

TO:

Elizabeth Pauli, City Manager

FROM:

Erica Azcueta, Management Analyst III, Neighborhood and Community Services

Linda Stewart, Director, Neighborhood and Community Services

COPY:

City Council and City Clerk; Pamela Duncan, Neighborhood and Community Services

Human Services Manager

SUBJECT:

Resolution to approve Amendment No. 2 with Catholic Community Services –

December 12, 2017

DATE:

December 6, 2017

### **SUMMARY:**

A Resolution authorizing the execution of an amendment to an agreement with Catholic Community Services to operate the Stability Site and coordinate provider services, including but not limited to mental health and substance abuse treatment service, budgeted from the General Fund and MSHUD funds, for the period of January 1, 2018, through December 31, 2018.

#### STRATEGIC POLICY PRIORITY:

- Strengthen and support a safe city with healthy residents.
- Ensure all Tacoma residents are valued and have access to resources to meet their needs.

### **BACKGROUND:**

On May 2, 2017, Council passed a resolution directing the City Manager to prepare and present for Council consideration an Emergency Temporary Aid and Shelter Program. On May 9, 2017, Council adopted an Ordinance declaring a public health emergency, and authorizing staff to execute contracts necessary to mitigate impacts of homeless encampments on the community and provide appropriate emergency assistance to persons occupying homeless encampments ("Three-Phase Approach").

Phase I provided short-term mitigation services to meet essential needs and increase health and safety, while reducing the impacts of homelessness on citizens, businesses, and individuals experiencing homelessness. A primary focus during Phase I was to stabilize and provide immediate services for homeless individuals with mental health and/or chemical dependency needs. Assessments were completed to inform of other immediate service needs, and law enforcement resources were dedicated to address illegal activity in and around homeless encampments (which are ongoing). The Phase I "mitigation site" provided 185 services to more than 118 individuals during the six-week period of operations and was closed and cleared the last week of June 2017.

Phase 2 established a "stabilization site," to provide temporary emergency sheltering and associated services for transitioning individuals experiencing homelessness to permanent housing solutions. Eighty-four individuals transitioned from the mitigation site to the stabilization site, which is located at 1423 Puyallup Avenue. The site features a large tent with 80 individual tents inside and 20 pallet shelters outside. The site also includes: portable showers, handwashing stations, laundry facilities, and restrooms.

The City entered into an agreement with Catholic Community Services in June, 2017 for 24-hour, seven days per week site operations, including security, site management, and coordination of mental health, substance abuse disorder, and other supportive services to individuals occupying the site. Data collected indicates that 67% of stabilization site residents self-report experiencing mental health issues, and 23% experience substance abuse disorders.



The current contract expires on December 31, 2017. This contract amendment would authorize continued operation of the site and provision of associated services through December 31, 2018. The amended Scope of Work includes increased emphasis on site resident engagement in meaningful activities, connections to treatment and case management services, and utilizing behavioral agreements to support positive change and require engagement with service providers.

#### ISSUE:

If this amendment is approved, the total contract with Catholic Community Services is \$2,785,593. Catholic Community Services serves Tacoma's most at risk and vulnerable populations at the Phase 2 stabilization site and is effectively managing the site to provide safe, secure temporary housing for site residents, participating in proactive problem-solving to address impacts to the surrounding community, and coordinating services provided by over 15 service providers.

#### **ALTERNATIVES:**

Council may choose to not approve the recommendation for continued services; however, this would result in termination of the contract for stabilization site operator and loss of critical services for a vulnerable population.

#### **RECOMMENDATION:**

Staff recommends passing a resolution authorizing the execution of an amendment of the contract with Catholic Community Services for operation of the Phase 2 site through December 31, 2018.



# FISCAL IMPACT:

## **EXPENDITURES:**

Fund Number & Fund Name *	COST OBJECT (CC/WBS/ORDER)	COST ELEMENT	TOTAL AMOUNT
0010 – General Fund	91100	5330100	\$942,000
1185 – NCS Special Revenue	859101	5330100	\$942,000
TOTAL			\$1,884,000

<sup>\*</sup> General Fund: Include Department

## **REVENUES:**

FUNDING SOURCE	COST OBJECT (CC/WBS/ORDER)	COST ELEMENT	TOTAL AMOUNT
0010	91100		942,000
1185	859101	4313250	942,000
TOTAL			\$1,884,000

FISCAL IMPACT TO CURRENT BIENNIAL BUDGET: \$1,884,000

ARE THE EXPENDITURES AND REVENUES PLANNED AND BUDGETED? Yes, these funds were appropriated as part of the Mid-Biennium Modification.