



## Utility Assistance - Update

City of Tacoma | Customer Services

April 28, 2020



## Bill Credit Assistance Plan - Update

### Bill Credit Assistance Plan (BCAP) Budget as of 3/31/2020

Utility Service	Original FY19/20 BCAP Budget	Unspent FY19/20 BCAP Budget (3/31/2020)*	Projected Remaining FY19/20 BCAP Expenditure^	Remaining BCAP Budget Allocated to Emergency Assistance
Power	\$2,500,000	\$1,805,162	\$805,162	\$1,000,000
Water	\$325,000	\$303,312	\$65,064	\$238,248
Wastewater	\$156,000	\$135,196	\$62,412	\$72,784
Surface Water	\$73,000	\$63,100	\$29,700	\$33,400
Solid Waste	\$197,000	\$178,263	\$56,211	\$122,052
<b>TOTALS</b>	<b>\$3,251,000</b>	<b>\$2,485,033</b>	<b>\$1,018,549</b>	<b>\$1,466,484</b>

*\*As noted in the March 2020, Customer Services Division Monthly Dashboard  
^Estimated BCAP participation costs for April – December 2020*



## Emergency Assistance Program

### Emergency Assistance Program Budget as of 4/13/2020

Utility Service	Emergency Assistance Program Budget*	Emergency Assistance Program Expenditures (4/13/2020)	Remaining Emergency Assistance Program Budget w/Current Funding
Power	\$1,000,000	\$584,200	\$415,800
Water	\$238,248	\$77,280	\$160,968
Wastewater	\$72,784	\$49,350	\$23,434
Surface Water	\$33,400	\$15,740	\$17,660
Solid Waste	\$122,052	\$68,210	\$53,842
<b>TOTALS</b>	<b>\$1,466,484</b>	<b>\$794,780</b>	<b>\$671,704</b>

\*Funds allocated from BCAP

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## Emergency Assistance Program

### Emergency Assistance Program Budget as of 4/13/2020

Utility Service	Original Emergency Assistance Program Budget*	Additional Funding Request	Total Emergency Assistance Program Budget Combined	Emergency Assistance Program Expenditures (4/13/2020)	Remaining Emergency Assistance Program Budget w/Additional Funding
Power	\$1,000,000	\$500,000	\$1,500,000	\$584,200	\$915,800
Water	\$238,248	\$300,000	\$538,248	\$77,280	\$460,968
Wastewater	\$72,784	\$160,000	\$232,784	\$49,350	\$183,434
Surface Water	\$33,400	\$45,000	\$78,400	\$15,740	\$62,660
Solid Waste	\$122,052	\$195,000	\$317,052	\$68,210	\$248,842
<b>TOTALS</b>	<b>\$1,466,484</b>	<b>\$1,200,000</b>	<b>\$2,666,484</b>	<b>\$794,780</b>	<b>\$1,871,704</b>

\*Funds allocated from BCAP

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## Emergency Assistance Program

### Emergency Assistance Program as of 4/13/2020

Utility Service	Number of Households That Can Be Assisted w/Current Funding	Additional Households that Can Be Assisted w/Increased Funding*	Total Households That Can Be Assisted w/Combined Funding*
Power	8,000	4,000	12,000
Water	5,956	7,500	13,456
Wastewater	2,426	5,333	7,759
Surface Water	3,340	4,500	7,840
Solid Waste	3,051	4,875	7,926

*\*Number of Power households may vary based on whether it's a house or apartment*

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## Emergency Assistance Program

### Application Status (as of 4/13/2020)

Applications Received	Applications Approved	Applications Denied*
7,729	6,360	1,423

### Applications Received

Inside the City	Outside the City
52%	48%

**\*Denial Reasons:** Not in TPU service area; Over Income; Not listed as a customer; Incomplete application; Duplicate applications.

### Emergency Assistance Program Eligible Credit

Power House	Power Apartment	Water	Wastewater*	Surface Water*	Solid Waste*
\$150	\$100	\$40	\$30	\$10	\$40

\*Eligible Households in the **City of Tacoma** with five services (Power, Water, Wastewater, Surface Water, Solid Waste) receive a credit of \$270

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