



City of Tacoma City Council Study Session Minutes

733 Market Street, Tacoma WA 98402

Conference Room 16

March 27, 2018

12:00 PM

Call to Order

Mayor Woodards called the study session to order at 12:08 p.m.

Present: 8 - Beale, Blocker, Camarata, Hunter, Ibsen, McCarthy, Mello and Mayor Woodards

Absent: 1 - Ushka

Briefing Items

1. [18-0301](#) Streets Initiative 2017 Accomplishments and 2018 Work Plan

At approximately 12:08 p.m., Kurtis Kingsolver, Director, Public Works, provided an overview of the Tacoma Streets Initiative (SI) 2017 progress report and introduced Reid Bennion, Management Analyst, Public Works. Mr. Bennion reviewed the background, noting propositions and financials to include ten-year revenue, grant/partner funding, and total ten-year investment. He further reviewed the 2017 revenues; 2017 expenditures; residential maintenance, including treatment, 2017 projected, 2017 actual, initiative to date, ten-year goal, and 2018 projected service level; additional SI funded transportation improvements; and project partnerships and collaboration. Mr. Bennion provided arterial/freight SI capital commitments; active transportation SI capital commitments; and SI notifications and survey, noting pre-project and after action postcards sent and survey questions asked. He concluded by reviewing the 2018 work plan and 2016-2018 projects.

Discussion ensued throughout regarding the allocation of the funding, notification to residents, SI project list, and allocation of funding to build and repair sidewalks. Discussion concluded on calculation of labor hours for projects.

2. [18-0302](#) TacomaFIRST311 Customer Service Update

At approximately 12:39 p.m., La'Toya Mason, Manager, Customer Support Center, introduced Tammy Liddle Lobban, Management Analyst, Customer Support Center and provided the Tacoma Fast Information Resource Service Team 311 (TacomaFIRST 311) update, including an overview; background, noting public access, service, and security; the customer support center, noting multimodal access to City services, customer experiences, and who the services are provided by; and described how TacomaFIRST 311 works. Ms. Liddle Lobban provided reasons to utilize 311; reviewed the all-time top ten requests; 2017 top requests; historical trends; the demand analysis, noting calls versus requests, amount of calls received, a chart on services provided by year and source, and call times, including abandonment rate in 2017; and top ten requests by Council Districts. Ms. Mason concluded the presentation by reviewing performance goals and continuous improvement.

Discussion ensued throughout regarding abandoned vehicle requests. Discussion continued on complaint-based service by district, adaption of new computer technologies in garbage trucks for code enforcement purposes, reporting on the 311 phone application, multilingual availability in the Customer Support Center and 311 phone application, goals, the approach to address and remove abandoned vehicles, how an abandoned vehicle is defined, and tracking of follow up calls.

3. [18-0303](#) Temporary Shelters Permanent Land Use Regulations

At approximately 1:12 p.m., Lauren Flemister, Senior Planner, Planning and Development Services, presented the recommended temporary shelters permanent regulations, including an overview; health, equity, and sustainability analysis; background; and outreach. She reviewed the proposed regulations, including sponsoring entities, number of residents per shelter, types of sheltering, site area and number of people per area, maximum duration of shelter, recurrence of shelter at a specific site, number of shelters allowed in the City of Tacoma, site requirements, age of shelter inhabitants, facility and service provision, and application requirements. Ms. Flemister concluded on public comment summary and next steps.

Discussion ensued throughout regarding duration of stay in the facilities, possible formation of a camp council, the idea behind the temporary shelter provisions, fiscal obligation of the City, how to determine if the homeless continuum is a success or a failure, services provided to the homeless, and budget. Discussion continued on if the City's stabilization site will be

effected, background checks and exclusions, site applications received or anticipated to receive, permit procedures, community engagement, and liability insurance requirements. Discussion concluded on a follow up of the budget; clarification on exemptions regarding minor offenses, non-violent felonies, and sex offenders; ordinance language regarding shelter sites; and preparation of possible amendments for upcoming readings at the Council meetings.

Other Items of Interest

There were no other items of interest.

Committee Reports

Deputy Mayor Ibsen stated everyone has been invited to the Canoe Journey, hosted by the Puyallup Tribe of Indians this year on Saturday, July 28, 2018, and more specifics of the event will be relayed through the Government Relations Office.

Mayor Woodards stated the City of Tacoma was chosen to be a part of the National League of Cities Opioid cohort, which grants the City a year of technical assistance and interaction with other cities. She thanked Council Member McCarthy for his leadership on the issue and Melanie Harding for putting the proposal together.

Agenda Review and City Manager's Weekly Report

4. [18-0304](#) Weekly Report to the City Council, March 22, 2018

Assistant City Manager Tadd Wille stated there will be one presentation from former Mayor Baarsma presenting copies of the Tacoma Historical Society Book: "Speaking Out", and there are no expected changes to tonight's agenda besides the amendments. He reminded Council Members if they have any questions on tonight's agenda, please let him know so staff can prepare to respond accordingly.

Adjournment

On proper motion, the study session was adjourned at 2:04 p.m.

Victoria R. Woodards, Mayor

Doris Sorum, City Clerk