

**2015-16 COMMUNITY SERVICES AGREEMENT**

THIS CONTRACT, made and entered into this \_\_\_\_ day of \_\_\_\_, 2014, by and between the CITY OF TACOMA, a municipal corporation of the State of Washington (hereinafter referred to as the "CITY"), and **Tacoma Community House**, a Washington Non-profit Corporation (hereinafter referred to as "CONTRACTOR");

THIS CONTRACT details the roles of the CITY OF TACOMA and the CONTRACTOR. The CITY establishes the details of the contract guided by the Human Services Strategic Plan. The Plan defines the leadership role of the CITY in support of the vision, values, priorities and strategies for delivering human services in Tacoma.

In consideration of the mutual promises and obligations hereinafter set forth, the Parties hereto agree as follows:

**1. Scope of Services/Work**

- A.** The CONTRACTOR agrees to diligently and completely perform the services and/or deliverables described in Exhibit "A" attached hereto and incorporated herein.
- B.** The CONTRACTOR will support the CITY'S effort to align and integrate services within the human services system. When programs are identified to strategically align with other funded contractors, the CITY may require the CONTRACTOR to formalize that partnership through a formal Memorandum of Understanding to be detailed under Exhibit "A".
- C.** Changes to Scope of Work. Material changes in the scope, character or location of services, as well as other items in Exhibits A and B, such as outputs or budget line items, may be made during the course of the Contract but require prior written request, including the rationale for the request, from the CONTRACTOR and express prior written approval by the CITY Contract and Program Auditor. Any such written requests and approvals may be transmitted via electronic mail.
- D.** Material changes to the contract agreement that are not included in the Exhibits, such as length of the contract term or total allocation amount, shall require a contract amendment.
- E.** In March, 2011, the City of Tacoma adopted Ordinance 28057 authorizing a 0.1% sales tax to support mental health treatment, chemical dependency treatment, therapeutic court(s), and housing for those receiving treatment. Governed by RCW 82.14.460, the tax may be used to supplant existing funding. Contracts evaluated and deemed appropriate for funding under the mental health dollars will be subject to additional outcome measurements reflecting effectiveness of programming in support of RCW 82.14.460.

## 2. Term

- A. All services shall commence no earlier than January 1, 2015 and be satisfactorily completed on or before December 31, 2016 and this Contract shall expire on said date unless mutually extended in writing by the Parties.
- B. Should this Contract be signed after the date Contract performance has begun, all terms and conditions herein shall operate retroactively to the date Contract began.
- C. Neither party shall be considered to be in default in the performance of this Contract to the extent such performance is prevented or delayed by any cause which is beyond the reasonable control of the affected party and, in such event, the time for performance shall be extended for a period equal to any time lost as a result thereof. In the event CONTRACTOR is unable to proceed due to a delay solely attributable to CITY, CONTRACTOR shall advise CITY of such delay in writing as soon as is practicable.

## 3. Compensation and Payment

- A. The CITY shall compensate the CONTRACTOR for the services and deliverables performed under this Contract in accordance with Exhibit A.
- B. The CONTRACTOR agrees that all compensation paid by the CITY shall be used for CITY residents only.
- C. The total price to be paid by CITY for CONTRACTOR'S full and complete performance of the Scope of Work hereunder shall not exceed **\$355,436** (three hundred fifty-five thousand, four hundred thirty six) from the **Community Services Fund** without the written consent of the CITY. Said price shall be the total compensation for CONTRACTOR'S performance hereunder including, but not limited to, all work, deliverables, materials, supplies, equipment, subcontractor's fees, and all reimbursable travel and miscellaneous or incidental expenses to be incurred by CONTRACTOR.
- D. The CONTRACTOR shall submit monthly invoices in a format comparable to the invoice attached hereto and identified as Exhibit B, for services completed and/or deliverables furnished during the previous month/ quarter and will be paid upon CITY approval of billings with appropriate documentation. CONTRACTOR shall submit necessary and appropriate documentation, as determined by the CITY, for all invoiced services and deliverables. Such documentation, as applicable, will include, but is not limited to, the following:
  - 1. Agency documents; (Agency documents include, but are not limited to, the following: program budget, contact information, updated logic model, list of Board of Directors, officers and agency directors; organizational structure, most recent audited financial statement with any management letters or

agency financial statement approved by the Board of Directors, Articles of Incorporation By-Laws, date of submittal of IRS Form 990 and insurance binder); and

2. Project Reimbursement Request form (Exhibit B); and
3. Payroll verification; and
4. Monthly Activity Report; and
5. Client Demographic data; and
6. Outcome Based Evaluation Report.
7. ACH (direct deposit form)
8. Completed W-9
9. Vendor Request Form

These items must be submitted (on forms provided by the CITY) by the 15<sup>th</sup> of the month for the previous month or quarter of service. Bolded items must be submitted regardless of reimbursement request. The reporting timeline is as follows:

Project Reimbursement Request form (Exhibit B)	Monthly
Payroll Verification (as applicable) w/reimbursement	Monthly
<b>Monthly Activity Report</b>	<b>Monthly</b>
<b>Client Demographic data</b>	<b>Monthly</b>
<b>Outcome Based Evaluation Report</b>	<b>See Exhibit "A:"</b>

- E. The CITY requires CONTRACTOR to use an ACH Direct Deposit format for receipt of payments. As such, a completed W-9 and Vendor Request Form are required to be submitted to the City's finance department before payments will be created or issued.
- F. No program shall receive in excess of 25% of their annual contract allocation regardless of payment structure without evidence that the program has moved past the development stage to actual client service levels.
- G. Payment shall be made through the CITY'S ordinary payment process, and shall be considered timely if made within 30 days of receipt of a properly completed invoice, including appropriate documentation, as determined by the CITY.
- H. The CITY may withhold payment to the CONTRACTOR for any services or deliverables not performed as required hereunder until such time as the CONTRACTOR modifies such services or deliverables to the satisfaction of the CITY.
- I. All payments shall be subject to adjustment for any amounts, upon audit or otherwise, determined to have been improperly invoiced.
- J. In the event the CONTRACTOR incurs cost in excess of the sum authorized for service under this Contract, the CONTRACTOR shall pay such excess from its own funds, and the CITY shall not be required to pay any part of such excess,

and the CONTRACTOR shall have no claim against the CITY on account thereof.

- K. All current Agency and Program Documents (as defined in D above, must be submitted to the CITY prior to contract execution.
- L. The CITY may withhold periodic payments due hereunder in the event the CONTRACTOR makes any material misrepresentations to the CITY, or in the event of any pending litigation with respect to the performance by the CONTRACTOR of any of its duties or obligations hereunder, or in the event the CONTRACTOR shall refuse to accept any additional material conditions which may be imposed by the Department of Housing and Urban Development of the United States of America or the City of Tacoma, or if the grant agreement to the CITY under provisions of the Housing and Community Development Act of 1974 is suspended, terminated or amended in such a fashion as to make performance hereunder impossible.

#### **4. Independent Contractor Status**

- A. The services and deliverables shall be furnished by the CONTRACTOR as an independent Contractor, and nothing herein contained shall be construed to create a relationship of employer/employee or master/servant. No payroll or employment taxes of any kind shall be withheld or paid by the CITY with respect to payments to CONTRACTOR. The payroll or employment taxes that are the subject of this paragraph include, but are not limited to, FICA, FUTA, federal income tax, state personal income tax, state disability insurance tax and state unemployment insurance tax. By reason of CONTRACTOR's status as an independent Contractor hereunder, no workers' compensation insurance has been or will be obtained by the CITY on account of CONTRACTOR. CONTRACTOR may be required to provide the CITY proof of payment of these said taxes and benefits. If the CITY is assessed or deemed liable in any manner for those charges or taxes, the CONTRACTOR agrees to hold the CITY harmless from those costs, including attorney's fees.
- B. The CONTRACTOR shall provide at its sole expense all materials, office space, and other necessities to perform its duties under this Contract, unless otherwise specified in writing herein.

#### **5. Professional Services Warranty**

- A. The CONTRACTOR warrants that all services performed pursuant to this Contract shall be generally suitable for the use to which CITY intends to use said services and deliverables as expressed in Exhibit A.
- B. In the performance of services under this Contract, the CONTRACTOR and its employees agree to exercise the degree of skill and care required by customarily accepted good practices and procedures followed by professionals/consultants

rendering the same or similar type of service. All obligations and services of the CONTRACTOR hereunder shall be performed diligently and completely according to such professional standards.

