



ORDINANCE NO. 28704

1 AN ORDINANCE relating to waste water and surface water management;
2 amending Chapter 12.08 of the Tacoma Municipal Code, related to
3 Wastewater and Surface Water Management – Regulation and Rates,
4 adjusting 2021 and 2022 rates and charges to include a 1.5 percent
5 increase effective January 1, 2021, a 2 percent increase to become
6 effective on January 1, 2022, and a 5 percent increase in the low income
7 elderly/low income disabled discount to become effective January 1,
8 2021.

9 WHEREAS RCW Ch. 35.21, Ch. 35.92 and Ch. 35.67 authorize the City to
10 construct, condemn and purchase, acquire, add to, alter, maintain, and operate
11 wastewater and surface water sewer systems, and to establish the rates
12 therefore, and

13 WHEREAS the City has established wastewater and surface water sewer
14 utility systems and regulations governing rates and charges for wastewater and
15 surface water sewer utility services codified at Chapter 12.08 of the Tacoma
16 Municipal Code (“TMC”), and

17 WHEREAS the Environmental Services (“ES”) Department, working with
18 the Environmental Services Commission (“Commission”), has updated its multi-
19 year rate plan and developed proposed general revenue increases for the
20 2021-2022 Biennium for Wastewater and Surface Water customers, and

21 WHEREAS, the recommendations from the Commission are for 2 percent
22 increases each year, and

23 WHEREAS, to further address the continuing economic impact of Covid-19
24 upon ratepayers, the Environmental Services Director has proposed a reduction
25

26



1 of the recommended rate increase in year 2021 from 2.0 percent to 1.5 percent,
2 and

3 WHEREAS, the Environmental Services Director has proposed 1.5 and
4 2 percent rate increases for wastewater and surface water becoming effective
5 January 1, 2021, and January 1, 2022, respectively, and a five percent increase
6 in the low income elderly/low income disabled discount from 30 percent to
7 35 percent would become effective January 1, 2021, and

9 WHEREAS these rate increases are driven primarily by increases in
10 labor and materials, increased labor costs, increased costs for improvement to
11 aging infrastructure and new infrastructure investments, and additional
12 environmental regulations and requirements, and

14 WHEREAS the rate adjustments are intended to maintain minimum cost
15 of service rate increases for financial sustainability while being responsive to
16 the financial impacts of Covid-19, and

18 WHEREAS financial concerns include the burden placed on customers
19 and impacts on the revenue forecasts for the utilities, financial assistance
20 for residential customers includes increasing both the breadth and strength of
21 the safety nets, and

23 WHEREAS outreach to City Neighborhood Councils and other
24 community groups were coordinated with Tacoma Public Utilities utility outreach
25 and communications activities, and due to Covid-19, meeting participation
26 occurred virtually, and



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WHEREAS, other efforts to reach customers included bill inserts, website information including feedback tools, mailings and distribution of materials all included proposals of 2 percent increases each year, and

WHEREAS the City Council has determined that it is reasonable and necessary to adopt rate adjustments to meet the City’s obligation to adequately fund the ongoing maintenance, operational, and capital costs of the wastewater and surface water sewer utility systems, to meet its service obligations to wastewater and surface water sewer utility systems customers, and to protect public health, safety and welfare, and

WHEREAS, in consideration of the foregoing, the City Council finds that an amendment to the TMC, adopting the rate adjustments to the City’s wastewater and surface water sewer service charges as set forth herein, is reasonable and necessary to meet revenue requirements to cover the costs necessary to maintain self-supporting and financially viable wastewater and surface water sewer utility systems; Now, Therefore,

BE IT ORDAINED BY THE CITY OF TACOMA:

Section 1. The above-stated recitals are incorporated by this reference as though fully set forth herein and are adopted as the findings and conclusions of the City Council.

Section 2. That Chapter 12.08 of the Tacoma Municipal Code is hereby amended as set forth in the attached Exhibit “A.”



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Section 3. That the effective date of this ordinance shall be 12:01 a.m.
January 1, 2021.

Section 4. That the City Clerk, in consultation with the City Attorney, is
authorized to make necessary corrections to this ordinance, including, but not
limited to, the correction of scrivener's/clerical errors, references, ordinance
numbering, section/subsection numbers, and any references thereto.

Passed _____

Mayor

Attest:

City Clerk

Approved as to form:

Chief Deputy City Attorney



EXHIBIT "A"

CHAPTER 12.08

WASTEWATER AND SURFACE WATER MANAGEMENT – REGULATION AND RATES

12.08.320 Discharge of holding tank contents – Charges – Report.

A. A charge shall be made for the total gallons of holding tank waste material discharged at the wastewater treatment plant, and shall be payable to the City Treasurer and credited to the Wastewater Management Fund. The charge shall be as follows:

Effective Date: January 1, 20192021:

	From Within the City	From Outside the City
Septic Tank Wastes (Holding, Cesspool, etc.) and Chemical Toilet Wastes	\$ 14.67 <u>19.70</u> /100 gal.	\$ 16.14 <u>21.67</u> /100 gal.

