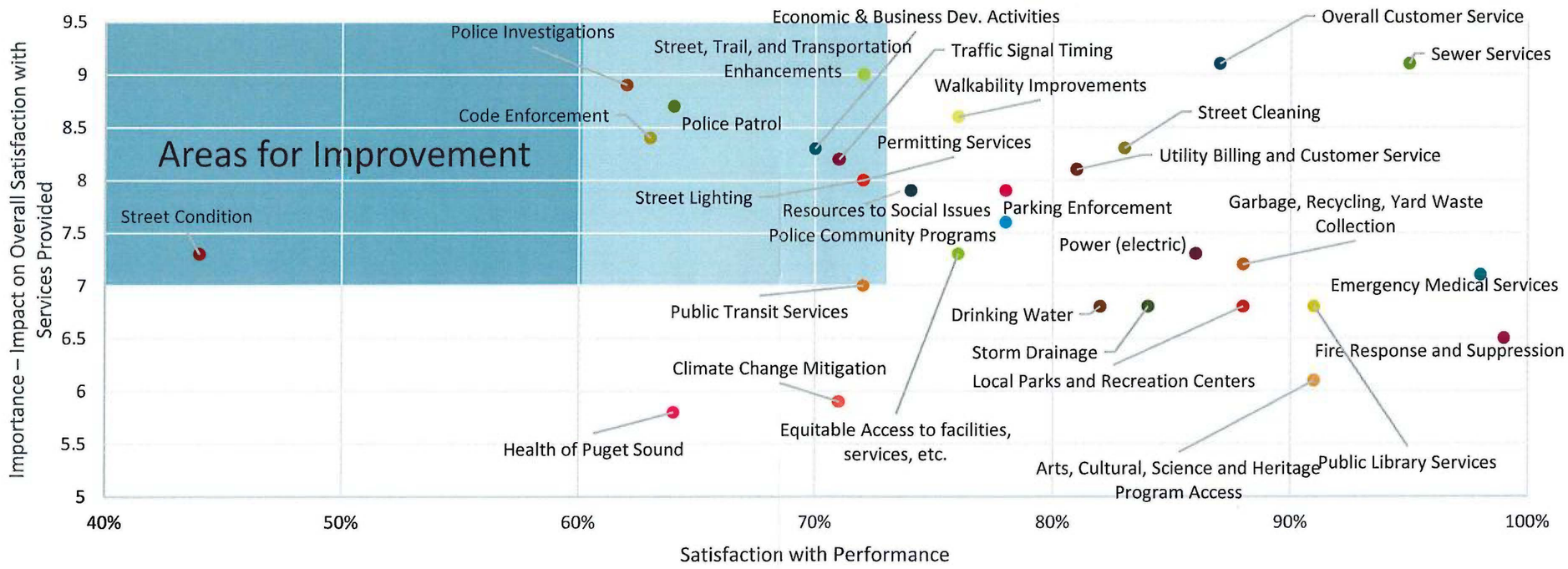Services in Questionnaire