- C. If the CONTRACTOR intends to rely on information or data supplied by the CITY, other CITY contractor's or other generally reputable sources without independent verification, such intent shall be brought to the attention of the CITY.

## **6. Records Retention**

The CONTRACTOR shall establish and maintain records in accordance with requirements prescribed by the CITY, with respect to all matters covered by this Contract. Except as otherwise authorized by the CITY, the CONTRACTOR shall retain such records for a period of six (6) years after receipt of the final payment under this Contract or termination of this Contract.

## **7. Contract Administration and Right to Audit**

- A. The Human Services Contract and Program Auditor in the Neighborhood and Community Services Department for the CITY shall have primary responsibility for contract administration and approval of services to be performed by the CONTRACTOR, and shall coordinate all communications between the CONTRACTOR and the CITY.
- B. The CONTRACTOR shall, at such times and in such forms as the CITY may reasonably require, furnish the CITY with periodic status reports pertaining to the services undertaken pursuant to this Contract.
- C. Upon CITY's request, the CONTRACTOR shall make available to CITY all accounts, records and documents related to the Scope of Work for CITY inspection, auditing, or evaluation during normal business hours as reasonably needed by CITY to assess performance, compliance, and/or quality assurance under the contract.
- D. IRS Compliance. All of the CONTRACTOR's audited financial statements and IRS 990 forms shall be filed (as required by the IRS) within nine months of the end of the CONTRACTOR's fiscal year. The CONTRACTOR will notify the Contract and Program Auditor of the date of submittal.
- E. Personnel. If before, during, or after the execution of this Contract, the CONTRACTOR has represented or represents to the CITY that certain personnel would or will be responsible for performing services pursuant to this Contract, then the CONTRACTOR is obligated to ensure that said personnel perform said Contract services to the maximum extent permitted by law. This Contract provision shall only be waived by written authorization by the CITY, and on a case-by-case basis.

- F.** The CONTRACTOR shall notify the CITY, in writing, within ten (10) days of any changes in program personnel.

## **8. Notices**

Except for routine operational communications, which may be delivered personally or transmitted by electronic mail or facsimile, all notices required hereunder shall be in writing and shall be deemed to have been duly given if delivered personally or mailed first-class mail, postage prepaid, to the parties at the following addresses:

CITY	CONTRACTOR
Nadia Chandler Hardy Assistant to the City Manager and Director, Neighborhood & Community Services 747 Market, Room 836 Tacoma, WA 98402	Liz Begert Dunbar Executive Director Tacoma Community House 1314 S. L Street Tacoma, WA 98405
Phone: 253.591.5225	Phone: 253.383.3951
E-mail: Nadia.chandlerhardy@cityoftacoma.org	E-mail: ldunbar@tacomacommunityhouse.org

## **9. Termination and Suspension**

- A.** The CITY may terminate this Contract at any time, with or without cause, by giving thirty (30) business days written notice to CONTRACTOR. The CONTRACTOR may terminate this Contract at any time, with or without cause by giving thirty (30) days written notice to the CITY. In the event of termination, all finished and unfinished work prepared by the CONTRACTOR pursuant to this Contract shall be provided to the CITY. In the event CITY terminates this Contract due to the CITY's own reasons and without cause due to the CONTRACTOR's actions or omissions, the CITY shall pay the CONTRACTOR the amount due for actual work and services necessarily performed under this Contract up to the effective date of termination, not to exceed the total compensation set forth herein.
- B.** The CITY may suspend this Contract, at its sole discretion, upon seven (7) business day's written notice to the CONTRACTOR. Such notice shall indicate the anticipated period of suspension. Any reimbursement for expenses incurred due to the suspension shall be limited to the CONTRACTOR'S reasonable expenses and shall be subject to verification. The CONTRACTOR shall resume performance of services under this Contract without delay when the suspension period ends.
- C.** If the CONTRACTOR is in default of its performance of this Contract, the CITY may, in its sole discretion, provide the CONTRACTOR with written notice of the need for corrective action. Such notice shall indicate the reason(s) the CONTRACTOR is in default of this Contract and shall provide the

CONTRACTOR with at least 15 calendar days to cure its default status. The time period for corrective action may be extended in writing by mutual agreement of the parties. The intent of this provision is for the CONTRACTOR to maintain the continuity of its services provided under this Contract during the corrective action period. Upon the expiration of the corrective action period, the CITY may proceed to terminate this Contract if, in its sole discretion, it determines that the CONTRACTOR has failed to cure its default status. Nothing in this section shall modify, restrict, impede, or impair the CITY'S right to terminate this Contract pursuant to section 9(A) above.

- D.** Termination or suspension of this Contract by CITY shall not constitute a waiver of any claims or remaining rights the CITY may have against CONTRACTOR relative to performance hereunder.
- E.** Remedies for noncompliance. If a grantee or subgrantee materially fails to comply with any term of an award, whether stated in a Federal statute or regulation, an assurance, in a State plan or application, a notice of award, or elsewhere, the awarding agency may take one or more of the following actions, as appropriate in the circumstances:
  - a. Temporarily withhold cash payments pending correction of the deficiency by the grantee or subgrantee or more severe enforcement action by the awarding agency,
  - b. Disallow (that is, deny both use of funds and matching credit for) all or part of the cost of the activity or action not in compliance,
  - c. Wholly or partially suspend or terminate the current award for the grantee's or subgrantee's program,
  - d. Withhold further awards for the program, or
  - e. Take other remedies that may be legally available.
- F.** Hearings, appeals. In taking an enforcement action, the awarding agency will provide the grantee or subgrantee an opportunity for such hearing, appeal, or other administrative proceeding to which the grantee or subgrantee is entitled under any statute or regulation applicable to the action involved.
- G.** Effects of suspension and termination. Costs of grantee or subgrantee resulting from obligations incurred by the grantee or subgrantee during a suspension or after termination of an award are not allowable unless the awarding agency expressly authorizes them in the notice of suspension or termination or subsequently. Other grantee or subgrantee costs during suspension or after termination which are necessary and not reasonably avoidable are allowable if:
  - a. The costs result from obligations which were properly incurred by the grantee or subgrantee before the effective date of suspension or termination, are not in anticipation of it, and, in the case of a termination, are not subject to cancellation, and,
  - b. The costs would be allowable if the award were not suspended or expired normally at the end of the funding period in which the termination takes effect.

- H.** Relationship to debarment and suspension. The enforcement remedies identified in this section, including suspension and termination, do not preclude grantee or subgrantee from being subject to "Debarment and Suspension" under Executive Order 12549 (see Section 5.35).

## **10. Termination for Convenience**

Except as provided in Section 9 above, awards may be terminated in whole or in part only as follows:

- A.** By the awarding agency with the consent of the grantee or subgrantee, in which case the parties shall agree upon the termination conditions, including the effective date and, in the case of partial termination, the portion to be terminated, or
- B.** By the grantee or subgrantee upon written notification to the awarding agency, setting forth the reasons for such termination, the effective date, and, in the case of partial termination, the portion to be terminated. However, if, in the case of a partial termination, the awarding agency determines that the remaining portion of the award will not accomplish the purposes for which the award was made, the awarding agency may terminate the award in its entirety under Section 9.

## **11. Taxes, Licenses and Permits**

- A.** The CONTRACTOR acknowledges that it is responsible for the payment of all charges and taxes applicable to the services performed under this Contract, and the CONTRACTOR agrees to comply with all applicable laws regarding the reporting of income, maintenance of records, and all other requirements and obligations imposed pursuant to applicable law. If the CITY is assessed, made liable, or responsible in any manner for such charges or taxes, the CONTRACTOR agrees to hold the CITY harmless from such costs, including attorney's fees.
- B.** In the event the CONTRACTOR fails to pay any taxes, assessments, penalties, or fees imposed by any governmental body, including a court of law, then the CONTRACTOR authorizes the CITY to deduct and withhold or pay over to the appropriate governmental body those unpaid amounts upon demand by the governmental body. It is agreed that this provision shall apply to taxes and fees imposed by City ordinance. Any such payments shall be deducted from the CONTRACTOR's total compensation.
- C.** The CONTRACTOR, at its expense, shall obtain and keep in force any and all necessary licenses and permits. The CONTRACTOR shall obtain a business license as required by Tacoma Municipal Code Subtitle 6B.20 and shall pay business and occupation taxes as required by Tacoma Municipal Code Subtitle 6A.30.