Effective Date: January 1, 20202022:

	From Within the City	From Outside the City
Septic Tank Wastes (Holding, Cesspool, etc.) and Chemical Toilet Wastes	\$ 15.26 <u>20.09</u> /100 gal.	\$ 16.79 <u>22.10</u> /100 gal.

B. Prior to the discharge of any material from holding tanks, the operator will correctly identify the source and contents being disposed. Incomplete or inaccurate reporting may result in the application of the highest chargeable rate.

12.08.360 Charges and rates for wastewater service inside the City limits.

As permitted by Chapter 35.67 RCW, charges shall be made for the discharge and for the availability for discharge of all sanitary sewage into sanitary sewers. If the Director requires construction of an extension to the sanitary sewer system prior to issuance of a side sewer permit, the charge for availability for discharge shall not be made until such time as the sanitary sewer extension is completed. Unless otherwise determined by the Director, no allowances will be made for vacancies, remodeling, or other such activities unless the water service for the entire facility, building, or mobile home court (two or more units) is turned off by the Water Utility of the City. Charges shall be as follows:

A. Each single-family residence (including those instances where more than one family residence is served through one water meter, as hereinbefore mentioned in TMC 12.08.010) shall be charged a monthly charge computed as follows:

Effective Date: January 1, 20192021:

- (1) A fixed charge of \$~~25.87~~27.32 plus
- (2) A flow charge calculated at \$~~4.87~~5.15 per hundred cubic feet (ccf) of water consumption.

Effective Date: January 1, 20202022:

- (1) A fixed charge of \$~~26.91~~27.73 plus
- (2) A flow charge calculated at \$~~5.07~~5.23 per hundred cubic feet (ccf) of water consumption.



1 The water consumption for the flow charge shall be the average monthly use as measured during the most
2 recent months of December, January, February, and March. If the average consumption results in a
3 fractional part of a ccf, the number used for calculating the flow charge shall be rounded to the nearest
4 one-hundredth of a ccf.

5 B. Multiple-family residences, accessory dwelling units and mobile home courts (two or more units)
6 served through one water meter shall pay a monthly charge per living unit as above, except that the water
7 consumed during the winter months shall be divided by the total number of living units served by the
8 account to determine the per living unit flow volume. If the average consumption per unit results in a
9 fraction, the number used for calculating the flow charge shall be billed to the nearest one-hundredth of a
10 ccf.

11 It shall be the duty of every person in possession, charge, or control of the entire premises consisting of
12 two or more units, served by the sanitary sewer system, or to which such service is available, to be
13 accountable for payment of each unit.

14 Where units in multiple-unit residences are separately metered; each unit shall be charged the appropriate
15 single-family residence rate as set forth in subsection A of this section.

16 * * *

17 C. In all cases other than residential charges hereinabove set forth, the sewer charge shall be computed
18 and paid as follows:

19 1. Metered Water Supply. When charges and fees are based upon the water usage, such charges and fees
20 shall be applied against the total amount of water used from all sources unless, in the opinion of the
21 Director, significant portions of water received are not discharged to a sanitary sewer. The total amount
22 of water used from public and private sources will be determined by means of public meters or private
23 meters, installed and maintained at the expense of the user in accordance with Environmental Services
24 Policies and Guidelines. Such public or private meters shall measure flow in cubic feet (cf). Where more
25 than one commercial/industrial facility is served by one water meter, the user group shall be determined
26 by the activities of the largest water consumption user.

1. Metered Wastewater Volume and Metered Diversions. When charges and fees are based upon water
usage and where, in the opinion of the Director, a significant portion of the water received from any
metered source does not flow into the sanitary sewer because of the principal activity of the user or
removal by other means, the charges and fees will be applied against the volume of water discharged
from such premises into the sanitary sewer. Any user seeking a reduction in sewer charges and fees based
on a diversion of metered water from the sanitary sewer system shall provide the Director written proof of
such diversion for the Director's approval. To establish reduced sewer charges and fees based on such
diversion, the user shall, unless clearly demonstrated as impractical, install a submeter of a type and at a
location approved by the Director and at the user's expense. A credit adjustment for sanitary sewer
overcharges may be granted, upon written application by the user, but only for the three-month period
immediately preceding the submeter installation.

