

Update on Systems Transformation

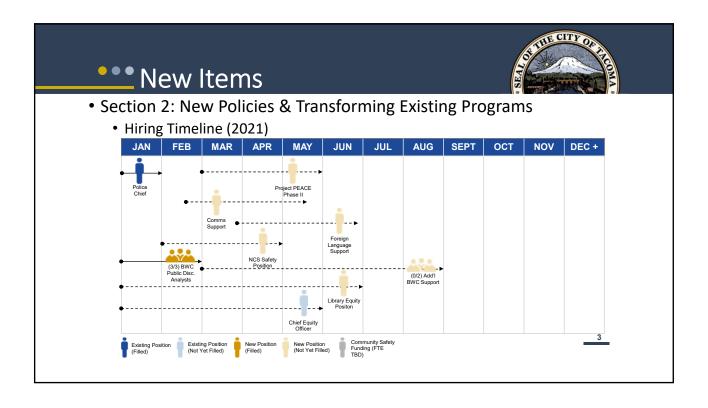
City of Tacoma | City Manager's Office
City Council Meeting
2/23/2021

•••• New Items



- HEAL the HEART of Tacoma
 - Establishing Core Coordinating Team (CCT) Operating Norms and Charter (Colemon & Associates)
 - Finalizing Contract for CCT Participation Stipends (Greater Tacoma Community Foundation)

2

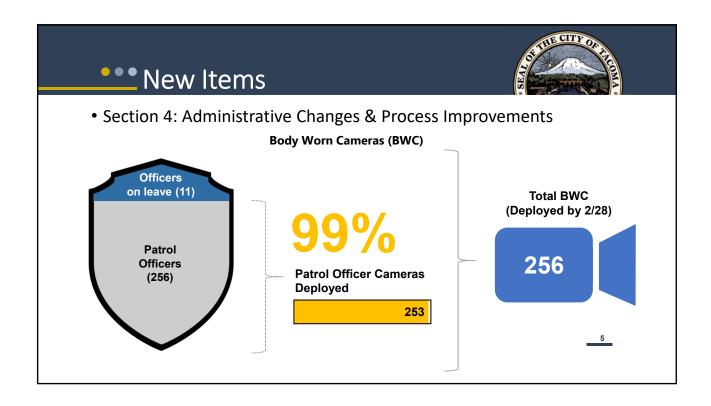


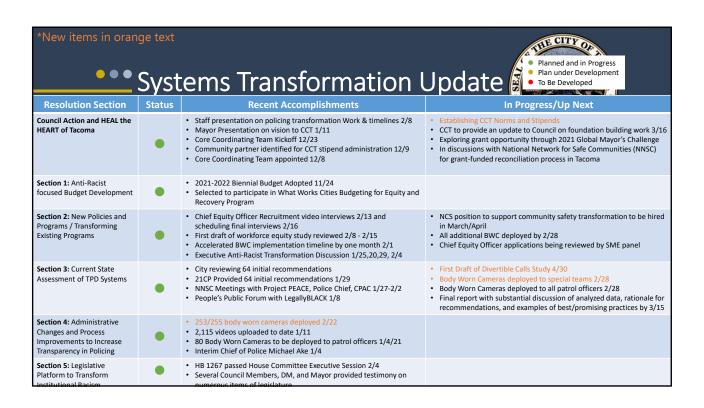
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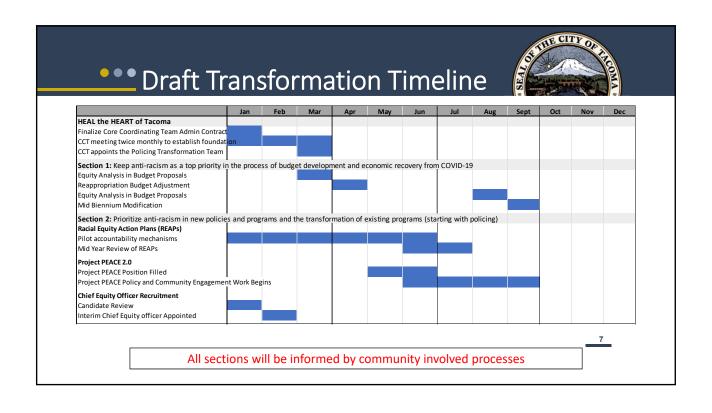


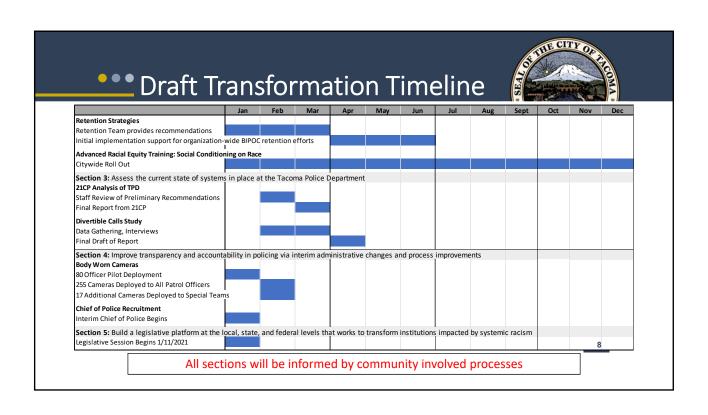
- Section 3: Current State Analysis of TPD
 - 64 Initial Recommendations
 - Compiling high-level insights, questions, and comments from internal subject matter experts
 - Divertible Calls Study with Matrix
 - Conducted interviews in the Police Department
 - Analyzing policing data related to current response types
 - Next Steps:
 - · Identify alternative providers
 - Begin external interviews (regional providers)
 - Interview NCS Human Service Staff
 - Interview Fire Department Staff TFD Cares
 - · First draft report beginning of April













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