## **12. Indemnification**

- A.** The CONTRACTOR shall indemnify, defend, and hold harmless the CITY, its officials, officers, agents, employees, and volunteers, from any and all claims, demands, damages, lawsuits, liabilities, losses, liens, expenses and costs arising out of the subject matter of this Contract; provided that this provision shall not apply to the extent that damage or injury results from the fault of the CITY, or its officers, agents, or employees. The term "fault" as used herein shall have the same meaning as set forth in RCW 4.22.015, as that statute may hereafter be amended.
- B.** The CONTRACTOR specifically assumes potential liability for actions brought by the CONTRACTOR'S own employees against the CITY and, solely for the purpose of this indemnification and defense, the CONTRACTOR specifically waives any immunity under the state industrial insurance law, Title 51 RCW. THE CONTRACTOR RECOGNIZES THAT THIS WAIVER WAS THE SUBJECT OF MUTUAL NEGOTIATION.
- C.** It is expressly understood and agreed that any obligation or liability arising out of and/or incurred by the CITY by reason of this agreement, or the carrying out of any activity in connection therewith, shall be satisfied exclusively from funds received from the Federal Government, pursuant to the Housing and Community Development Act of 1974, as amended, and made available for such purpose, and neither the CONTRACTOR nor any other person or entity shall have any recourse to any of the assets or funds belonging to or held by the CITY on account of any debts, obligations or liabilities created or arising by reason of this agreement or the carrying out of any activity in connection therewith.
- D.** This indemnification shall extend to and include attorneys' fees and the cost of establishing the right of indemnification hereunder in favor of the CITY. This indemnification shall survive the termination of this Contract.

## **13. Insurance**

During the course and performance of the services herein specified, CONTRACTOR will maintain the following insurance coverage:

- A.** Workers' Compensation and employer's liability --statutory limits.
- B.** Commercial General Liability --\$1,000,000 single limit combined for personal injury, property damage; \$2,000,000 aggregate.
- C.** Automobile public liability and property damage--\$1,000,000 single limit combined for bodily injury and property damage.

- D.** Professional liability or errors and omissions -- \$1,000,000 combined single limit for errors and omissions resulting in monetary loss normally covered by professional liability insurance.

Certificates of the above insurance coverage shall be delivered, within ten (10) days, to the CITY by CONTRACTOR'S insurance carrier or agent certifying the above insurance coverage items are in effect and will not be cancelled or materially changed without 30 days' written notice given to the CITY. The commercial general liability policy shall be on an occurrence basis and shall include an endorsement naming the CITY as an additional insured and stating that coverage under such policy is primary over and non-contributory with any insurance the CITY may maintain.

#### **14. Nondiscrimination**

- A.** The CONTRACTOR agrees to take all steps necessary to comply with all federal, state, and City laws and policies regarding non-discrimination and equal employment opportunities. The CONTRACTOR shall not discriminate in any employment action because of race, religion, color, national origin or ancestry, sex, gender identity, sexual orientation, age, marital status, familial status, veteran or military status, the presence of any sensory, mental or physical handicap or use of a trained dog guide or service animal by a person with a disability. In the event of non-compliance by the CONTRACTOR with any of the non-discrimination provisions of this Contract, the CITY shall be deemed to have cause to terminate this Contract, in whole or in part.
- B.** The CONTRACTOR agrees to support the CITY's vision for human services delivery that all Tacoma residents have access to the opportunities and pathways that will lead them to well-being and prosperity. CONTRACTOR will undertake efforts to support an integrated system of culturally appropriate services that are equitable, easy to access and navigate, and are available in locations where the needs exist.
- C.** The CONTRACTOR is to make its facilities and services available to all participants on a nondiscriminatory basis. If the procedures the CONTRACTOR intends to use to make known the availability of the facilities and services are unlikely to reach persons of any particular race, color, religion, sex, age, national origin or ancestry, gender identify, sexual orientation, marital status, familial status or the presence of any sensory, mental or physical disability who may qualify for such facilities and services, the grantee or recipient must establish additional procedures that will ensure that such persons are made aware of the facilities and services. The CONTRACTOR must also adopt procedures which will make available to interested persons information concerning the location of services and facilities that are accessible to persons with disabilities
- D.** Age Discrimination/Disability - The CONTRACTOR shall comply with the provisions of the Age Discrimination Act of 1975 and implementing regulations at 24 CFR 146 prohibiting discrimination based on age, and Section 504 of the

Rehabilitation Act of 1973 and implementing regulations at 24 CFR Part 8 prohibiting discrimination against persons with disabilities. Further, the Americans with Disabilities Act requires the removal of architectural barriers and communication barriers that are structural in nature in existing facilities where such removal is readily achievable—that is, easily accomplished and able to be carried out without much difficulty or expense.

- E.** M/WBE - The CONTRACTOR shall comply with Executive Orders 11625, 12432, and 12138 and 24 CFR 85.36(e) regarding the use of minority and women's business enterprises.
- F.** CONTRACTORS providing access to housing services must participate in Fair Housing training as offered or approved by the City of Tacoma Human Rights Division at the contractor's expense.

Note: Copies of applicable laws and regulations are available upon request from the Neighborhood and Community Services Department. All of the above are applicable to each contract, sub-contract and consultant agreement issued by the CONTRACTOR.

## **15. Conflict of Interest**

- A.** No officer, employee or agent of the CITY, nor any member of the immediate family of any such officer, employee or agent as defined by City ordinance, shall have any personal financial interest, direct or indirect, in this Contract, either in fact or in appearance. The CONTRACTOR shall comply with all federal, state, and City conflict of interest laws, statutes and regulations. The CONTRACTOR represents that the CONTRACTOR presently has no interest and shall not acquire any interest, direct or indirect, in the program to which this Contract pertains which would conflict in any manner or degree with the performance of the CONTRACTOR'S services and obligations hereunder. The CONTRACTOR further covenants that, in performance of this Contract, no person having any such interest shall be employed. The CONTRACTOR also agrees that its violation of the CITY'S Code of Ethics contained in Chapter 1.46 of the Tacoma Municipal Code shall constitute a breach of this Contract subjecting the Contract to termination.
- B.** The CONTRACTOR shall comply with the conflict of interest requirements in OMB Circulars A-102 and A-110. No person who is an employee, agent, consultant, officer or appointed official of the CONTRACTOR and who exercises or has exercised any functions or responsibilities with respect to assisted activities or who is in a position to participate in decision making process or gain inside information with regard to such activities, may obtain a personal or financial interest or benefit from the activity, or have an interest in this Contract, or the proceeds thereunder, either for him or herself or for those with whom he or she has family or business ties, during his or her tenure or for one year thereafter.

## **16. Restrictions on Political Use of Funds**

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None of the funds, materials, property or services provided directly or indirectly in this Contract shall be used in the performance of this Contract for any partisan political activity or to further the election or defeat of any candidate for public office. None of the funds provided under this Contract shall be used for publicity or propaganda purposes designed to support or defeat legislation pending before the U.S. Congress or any State or Local legislative bodies.

## **17. Certification Regarding Lobbying**

This is a certification for contracts, grants, loans and cooperative agreements. The undersigned certifies, to the best of his or her knowledge and belief, that:

- A.** No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any federal agency, a federal Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- B.** No Federal appropriated funds provided pursuant to this agreement have been paid or will be paid, by or on behalf of the CONTRACTOR, to any person for influencing or attempting to influence an appointed officer or employee of any state or local government agency, any state or local elected public official, or an officer or employee of such elected official.
- C.** No Federal appropriated funds provided pursuant to this agreement have been paid or will be paid, by or on behalf of the CONTRACTOR, to attempt to influence the passage or defeat of any legislation by the legislature of the state of Washington, or the adoption or rejection of any rule, standard, rate or other legislative enactment of any state agency.
- D.** No Federal appropriated funds have been paid or will be paid, by or on behalf of the CONTRACTOR, to finance or assist political campaigns for election of any persons to state office or for the promotion of, or opposition to, any ballot proposition.
- E.** If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Federal Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

- F.** The CONTRACTOR shall require that the language of this certification be included in any contracts it enters into for work to be performed that is paid for in whole or in part with appropriated funds provided pursuant to this agreement and that all subrecipients shall certify and disclose accordingly.
- G.** This certification is a material representation of fact upon which reliance was placed when this Contract was made or entered into. Submission of this certification is a prerequisite for making or entering into this Contract. Failure to file the required certification shall be and constitutes a material breach of this agreement.