Such meters shall measure flow in cubic feet (cf) and shall be maintained at the expense of the user and
be tested for accuracy at the expense of the user in accordance with Environmental Services Policies and
Guidelines. Within 30 days of notification by the Director that meter repair or testing is required, the user
shall provide written confirmation that such repair or testing has been accomplished. Failure to provide
such confirmation may result in sanitary sewer charges being based upon the metered water source.

3. Users Installing Irrigation Systems. All users installing irrigation systems shall be required to meter the
water usage of the irrigation system by installing, at user's expense, either a metered water supply
dedicated solely to the irrigation system or a submeter, which the user shall maintain, to calculate the
appropriate reduction of sewer charges.

4. Estimated Wastewater Volume.



1 a. Users Without Source Meters. In cases where, in the opinion of the Director, it is unnecessary or
 2 impractical to install meters, the charges and fees may be based upon an estimate of the volume to be
 3 discharged, prepared by the Director. A rational method will be used to estimate the quantity of
 4 wastewater discharged and may consider such factors as the number of fixtures, seating capacity,
 5 population equivalent, annual production of goods and services, or such other determinations of water use
 6 necessary to estimate the wastewater volume discharged.

7 b. Users With Source Meters. In cases where, in the opinion of the Director, users divert a significant
 8 portion of their flow from a public sewer, the charges and fees may be based upon an estimate of the flow
 9 and volume to be discharged, prepared by the user and approved by the Director. The estimate must
 10 include the method and calculations used to determine the wastewater volume and may consider such
 11 factors as the number of fixtures, seating capacity, population equivalents, annual production of goods
 12 and services, or such other determinations of water use necessary to estimate the wastewater volume
 13 discharged.

14 c. Where the Director determines that the cost to provide sanitary sewer service to a customer or a group
 15 of customers is abnormally higher than the cost to provide regular sanitary sewer service to City
 16 customers, due to unusual circumstances, the Director may establish a surcharge based upon that
 17 incremental higher cost. The Director will notify affected customers prior to implementing the surcharge.

18 d. Residential customers who qualify as low-income senior or low-income disabled under
 19 TMC 12.06.165 B shall be eligible for a ~~30~~35 percent reduction from the regular sanitary sewer charges.
 20 The determination of low income senior and low income disabled status shall be made as set forth in
 21 TMC 12.06.165 B. Individuals must submit an application documenting such determination for review
 22 and acceptance by the Director to qualify for this reduction. The effective date for the rate reduction shall
 23 be the first day of the billing period in which the Director's acceptance is granted.

24 * * *

25 **12.08.365 Charges for special approved discharges.**

26 A. Discharge to Sanitary Sewer System.

1. The Director may, at his or her discretion, approve discharges to the sanitary sewer system generally for a short-term duration as needed. Application for discharge approval must be accompanied by payment of any fixed administration/application fee(s) and be submitted at least 30 days prior to the requested discharge date.

2. Unless otherwise determined by the Director, the charge for short-term discharges to the sanitary sewer system shall be based on the quantity and strength of the wastewater discharged, according to the rate specified in TMC 12.08.390 of this chapter, in addition to the following annual fixed administration fee:

Effective Date: February 5, 1995: Fixed Fee

<u>Under 5,000 gallons</u>	<u>\$200.00</u>
<u>Between 5,000 and 20,000 gallons</u>	<u>\$400.00</u>
<u>Over 20,000 gallons</u>	<u>\$650.00</u>

3. As determined by the Director, representative samples may be required to be taken for suspended solids (SS) and biochemical oxygen demand (BOD). Sampling may also be required for total petroleum hydrocarbons (TPH) and any other pollutants suspected to be present in the wastewater. Additional samples may be required at the Director's discretion.

* * *

B. Discharge to Storm Drainage System.

1. The Director may, at his or her discretion, approve discharges to the storm drainage system under TMC 12.08.080, as necessary. Application for discharge approval must be accompanied by payment of



any fixed administrative/application fee(s) and be submitted at least 30 days prior to the requested discharge date.

2. The Director, or his or her representative, may require that samples be taken of the proposed discharge to insure compliance with federal, state, and local water quality requirements. Samples will be analyzed based on known and/or suspected pollutants at the site or in the proposed discharge. Sampling and analysis must be completed and reviewed by City staff prior to any discharge to the City's storm drainage system. The Director, or his or her representative, may require additional sampling throughout the duration of the discharge to insure compliance with the above-referenced requirements.

3. Unless otherwise determined by the Director, the charge for discharges of non stormwater to the surface water system under TMC 12.08.080 hereof shall be as set forth herein. This charge will consist of three parts:

Effective Date: January 1, 1997:

- a. An application fee of \$500 per discharge location payable at the time of application of discharge; and
- b. An annual administration fee of \$300 payable no later than January 30 of the year following initiation of discharge and no later than January 30 of each year thereafter if the discharge continues to occur; and
- c. A quantity fee:

Effective Date: January 1, ~~2019~~2021:

\$.~~0021812-0023027.0022914~~ per gallon discharged.

