



Date: September 26, 2016
To: T.C. Broadnax, City Manager
Through: Nadia Chandler-Hardy, NCS Department Director
From: Pamela Duncan, Human Services Division Manager
Subject: Authorization of Direct Negotiation for Professional Services and Personal Services over \$25,000
Comprehensive Life Resources – Positive Interactions

For your review and recommendation.

TMC 1.06.256 requires competitive solicitation of all services. Wherever possible, services should be procured as a result of a request for bids, request for proposals or request for qualifications, as appropriate. TMC 1.06.256 (B) allows for direct negotiation of professional services and personal services, excluding architectural and engineering services, when determined by the city manager or director of utilities/CEO, or their respective designees, to be in the best interest of the City.

RECOMMENDATION: In accordance with TMC 1.06.256 (B), Neighborhood and Community Services requests a waiver of the competitive solicitation process and authorization to directly negotiate with **Comprehensive Life Resources**, to expand the Positive Interactions program providing 24/7 response services to businesses impacted by street homelessness and encampment clean-ups, as well as supportive services to the individuals struggling with homelessness often stemming from their mental illness and/or substance use disorders, including the addition of Housing First units for individuals who are not eligible for and/or are not appropriate for existing housing programs, in the amount of \$656,120.00 (which represents an increase of \$254,400.00 of their current contract of \$401,720.00), sales tax not applicable.


EXPLANATION: Comprehensive Life Resources has developed a program addressing the complications Tacoma businesses face due to the increased presence of street homelessness created by individuals struggling with mental illness and/or substance use disorders who, for reasons often stemming from their disabilities, resist utilizing other community resources available to them. The program offers a 24/7 response through dedicated phone lines and on-call staff to businesses as well as outreach and engagement to businesses during traditional business hours. Peer support specialists work with individuals struggling with street homelessness and living in encampments to encourage and motivate them to move into traditional support systems already in place in the City of Tacoma. Comprehensive Life Resources will provide one FTE onsite case manager for those clients transitioned from encampments into the Housing First units.

JUSTIFICATION FOR DIRECT NEGOTIATION: The City of Tacoma is a vested partner in ensuring that its citizens have access to the care and treatment they need to in order to remain safe and healthy. Comprehensive Life Resources has been providing services through Positive Interventions for one year. There has been a recent increase in street homelessness creating increased complications for businesses. Due to the effectiveness of this program, the best approach to continued success is to expand the services to include physical staffing (not just on-call services) during the weekend. There are no other programs in the community providing this specialized service.

FUNDING: Funds for this purchase are available in the City's .1% MHSUD Fund 858300.

SBE COMPLIANCE: SBE staff were not contacted. Not applicable (TPU).

PROJECT COORDINATOR: Jaime Jackson, Neighborhood and Community Services, 253-591-5047.



Nadia Chandler Hardy, Assistant to the City Manager
And Director, Neighborhood and Community Services
Department

9/24/2016
Date

AUTHORIZED:


T.C. Broadnax, City Manager

9/20/2016
Date

cc: Marie Holm, Senior Buyer, Purchasing