

### The City Treasurer's Office

City of Tacoma | Finance Department

Government Performance & Finance Committee
April 2, 2024

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# •••OVERVIEW



The <u>City Charter Article VII, Sections 7.6 - 7.9</u> mandates the City Treasurer is required to receive, retain and disburse all City revenue and to keep detailed records of these transactions. This means that the City Treasurer is responsible for:

Payroll - Managing the payroll for over 3500+ City employees

Investment Portfolio - Managing \$1.5 billion cash investment portfolio

Debt Issuance & Debt Service Payments - Managing bond issuances and debt service payments on the bonds

Payment Card Industry (PCI) Compliance -Oversees the (PCI) Compliance Program

#### Cash Management & Cash/Card Handling Training

- Managing all incoming and outgoing money (cash, checks, credit cards, etc.)
- Training and supporting all City departments on proper cash/card handling for receipt of payments

**Contracts** - Managing contracts for banking, collections, armored courier services, and lockbox receipting services

Billing & Payment Programs - Facilitating the following programs related to billing and payments:

- Local Improvement Districts (LIDs) (this also involves bonds and debt service)
- Business Improvement Areas (BIA)
- Sewer Loans
- · Miscellaneous Receipts

**Reconciliation** - Reconciling all funds going in and out of the City

### **PAYROLL**



- Analyze data for 3500+ employees biweekly to ensure employees are paid accurately and timely
- In depth research on payroll related questions (i.e., social security, retirement contributions, etc.)
- Manage payments to outside vendors including IRS (quarterly/annual), DRS (police and fire), unions, voluntary deductions, etc.
- Recover funds from overpayments
- Train timekeepers and assist them with payroll entries/corrections
- Annually prepare W2's for all employees
- · Ensure Worker's Comp payments from vendor are accurate and timely
- · Reconciliation of payroll accounts

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# **""**INVESTMENT PORTFOLIO



The City Treasurer manages the City's \$1.5 Billion investment portfolio.

#### **Rules for Government Investing**

• SAFETY

Safety is the foremost objective for a government investment program

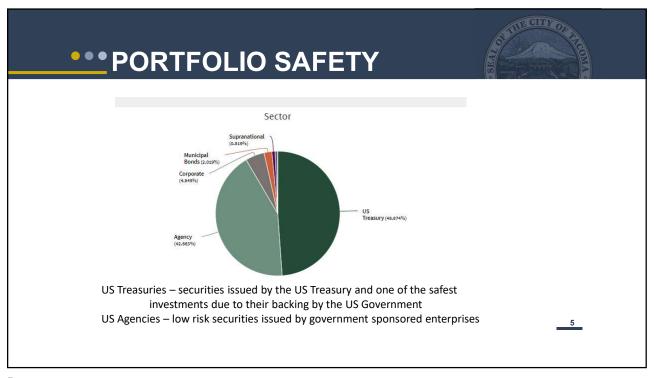
LIQUIDITY

Second objective is to remain sufficiently liquid to be able to meet all cash flow requirements

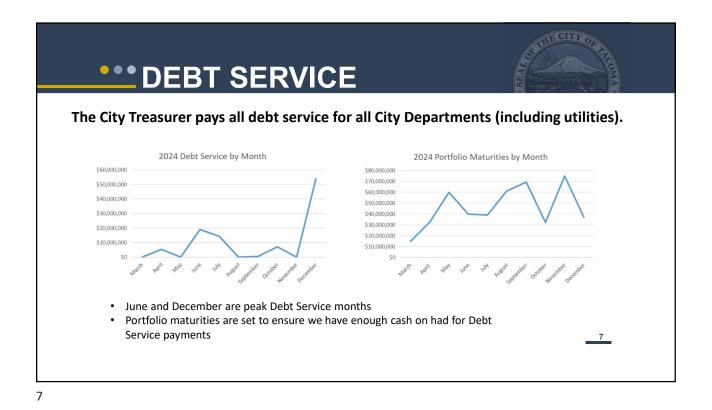
YIELD

Final objective is to design to portfolio to attain a market rate of return

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# PCI COMPLIANCE



The City Treasurer manages Payment Card Industry (PCI) compliance (the adherence to the PCI DSS security standards for protecting card holder data).



- · Credit card fraud is a \$35B industry
- · United States is #1 in cases of credit card fraud
- <u>City of Tacoma has over 50 payment channels that each must be compliant</u>
- Payment channels include terminals (in person), IVR (over the phone), websites, payboxes, handheld terminals in the field, parking meters, etc.
- Treasurer's office is responsible for coordinating with all vendors in all departments, with our PCI compliance auditors, and with our bank to make all this work

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### **CASH MANAGEMENT**



The City Treasurer is responsible for managing all money the City receives or pays.

#### **Cash Management**

- · Managing all incoming and outgoing money (cash, checks, credit cards, etc.)
- Overseeing the proper receipting and safety of all City funds.

#### Cash/Card Handling Training -

- Training and supporting all City departments on proper cash/card handling for receipt of payments. This is <u>required</u> for all employees handling cash/card and their supervisor:
  - · Segregation of Duties
  - · Counterfeit Money
  - · Proper handling of checks
  - · PCI Rules for handling cards
  - Processing transactions
  - Daily closing activities

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# **OTHER DUTIES**



The City Treasurer is responsible for managing specialized contracts and other programs.

#### Contracts

 Managing contracts for banking, collections, armored courier services, and lockbox receipting services

**Billing & Payment Programs** - Facilitating the following programs related to billing and payments:

- Local Improvement Districts (LIDs) (this also involves bonds and debt service)
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Reconciliation - Reconciling all funds going in and out of the City

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