## **18. Restrictions on Religious Identifications, Activities or Discrimination**

The CONTRACTOR expressly agrees that:

- A.** It will not discriminate against any employee or applicant for employment on the basis of religion and will not limit employment or give preference in employment to persons on the basis of religion.
- B.** It will not discriminate against any person applying for such public services on the basis of religion and will not limit such services or give preference to persons on the basis of religion.
- C.** It will provide no religious instruction or counseling, conduct no religious worship or services (not including voluntary nondenominational prayer before meetings), engage in no religious proselytizing, and exert no other religious influence in the provision of such public services.

## **19. Homeless Service System**

- A.** CONTRACTORS that serve households at risk of or experiencing homelessness will participate in CITY efforts to improve the system of services which prevent homelessness and/or quickly return persons experiencing homelessness to housing. This will include, but not be limited to, participation in Tacoma-Pierce County's ongoing systems innovation work, including tailored services, strengths-based services and paperwork, progressive engagement, trauma informed care, peer learning, natural consequences, motivational interviewing, and agency cultural competency.
- B.** CONTRACTORS providing emergency shelter, homelessness prevention, or rapid re-housing services will follow the service standards outlined in the City's Emergency Solutions Grant Desk Manual. The CITY will evaluate compliance with these standards during on-site contract monitoring visits.

## **20. Homeless Management Information System**

- A.** CONTRACTORS that serve homeless populations, except those providing services to or whose facility's primary function is providing services to (1) victims of domestic violence (2) persons with HIV/AIDS or (3) treatment for a medical or mental health condition, will work with the Pierce County Department of Community Connections to implement and participate in a local Homeless Management Information System (HMIS), in accordance with the Federal Register, Volume 76, Number 237, dated Friday, December 9, 2011, pages 76,917 through 76,927 {Homeless Management Information Systems Requirements} and revised HMIS data standards issued by the Department of Housing and Urban Development in its 2013 Draft HMIS Data Standards Notice. Effective October 1, 2014, contractors will be expected to follow guidelines outlined in the HMIS Data Standards Manual, which was released as a collaborative product on May 1, 2014 by the Department of Housing and Urban Development, the Department of Health and Human Services, and the Department of Veteran Affairs.
- B.** The CONTRACTOR will notify the CITY Contract and Program Auditor if issues of concern in the implementation of and participation in HMIS cannot be resolved. This will not alleviate CONTRACTOR's obligation to comply with reporting obligations.

## **21. Community Information and Referral**

- A.** All CONTRACTORS will submit general program service information to the United Way of Pierce County for inclusion in the South Sound 2-1-1 database. Annually, on January 31<sup>st</sup>, CONTRACTORS will submit updated program information to the CITY to be bundled and passed on to United Way so that information in the database remains current. Updated information will be submitted on a form provided by the CITY.
- B.** All CONTRACTORS will participate in CITY-sponsored training about the 2-1-1 database at least once during the contract period. CONTRACTORS will be given tools to share information about the database with clients and the community.

## **22. Background Checks and Employment Eligibility Verification**

The CONTRACTOR shall, in such forms as the CITY may require, conduct criminal background checks on all employees, interns, or volunteers who will or may have access to children and adults in accordance with RCW 43.43.832 through 43.43.834, as applicable, and Washington Administrative Code provisions implementing said statutes. The CONTRACTOR shall, in such forms as the CITY may require, document identity and employment eligibility (i.e., Form I-9). The CONTRACTOR agrees that this language will be incorporated in writing into every subcontract. The subcontractor further covenants that in the performance of this Contract, all employees, interns, or volunteers will be screened through criminal background checks. Additionally, all employment will be verified for eligibility.

**23. City ownership of Work/Rights in Data and Publications**

- A.** To the extent that CONTRACTOR creates any Work subject to the protections of the Copyright Act (Title 17 U.S.C) in its performance of this Contract, CONTRACTOR agrees to the following: The Work has been specially ordered and commissioned by CITY. CONTRACTOR agrees that the Work is a "work made for hire" for copyright purposes, with all copyrights in the Work owned by CITY. To the extent that the Work does not qualify as a work made for hire under applicable law, and to the extent that the Work includes material subject to copyright, CONTRACTOR hereby assigns to CITY, its successors and assigns, all right, title and interest in and to the Work, including but not limited to, all patent, trade secret, and other proprietary rights and all rights, title and interest in and to any inventions and designs embodied in the Work or developed during the course of CONTRACTOR'S creation of the Work. CONTRACTOR shall execute and deliver such instruments and take such other action as may be required and requested by CITY to carry out, the assignment made pursuant to this section. Any documents, magnetically or optically encoded media, or other materials created by CONTRACTOR pursuant to this Contract shall be owned by CITY and subject to the terms of this section. To the maximum extent permitted by law, CONTRACTOR waives all moral rights in the Work. The rights granted hereby to CITY shall survive the expiration or termination of this Contract.
- B.** If this Contract results in a book or other copyrightable material, the author is free to copyright the work, but HUD and the CITY reserve a royalty-free, non-exclusive, and irrevocable license to reproduce, publish, or otherwise use, and to authorize others to use, all copyrighted material and all material that can be copyrighted. Any discovery or invention arising out of or developed in the course of work aided by this Contract shall be promptly and fully reported to HUD for determination by HUD as to whether patent protection on such invention or discovery shall be sought and how the rights in the invention or discovery, including rights under any patent issued thereof, shall be disposed of and administered, in order to protect the public interest.
- C.** The CONTRACTOR shall be solely responsible for obtaining releases for the performance, display, recreation, or use of copyrighted materials.

**24. Public Disclosure**

- A.** This Contract and documents provided to the CITY by CONTRACTOR hereunder are deemed public records subject to disclosure under the Washington State Public Records Act, Chapter 42.56 RCW (Public Records Act). Thus, the CITY may be required, upon request, to disclose this Contract and documents related to it unless an exemption under the Public Records Act or other laws applies. Should CITY receive a request for disclosure, CITY agrees to provide CONTRACTOR ten (10) days written notice of impending release, and to cooperate with any legal action which may be initiated by

CONTRACTOR to enjoin or otherwise prevent such release, provided that all expense of any such litigation shall be borne by CONTRACTOR, including any damages, attorney's fees or costs awarded by reason of having opposed disclosure, and further provided that CITY shall not be liable for any release where notice was provided and CONTRACTOR took no action to oppose the release of information. Notice of any proposed release of information pursuant to Chapter 42.56 RCW, shall be provided to CONTRACTOR according to the "Notices" provision herein.

- B.** If CONTRACTOR provides the CITY with records that CONTRACTOR considers confidential or proprietary, CONTRACTOR must mark all applicable pages of said record(s) as "Confidential" or "Proprietary." If CONTRACTOR fails to so mark record(s), then (1) the CITY, upon request, may release said record(s) without the need to satisfy the requirements of subsection A above; and (2) the CONTRACTOR expressly waives its right to allege any kind of civil action or claim against the CITY pertaining to the release of said record(s).

## **25. Duty of Confidentiality**

- A.** The CONTRACTOR shall secure all records with personal information. "Personal information" includes personnel files and client records, and means any information that can be used to personally identify someone, including but not limited to name, address, phone number, date of birth, personal electronic mail addresses, Social Security Number, bank or financial account numbers, or other information identified in RCW 42.56.230. Hard copy files should be kept either in a locking file cabinet or in a locked office. Electronic data should be password protected. Access to the information should be limited to staff who need it to carry out their job responsibilities.
- B.** CONTRACTOR acknowledges that unauthorized disclosure of information or documentation concerning this Scope of Work hereunder may cause substantial economic loss or harm to the CITY.
- C.** Except for disclosure of information and documents to CONTRACTOR's employees, agents, or subcontractors who have a substantial need to know such information in connection with CONTRACTOR's performance of obligations under this Contract, the CONTRACTOR shall not without prior written authorization by the CITY allow the release, dissemination, distribution, sharing, or other publication or disclosure of information or documentation obtained, discovered, shared or produced pursuant to this Contract.
- D.** The CONTRACTOR shall inform its employees, agents and subcontractors of the confidentiality obligations under this Contract and instruct them so as to ensure such obligations are met. If so requested by the CITY, the CONTRACTOR further agrees to require all such individuals and entities performing services pursuant to this Contract to execute a Confidentiality and Non-Disclosure Agreement in a form acceptable to CITY.



