

**Resolution 38739**  
**Discrimination Investigation**  
**Administrative Support Program**  
City of Tacoma  
Neighborhood and Community Services  
Department

**Tacoma City Council**  
**September 24, 2013**



# Background

- Chapter 1.29 of the City of Tacoma Municipal Code was passed in 1967.
- Provides protection from discrimination within the City limits.
- Civil Rights Enforcement Contracts
  - U.S. Department of Housing and Urban Development (HUD)
  - U.S. Equal Employment Opportunity Commission (EEOC)

# Program Improvements

- **Pilot Service Delivery Model Shift**
  - **Contract Investigators vs. Full-time Investigator are conducting investigations**
  - **Temporary Administrative Staff assists the City to comply with HUD's regulatory changes**
  - **Partnership with the Washington State Human Rights Commission (WSHRC)**

# Investigation Trend Summary

- The Department continues to receive a high number of inquiries from community members, businesses and housing providers regarding potential discrimination and compliance with anti-discrimination laws
- Despite the increase in inquiries, the number of actual complaints filed has decreased statewide
- A majority of the cases filed with the NCS Department allege race and/or disability discrimination

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