- E. The CONTRACTOR shall not release any information or documentation concerning the work under this Contract or any part thereof for marketing, advertising, or other commercial activities or publication including, but not limited to, news releases or professional articles, without the prior written approval of the CITY. Any and all news releases, professional articles, marketing, advertising, publicity, or other commercial activities that describe or discuss the Scope of Services shall be reviewed and approved by the CITY prior to publication, disclosure and/or distribution. The CONTRACTOR may submit for review and approval a generic abstract describing the component parts of the completed Scope of Services ("Project Abstract"). After receiving written approval of the Project Abstract from the CITY, the CONTRACTOR may make minor insignificant changes to the Project Abstract and use all or parts of the Project Abstract in proposals.
- F. This Section shall survive for six (6) years after the termination or expiration of this Contract.
- G. CONTRACTOR shall ensure that the text of this section is included in each subcontractor's Contract for work on the Project.

## 26. Dispute Resolution

In the event of a dispute pertaining to this Contract, the parties agree to attempt to negotiate in good faith an acceptable resolution. If a resolution cannot be negotiated, then the parties agree to submit the dispute to voluntary non-binding mediation before pursuing other remedies. This provision does not limit the CITY'S right to terminate authorized by this Contract.

## 27. Miscellaneous Provisions

- A. Land Use Requirements. Without limitation to the obligations set forth in paragraph 1.B—Scope of Services/Work above, CONTRACTORS must adhere to all land use and non-land use requirements implemented by the CITY.
- B. Governing Law and Venue. Washington law shall govern the interpretation of this Contract. Pierce County shall be the venue of any mediation, arbitration or litigation arising out of this Contract.
- C. Assignment. The CONTRACTOR shall not assign, subcontract, delegate, or transfer any obligation, interest or claim to or under this Contract or for any of the compensation due hereunder without the prior written consent of the CITY.
- D. No Third Party Beneficiaries. This Contract shall be for the sole benefit of the parties hereto, and nothing contained herein shall create a contractual relationship with, or create a cause of action in favor of, a third party against either party hereto.

- E. Waiver.** A waiver or failure by either party to enforce any provision of this Contract shall not be construed as a continuing waiver of such provisions, nor shall the same constitute a waiver of any other provision of this Contract.
- F. Severability and Survival.** If any term, condition or provision of this Contract is declared void or unenforceable or limited in its application or effect, such event shall not affect any other provisions hereof and all other provisions shall remain fully enforceable. The provisions of this Contract, which by their sense and context are reasonably intended to survive the completion, expiration or cancellation of this Contract, shall survive termination of this Contract.
- G. Entire Agreement.** This Contract and the attached Exhibits, as modified herein, contain the entire agreement between the parties as to the services to be rendered hereunder. All previous and contemporaneous agreements, representations or promises and conditions relating to the subject matter of this Contract are superseded hereby. The Parties hereto mutually acknowledge, understand and agree that the terms and conditions set forth herein shall control and prevail over any conflicting terms and conditions stated in any attachments hereto.
- H. Modification.** Unless otherwise provided herein, no modification or amendment of this Agreement shall be effective unless set forth in writing and signed by the Parties.
- I. Authority to enter into this Contract.** The undersigned Contractor representative, by his/her signature below, represents and warrants that he/she is duly authorized to execute this legally binding Contract for and on behalf of Contractor.

**[THIS PART INTENTIONALLY LEFT BLANK. NEXT PAGE IS SIGNATURE PAGE.]**

IN WITNESS WHEREOF the parties hereto have accepted and executed this Contract as of the day and year first written above.

CITY OF TACOMA

TACOMA COMMUNITY HOUSE

\_\_\_\_\_  
T.C. Broadnax  
City Manager

\_\_\_\_\_  
Authorized Representative of  
TACOMA COMMUNITY HOUSE

Print Name: \_\_\_\_\_

\_\_\_\_\_  
Nadia Chandler Hardy  
Neighborhood & Community Services  
Director

Title: \_\_\_\_\_

1314 S. L Street  
Tacoma, WA 98405

\_\_\_\_\_  
Andrew Cherullo  
Finance Director

Tax Identification Number: 91-0570872  
UBI Number: 601139717

Attest:

\_\_\_\_\_  
Saada Gegoux  
for Risk Management

Approved as to form and legality:

\_\_\_\_\_  
Debra Casparian  
Deputy City Attorney

EXHIBIT "A-1"

**SCOPE AND SCHEDULE OF WORK  
2013-2014 COMMUNITY SERVICES**

**Tacoma Community House/REACH Center  
Summer Jobs 253**

The REACH Center, fiscally sponsored by Tacoma Community House, will conduct a program designed to meet the priority and goal of ***Increase Employability, Self-Determination and Empowerment for Adults: Education, training, and individualized employment support services are available that enable all residents, especially historically marginalized populations, to enter and/or progress in the job market*** and criteria established in the City of Tacoma's Human Services Strategic Plan. The program will be in compliance with all applicable requirements set forth by the City in its funding philosophy and policies.

**Summer Jobs 253** is a summer youth employment program that provides paid internship and work readiness professional development programming for poverty-level incoming juniors and seniors from Tacoma School District who are credit deficient and/or in need of employment readiness skills. Internships last six-weeks (up to 120 hours) and combines classroom based learning, workplace etiquette, and paid work-experience.

The program provides employment readiness training, paid work experience, case management services including Worker Identification documentation assistance, transportation assistance, career guidance and career portfolio development to assist the students' transition into the world of work, financial literacy basics, and Career-Technical Education credits (2) toward high school graduation.

With this funding, the **REACH Center** will market the program and engage businesses/employers and students to participate in the program to include case management, and employment eligibility verification.

Tacoma Community House/REACH CENTER will take appropriate measures to train employers regarding sexual harassment and abuse to ensure that students are protected from all types of harassment on the job site and conduct background checks in accordance with RCW 43.43.832 and WAC 440-22-175(3), as applicable.

Tacoma Community House/REACH CENTER will assist in candidate evaluation and coordinate with Tacoma Public School staff to facilitate selection of the students.

**Location of service delivery:** 714 S 27th Street, Tacoma, WA 98409

**Time of service:** 9AM – 5:30 PM M-Th  
9AM – 4 PM Fri

**Duration of service:** Year round

**Target group:** (1) City of Tacoma residents only with this funding  
(2) Youth ages 16-21

**Income level:** Low or moderate income

**Service area:** County-wide

**This program will provide:**

<b>Annual Outputs</b>	<b>2015</b>	<b>2016</b>
Total unduplicated number of Tacoma residents served	150	200
Total unduplicated number served regardless of residence	150	200
<b>Service-related outputs</b> [Select from standard list and include formula for how goal was calculated] <b>Reported based on a duplicated count of actual services provided each month</b>		
Service-related Output: Number of participating employers	42	56

**Outcomes**

The CONTRACTOR will participate in Outcome Based Evaluation system development activities as required by City of Tacoma Human Services Division. By February 13, 2015, CONTRACTOR will submit copies of all current client-level data collection tools to City of Tacoma Human Services Division for review. If funded in the 2013-14 biennium, CONTRACTOR will submit an Annual OBE Report for 2014 by January 31, 2015 (or by July 31, 2015 for programs on an alternate (school-based) OBE reporting schedule). 2015 OBE system development activities will include developing common measures and common measurement tools for collection of client-level data. Client-level outcome data collection and reporting will begin January 1, 2016.

**System Alignment**

At the CITY'S discretion, programs may be required to participate in systems development, alignment and impact discussions. Results from these discussions may be formalized and incorporated into a contracted program's scope of work. Refer to Section 1.B of the contract.

<b>Projected Budget</b>	<b>2015</b>	<b>2016</b>	<b>Total Biennium</b>
Personnel (specify FTE/Position)	\$18,000.00	\$18,000.00	\$36,000.00
1.0 FTE Employment Coordinator	\$18,000.00	\$18,000.00	\$36,000.00
Non-personnel (limit to 3 items if no personnel, otherwise limit to 2)	\$2,000.00	\$2,000.00	\$4,000.00
Supplies	\$2,000.00	\$2,000.00	\$4,000.00
<b>Total</b>	<b>\$20,000.00</b>	<b>\$20,000.00</b>	<b>\$40,000.00</b>

### **Payment Points**

The City will implement a payment point structure that accommodates both the need for a billing system that associates reimbursement with service deliverables and the need for programs to have a consistent revenue stream. Sixty (60%) of the budget will be distributed equally over the course of the contract period (5% each month). The remainder of the budget will be allocated to payment points associated with service deliverables, as defined in Exhibit "C". Upon completion of each deliverable, the program will be compensated.

## EXHIBIT "A-2"

### SCOPE AND SCHEDULE OF WORK 2013-2014 COMMUNITY SERVICES

#### Tacoma Community House/REACH Center Housing 4 Success

##### Scope of Service:

Tacoma Community House will conduct a program designed to meet the priority and goal of ***Meet the basic needs of Tacoma residents: Prevention of and pathways out of homelessness are available which connect individuals and families with housing and/or supportive services tailored to their unique needs*** and criteria established in the City of Tacoma's Human Services Strategic Plan. The program will be in compliance with all applicable requirements set forth by the CITY in its funding philosophy and policies.

**The Tacoma Community House (TCH) Resources for Education And Career Help (REACH)** will place homeless/unaccompanied 13-24 year olds meeting the HUD/McKinney Vento definition of homelessness or at-risk of homelessness directly into subsidized housing, with ongoing supports, for up to 24 months. The program will employ an intensive, wrap-around case management model that uses employment and/or education incentives and rental subsidies to quickly place Access Point 4 Housing (centralized intake) qualified homeless youth/young adults into independent living units or into Shared Housing.

This program works in partnership with Pierce County Community Services, Tacoma Housing Authority, Shared Housing Services, Associated Ministries and VADIS. Each young person has a housing stability plan and must take the Ready to Rent classes available from identified partners. H4S case managers (4 FTE) work with a caseload of 15-20 homeless youth per year, spending 3-5 hours of personal contact weekly and other hours providing intensive care coordination services during the first six months.

<b>Location of service delivery:</b>	714 S. 27 <sup>th</sup> St., Tacoma, 98405
<b>Time of service:</b>	Monday – Thursday 9:00am – 5:30pm Friday 9:00am – 4:00pm
<b>Duration of service:</b>	Year round
<b>Target group:</b>	(1) City of Tacoma residents only with this funding (2) Unaccompanied youth 13-24
<b>Income level:</b>	Low income
<b>Service area:</b>	County wide

**This program will provide:**

<b>Annual Outputs</b>	<b>2013</b>	<b>2014</b>
Total unduplicated number of Tacoma residents served	40	40
Total unduplicated number of clients served regardless of residence	75	75
<b>Service-related outputs</b> [Select from standard list and include formula for how goal was calculated] <b>Reported based on a duplicated count of actual services provided each month</b>		
Hours of case management [(75 youth x average 3-hours per week one-on-one x 26 weeks per year) + (75 youth x average 1-hours per week one-on-one x 26 weeks per year)]	7800	7800

**Outcomes**

The CONTRACTOR will participate in Outcome Based Evaluation system development activities as required by City of Tacoma Human Services Division. By February 13, 2015, CONTRACTOR will submit copies of all current client-level data collection tools to City of Tacoma Human Services Division for review. If funded in the 2013-14 biennium, CONTRACTOR will submit an Annual OBE Report for 2014 by January 31, 2015 (or by July 31, 2015 for programs on an alternate (school-based) OBE reporting schedule). 2015 OBE system development activities will include developing common measures and common measurement tools for collection of client-level data. Client-level outcome data collection and reporting will begin January 1, 2016.

**System Alignment**

At the CITY'S discretion, programs may be required to participate in systems development, alignment and impact discussions. Results from these discussions may be formalized and incorporated into a contracted program's scope of work. Refer to Section 1.B of the contract.



### **Payment Points**

The City will implement a payment point structure that accommodates both the need for a billing system that associates reimbursement with service deliverables and the need for programs to have a consistent revenue stream. Sixty (60%) of the budget will be distributed equally over the course of the contract period (2.5% each month). The remainder of the budget will be allocated to payment points associated with service deliverables, as defined in Exhibit "C". The program will be compensated upon completion of each deliverable.

<b>Projected Budget</b>	<b>2015</b>	<b>2016</b>	<b>Total Biennium</b>
Personnel (specify FTE/Position)	\$85,814.00	\$85,814.00	\$170,836.00
.5 FTE Administrative	\$26,000.00	\$26,000.00	\$52,000.00
1.0 FTE Case Manager	\$59,418.00	\$59,418.00	\$118,836.00
Non-personnel (limit to 3 items if no personnel, otherwise limit to 2)	\$7,582.00	\$7,582.00	\$15,164.00
Space/Communications	\$3,500.00	\$3,500.00	\$7,000.00
Client Support	\$4,082.00	\$4,082.00	\$8,164
<b>Total</b>	<b>\$93,000.00</b>	<b>\$93,000.00</b>	<b>\$186,000.00</b>

## EXHIBIT "A-3"

### SCOPE AND SCHEDULE OF WORK 2015-2016 COMMUNITY SERVICES

#### Tacoma Community House Multilingual Immigration Program

##### Scope of Service:

Tacoma Community House will conduct a program designed to meet the priority of **Increasing *Employability, Self-determination and Empowerment for Adults (Ages 16+ Years): Opportunities for individuals to build upon their strengths are available so that they can live as independently as possible and have options for positive and meaningful involvement in the community*** and criteria established in the City of Tacoma's Human Services Strategic Plan. The program will be in compliance with all applicable requirements set forth by the CITY in its funding philosophy and policies.

**The Multilingual Immigration Program** is a Board of Immigration Appeals accredited program that provides immigration case management to all individuals seeking immigration assistance from the US Citizenship and Immigration Services (USCIS). Client's immigration needs are identified during the initial consultation and met during the subsequent appointments. The lengths of time spent with each client varies based on the immigration need and can range from 1 hour to more than 10 hours over the course of service. Services provided in person, some questions are answered over the telephone.

The Multilingual Immigration Program increases employability and self-sufficiency by providing the following services:

- Deferred Action for Childhood Arrivals (DACA) services to young immigrants (DREAMers) who arrived in the US under the age of 16 and who are now eligible to obtain a valid work permit and temporary protection from deportation;
- Immigration relief for victims of domestic violence and victims of crimes;
- Work authorization and employment related immigration targeting adult asylee and parolee population;
- Permanent residency and all Green Card related assistance for immigrant and refugee groups;
- Citizenship eligibility, application, and education for low-income clients, populations on public assistance, elderly, and disabled, and all other groups;
- Family immigration and reunification petitions for citizens and green card holders seeking reunification of their families;
- Humanitarian immigration assistance to refugees, asylees and parolees.

Cases remain active while USCIS is making its determination. The intensity of the case management depends on each immigration process. The case is closed only when the final outcome is achieved.

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**Location of service delivery:** 1314 South L Street, Tacoma 98405

**Time of service:** Monday through Friday, 8:00 AM – to 6:00 PM

**Duration of service:** Year round

**Target group:** (1) City of Tacoma residents only with this funding  
(2) Adults, ages 18 and over  
(3) Limited English Speakers  
(4) Immigrants, refugees, asylees

**Income level:** Low to moderate income

**Service area:** County-wide

**This program will provide:**

<b>Annual Outputs</b>	<b>2015</b>	<b>2016</b>
Total unduplicated number of Tacoma residents served	700	700
Total unduplicated number of individuals served regardless of residence	900	900
<b>Service-related outputs</b> [Select from standard list and include formula for how goal was calculated] <b>Reported based on actual services provided each month</b>		
Service-related Output: Hours of case management (900 clients/year x 3 hrs per client)	2,700	2,700

### **Outcomes**

The CONTRACTOR will participate in Outcome Based Evaluation system development activities as required by City of Tacoma Human Services Division. By February 13, 2015, CONTRACTOR will submit copies of all current client-level data collection tools to City of Tacoma Human Services Division for review. If funded in the 2013-14 biennium, CONTRACTOR will submit an Annual OBE Report for 2014 by January 31, 2015 (or by July 31, 2015 for programs on an alternate (school-based) OBE reporting schedule). 2015 OBE system development activities will include developing common measures and common measurement tools for collection of client-level data. Client-level outcome data collection and reporting will begin January 1, 2016.

### **System Alignment**

At the CITY'S discretion, programs may be required to participate in systems development, alignment and impact discussions. Results from these discussions may be formalized and incorporated into a contracted program's scope of work. Refer to Section 1.B of the contract.

### **Payment Points**

The City will implement a payment point structure that accommodates both the need for a billing system that associates reimbursement with service deliverables and the need for programs to have a consistent revenue stream. Sixty (60%) of the budget will be distributed equally over the course of the contract period (2.5% each month). The remainder of the budget will be allocated to payment points associated with service deliverables, as defined in Exhibit "C". Upon completion of each deliverable, the program will be compensated.

<b>Projected Budget</b>	<b>2015</b>	<b>2016</b>	<b>Total Biennium</b>
Personnel (specify FTE/Position)	\$25,968.00	\$25,968.00	\$51,936.00
.6 FTE Immigration Specialist	\$25,968.00	\$25,968.00	\$51,936.00
Non-personnel (limit to 3 items if no personnel, otherwise limit 2)	\$0.00	\$0.00	\$0.00
<b>Total</b>	<b>\$25,968.00</b>	<b>\$25,968.00</b>	<b>\$51,936.00</b>

## EXHIBIT "A-4"

### SCOPE AND SCHEDULE OF WORK 2015-2016 COMMUNITY SERVICES

#### Tacoma Community House Adult Literacy & Employment

##### Scope of Service:

**Tacoma Community House** will conduct a program designed to meet the priority of *Increasing Employability, Self-determination, and Empowerment for Adults (Ages 16+ Years): Education, training, and individualized employment support services are available that enable all residents, especially historically marginalized populations, to enter and/or progress in the job market* and criteria established in the City of Tacoma's Human Services Strategic Plan. The program will be in compliance with all applicable requirements set forth by the CITY in its funding philosophy and policies.

**The Adult Literacy and Employment Program** provides employment and education services to youth (aged 16-21) and adults who lack essential English, literacy, math and employment skills. The goal of the program is to ensure the attainment of skills leading to living wage jobs or to enter training programs that will prepare clients for higher paying jobs.

The program provides English as a Second Language (ESL) classes; Adult Literacy classes (reading, writing, and math, and work toward a high school equivalency); computer instruction labs to teach skills needed to apply for jobs online, create resumes, and use the computer for educational gains and employment; and, employment readiness training to develop a quality resume and strong interview skills.

The program also provides career guidance and job placement services. The program employs job developers to work with local employers and managers to provide prepared and quality employees and individual case management to develop a plan for employment and employment retention services.

Education classes are offered year round on a quarterly basis. All clients attend classes four days a week and are pre- and post-tested quarterly for progress.

**Location of Service delivery:** 1314 South "L" Street, Tacoma 98405

**Time of service:** Education: Mon-Thursday 8 am to 8 pm  
Employment assistance: Mon-Friday, 8am to 5 pm

**Duration of service:** Year round. Educational classes operate on a quarterly basis with 10-12 weeks each quarter and 2-3 weeks break between quarters.

**Target group:** (1) City of Tacoma residents only with this funding  
(2) Youth 16-21  
(3) Adults 18 and over  
(4) Refugees and immigrants

**Income level:** No specification

**Service area:** County-wide

**This program will provide:**

<b>Annual Outputs</b>	<b>2015</b>	<b>2016</b>
Total unduplicated number of Tacoma residents served	300	300
Total unduplicated number of client served regardless of residence	400	400
<b>Service-related outputs</b> [Select from standard list and include formula for how goal was calculated] <b>Reported based on a duplicated count of actual services provided each month</b>		
Service-related Output: Hours of education/instruction [32 hours of instruction per week x 10 weeks per sessions x 4 class sessions per year]	1,280	1,280
Service-related Output: Hours of pre-employment training (40 hours per quarter 4x annually)	160	160

**Outcomes**

The CONTRACTOR will participate in Outcome Based Evaluation system development activities as required by City of Tacoma Human Services Division. By February 13, 2015, CONTRACTOR will submit copies of all current client-level data collection tools to City of Tacoma Human Services Division for review. If funded in the 2013-14 biennium, CONTRACTOR will submit an Annual OBE Report for 2014 by January 31, 2015 (or by July 31, 2015 for programs on an alternate (school-based) OBE reporting schedule). 2015 OBE system development activities will include developing common measures and common measurement tools for collection of client-level data. Client-level outcome data collection and reporting will begin January 1, 2016.

**System Alignment**

At the CITY'S discretion, programs may be required to participate in systems development, alignment and impact discussions. Results from these discussions may be formalized and incorporated into a contracted program's scope of work. Refer to Section 1.B of the contract.

**Payment Points**

The City will implement a payment point structure that accommodates both the need for a billing system that associates reimbursement with service deliverables and the need for programs to have a consistent revenue stream. Sixty (60%) of the budget will be distributed equally over the course of the contract period (2.5% each month). The remainder of the budget will be allocated to payment points associated with service deliverables, as defined in Exhibit "B". Upon completion of each deliverable, the program will be compensated.

<b>Projected Budget</b>	<b>2015</b>	<b>2016</b>	<b>Total Biennium</b>
Personnel (specify FTE/Position)	\$38,750.00	\$38,750.00	\$77,500.00
.4FTE/ Instructor	\$16,500	\$16,500	\$33,000.00
.4FTE/ Case Manager	\$15,600	\$15,600	\$31,200.00
Benefits and Taxes	\$6,650	\$6,650	\$13,300.00
Non-personnel (limit to 3 items if no personnel, otherwise limit 2)	\$0.00	\$0.00	\$0.00
<b>Total</b>	<b>\$38,750.00</b>	<b>\$38,750.00</b>	<b>\$77,500.00</b>

**Exhibit "B-1"**  
**Project Reimbursement Request**  
**2015-16 COMMUNITY SERVICES**

2015-16 Community Services									
Roll-Up									
Project: Adult Literacy/Multilingual/H4S/Summer Jobs 253			<b>PROJECT REIMBURSEMENT REQUEST</b>						
Operating Agency: <b>Tacoma Community House</b>									
Project Term: <u>January 1, 2015 through December 31, 2016</u>									
City Umbrella Dept: <u>NEIGHBORHOOD &amp; COMM. SERVICES</u>			(3)	(4a)	(4b)	(5)	(6)	(7)	(8)
Payment Request Number: _____			% of Contract	Payment Point Amount (2015)	Payment Point Amount (2016)	Reimbursement Request (Funds Billed)	Previous Funds Billed	Total Funds Billed by Agency (including this request) (5+6)	Budget remaining (2-7)
Payment to: <u>Tacoma Community House</u>									
Reimbursable costs through: {month} _____									
(1)	(2)								
Item Budget	Budget								
Program Costs Payment Point	\$213,261.60	60%	\$8,885.90	\$8,885.90	\$0.00	\$0.00	\$0.00	\$213,261.60	
OBE System Development	\$17,771.80	5%	\$4,442.95		\$0.00	\$0.00	\$0.00	\$17,771.80	
Outcome Based Eval. Report Payment Point	\$17,771.80	5%	\$3,235.90	\$9,885.90	\$0.00	\$0.00	\$0.00	\$17,771.80	
<b>Output Performance Payment Points</b>									
25% of ALL outputs met	\$35,543.60	10%	\$17,771.80	\$17,771.80	\$0.00	\$0.00	\$0.00	\$35,543.60	
50% of ALL outputs met	\$35,543.60	10%	\$17,771.80	\$17,771.80	\$0.00	\$0.00	\$0.00	\$35,543.60	
75% of ALL outputs met	\$35,543.60	10%	\$17,771.80	\$17,771.80	\$0.00	\$0.00	\$0.00	\$35,543.60	
<b>TOTAL</b>	<b>\$355,436.00</b>	<b>100%</b>			<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$355,436.00</b>	
<i>AGENCY: I certify that the materials have been furnished, the services rendered or the labor performed as described, and that the claim is just, due and an unpaid obligation against the City of Tacoma.</i>									
Prepared by: _____			City of Tacoma Contract Specialist: _____						
Date prepared: _____			City of Tacoma Accountant: _____						
Director's signature: _____			City of Tacoma Management: _____						



**Exhibit "B-2"**  
**Project Reimbursement Request**  
**2015-16 COMMUNITY SERVICES**

2015-16 Community Services								
Project: REACH Summer Jobs 253 Internship			PROJECT REIMBURSEMENT REQUEST					
Operating Agency: Tacoma Community House								
Project Term: January 1, 2015 through December 31, 2016								
City Umbrella Dept: NEIGHBORHOOD & COMM. SERVICES			(3)	(4a)	(4b)	(5)	(6)	(7)
Payment Request Number: _____			% of Contract	Payment Point Amount (2015)	Payment Point Amount (2016)	Reimbursement Request (Funds Billed)	Previous Funds Billed	Total Funds Billed by Agency (including this request) (5+6)
Payment to: Tacoma Community House								
Reimbursable costs through: {month} _____								
(1)	(2)							
Item Budget	Budget							
Program Costs Payment Point	\$24,000.00	60%	\$1,000.00	\$1,000.00				\$0.00
OBE System Development	\$2,000.00	5%	\$500.00					\$0.00
Outcome Based Eval. Report Payment Point Due Oct. 15, 2016	\$2,000.00	5%		\$2,000.00				\$0.00
<b>Output Performance Payment Points</b>								
25% of ALL outputs met	\$4,000.00	10%	\$2,000.00	\$2,000.00				\$0.00
50% of ALL outputs met	\$4,000.00	10%	\$2,000.00	\$2,000.00				\$0.00
75% of ALL outputs met	\$4,000.00	10%	\$2,000.00	\$2,000.00				\$0.00
<b>TOTAL</b>	<b>\$40,000.00</b>	<b>100%</b>			<b>\$0.00</b>	<b>\$0.00</b>		<b>\$0.00</b>
AGENCY: I certify that the materials have been furnished, the services rendered or the labor performed as described, and that the claim is just, due and an unpaid obligation against the City of Tacoma.								
Prepared by: _____			City of Tacoma Contract Specialist: _____					
Date prepared: _____			City of Tacoma Accountant: _____					
Director's signature: _____			City of Tacoma Management: _____					

**Exhibit "B-3"**  
**Project Reimbursement Request**  
**2015-16 COMMUNITY SERVICES**

2015-16 Community Services									
Project: REACH Housing 4 Success			PROJECT REIMBURSEMENT REQUEST						
Operating Agency: Tacoma Community House									
Project Term: January 1, 2015 through December 31, 2016									
City Umbrella Dept: NEIGHBORHOOD & COMM. SERVICES			(3)	(4a)	(4b)	(5)	(6)	(7)	
Payment Request Number: _____			% of Contract	Payment Point Amount (2015)	Payment Point Amount (2016)	Reimbursement Request (Funds Billed)	Previous Funds Billed	Total Funds Billed by Agency (including this request) (5+6)	Budget remaining (2-7)
Payment to: Tacoma Community House									
Reimbursable costs through: {month}									
(1)	(2)								
Item Budget	Budget								
Program Costs Payment Point	\$111,600.00	60%	\$4,650.00	\$4,650.00				\$0.00	\$111,600.00
OBE System Development	\$9,300.00	5%	\$2,325.00					\$0.00	\$9,300.00
Outcome Based Eval. Report Payment Point	\$9,300.00	5%	\$4,650.00	\$4,650.00				\$0.00	\$9,300.00
<b>Output Performance Payment Points</b>									
25% of ALL outputs met	\$18,600.00	10%	\$9,300.00	\$9,300.00				\$0.00	\$18,600.00
50% of ALL outputs met	\$18,600.00	10%	\$9,300.00	\$9,300.00				\$0.00	\$18,600.00
75% of ALL outputs met	\$18,600.00	10%	\$9,300.00	\$9,300.00				\$0.00	\$18,600.00
<b>TOTAL</b>	<b>\$186,000.00</b>	<b>100%</b>			<b>\$0.00</b>	<b>\$0.00</b>		<b>\$0.00</b>	<b>\$186,000.00</b>
AGENCY: I certify that the materials have been furnished, the services rendered or the labor performed as described, and that the claim is just, due and an unpaid obligation against the City of Tacoma.									
Prepared by: _____			City of Tacoma Contract Specialist: _____						
Date prepared: _____			City of Tacoma Accountant: _____						
Director's signature: _____			City of Tacoma Management: _____						

**Exhibit "B-4"**  
**Project Reimbursement Request**  
**2015-16 COMMUNITY SERVICES**

2015-16 Community Services								
Project: <u>Multilingual Immigration Program</u>			PROJECT REIMBURSEMENT REQUEST					
Operating Agency: <u>Tacoma Community House</u>								
Project Term: <u>January 1, 2015 through December 31, 2016</u>								
City Umbrella Dept: <u>NEIGHBORHOOD &amp; COMM. SERVICES</u>			(3)	(4a)	(4b)	(5)	(6)	(7)
Payment Request Number: _____			% of Contract	Payment Point Amount (2015)	Payment Point Amount (2016)	Reimburse- ment Request (Funds Billed)	Previous Funds Billed	Total Funds Billed by Agency (including this request) (5+6)
Payment to: <u>Tacoma Community House</u>								
Reimbursable costs through: {month} _____								
(1)	(2)							
Item Budget	Budget							
Program Costs Payment Point	\$31,161.60	60%	\$1,298.40	\$1,298.40				\$0.00
OBE System Development	\$2,596.80	5%	\$649.20					\$0.00
Outcome Based Eval. Report Payment Point	\$2,596.80	5%	\$1,298.40	\$1,298.40				\$0.00
<b>Output Performance Payment Points</b>								
25% of ALL outputs met	\$5,193.60	10%	\$2,596.80	\$2,596.80				\$0.00
50% of ALL outputs met	\$5,193.60	10%	\$2,596.80	\$2,596.80				\$0.00
75% of ALL outputs met	\$5,193.60	10%	\$2,596.80	\$2,596.80				\$0.00
<b>TOTAL</b>	<b>\$51,936.00</b>	<b>100%</b>			<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$51,936.00</b>
AGENCY: I certify that the materials have been furnished, the services rendered or the labor performed as described, and that the claim is just, due and an unpaid obligation against the City of Tacoma.								
Prepared by: _____			City of Tacoma Contract Specialist: _____					
Date prepared: _____			City of Tacoma Accountant: _____					
Director's signature: _____			City of Tacoma Management: _____					

**Exhibit "B-5"**  
**Project Reimbursement Request**  
**2015-16 COMMUNITY SERVICES**

2015-16 Community Services									
<b>Project: Adult Literacy &amp; Employment</b>			<b>PROJECT REIMBURSEMENT REQUEST</b>						
Operating Agency: <u>Tacoma Community House</u>									
Project Term: <u>January 1, 2015 through December 31, 2016</u>									
City Umbrella Dept: <u>NEIGHBORHOOD &amp; COMM. SERVICES</u>			(3)	(4a)	(4b)	(5)	(6)	(7)	(8)
Payment Request Number: _____			% of Contract	Payment Point Amount (2015)	Payment Point Amount (2016)	Reimburse- ment Request (Funds Billed)	Previous Funds Billed	Total Funds Billed by Agency (including this request) (5+6)	Budget remaining (2-7)
Payment to: <u>Tacoma Community House</u>									
Reimbursable costs through: {month} _____									
(1)	(2)								
Item Budget	Budget								
Program Costs Payment Point	\$46,500.00	60%	\$1,937.50	\$1,937.50				\$0.00	\$46,500.00
OBE System Development	\$3,875.00	5%	\$968.75					\$0.00	\$3,875.00
Outcome Based Eval. Report Payment Point	\$3,875.00	5%	\$1,937.50	\$1,937.50				\$0.00	\$3,875.00
<b>Output Performance Payment Points</b>									
25% of ALL outputs met	\$7,750.00	10%	\$3,875.00	\$3,875.00				\$0.00	\$7,750.00
50% of ALL outputs met	\$7,750.00	10%	\$3,875.00	\$3,875.00				\$0.00	\$7,750.00
75% of ALL outputs met	\$7,750.00	10%	\$3,875.00	\$3,875.00				\$0.00	\$7,750.00
<b>TOTAL</b>	<b>\$77,500.00</b>	<b>100%</b>			<b>\$0.00</b>	<b>\$0.00</b>		<b>\$0.00</b>	<b>\$77,500.00</b>
<i>AGENCY: I certify that the materials have been furnished, the services rendered or the labor performed as described, and that the claim is just, due and an unpaid obligation against the City of Tacoma.</i>									
Prepared by: _____			City of Tacoma Contract Specialist: _____						
Date prepared: _____			City of Tacoma Accountant: _____						
Director's signature: _____			City of Tacoma Management: _____						