Effective Date: January 1, ~~2020~~2022:

\$.~~0022575-0023487.0023372~~ per gallon discharged.

Payments shall be made in a manner and at the frequency determined by the Director.

* * *

12.08.390 Basis for determination of commercial/industrial charges for use of wastewater system by monitored users.

Monitored commercial and/or industrial users shall pay the appropriate charges and fees based upon the wastewater constituents and characteristics. Except for test rate classifications established by the Director pursuant to TMC 12.08.380, these charges and fees for use of the wastewater system shall be computed on the basis of wastewater from a domestic premises with the following characteristics:

BOD - 200 milligrams per liter

Suspended Solids - 225 milligrams per liter

Composite rates per 100 cubic feet (ccf) for existing and new users are/will be developed using the following constituent concentration rates.

Effective Date: January 1, ~~2019~~2021:

Flow	\$ 4.675.01
Biochemical oxygen demand(BOD)	\$. 006864-007363 per mg/1
Suspended solids	\$. 0051792-007363 per mg/1
Monthly fixed charge	\$ 12.5013.39 per calendar month

Effective Date: January 1, ~~2020~~2022:

Flow	\$ 4.865.17
Biochemical oxygen demand(BOD)	\$. 007176-007510 per mg/1
Suspended solids	\$. 0054288-007510 per mg/1



Monthly fixed charge ~~\$13.00~~13.80 per calendar month

12.08.400 Charge for Commercial/Industrial Wastewater User Groups.

The fixed charge for each commercial or industrial user of wastewater system shall be as follows:

Effective Date: January 1, ~~2019~~2021:

~~\$12.50~~13.39 per calendar month

Effective Date: January 1, ~~2020~~2022:

~~\$13.00~~80 per calendar month

In addition each unmonitored commercial or industrial user placed in a user group shall pay the appropriate flow rate per 100 cubic (ccf) as identified in Table II. All restaurants are initially in the Category 8 (Restaurant II) group. Any restaurant customer may petition the Director to be placed in the Category 6 (Restaurant I) group. The customer must provide the Director with documentation that the restaurant has an approved grease retention device to current Uniform Plumbing Code as adopted in Chapter 2.06 of the Tacoma Municipal Code, and as amended thereafter, and Department Policies and Guidelines, and that the customer has an adequate ongoing maintenance program in place for that device. If the Director concurs, the Director will place that restaurant in the Category 6 (Restaurant I) group as long as those conditions are continually met. In the event that those conditions are not continually met, the Director will place the restaurant back into the Category 8 (Restaurant II) group until the conditions of Department Policies and Guidelines are again met.

If, as a result of a rate increase due to an ordinance change, any specific account of a direct commercial and/or industrial customer would receive an increase in wastewater charges that meet the following criteria, that customer will be eligible to receive a one-time rate mitigation credit:

- A. The percentage increase for that specific account is more than twice the City-wide average increase; and
- B. The percentage increase for that specific account is more than 10 percent; and
- C. The dollar increase as a result of the rate increase for that specific account is more than \$1,000 for the 12 months following implementation of that rate increase.

The credit shall apply to the first 12 months of implementation of the ordinance change and be equal to 50 percent of the increased charges that exceed the first \$1,000 increase for that 12-month period. The credit does not apply to any subsequent year's charges due to the same individual City-wide rate increase. The manner and method of applying the credit shall be determined by the Director.

Table II Rates for Commercial and/or Industrial User Groups

Effective Date: January 1, ~~2019~~2021

Billing Category	Constituent Strength limits	Rate (\$/ccf)
Category 8	(BOD 901 + mg/l) (SS 600 mg/l)	\$14.13 <u>15.15</u>
Category 7	(BOD 701-900 mg/l) (SS 700 mg/l)	\$13.67 <u>14.65</u>
Category 6	(BOD 701-900 mg/l) (SS 400 mg/l)	\$12.09 <u>96</u>
Category 5	(BOD 501-700 mg/l) (SS 400 mg/l)	\$10.55 <u>11.31</u>
Category 4	(BOD 301-500 mg/l) (SS 450 mg/l)	\$10.38 <u>11.13</u>
Category 3	(BOD 301-500 mg/l) (SS 0-400 mg/l)	\$8.84 <u>9.48</u>
Category 2	(BOD 200-300 mg/l) (SS 150-400 mg/l)	\$7.02 <u>53</u>
Category 1	(BOD 0-250 mg/l) (SS 0-150 mg/l)	\$6.75 <u>7.24</u>



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Table II Rates for Commercial and/or Industrial User Groups		
Effective Date: January 1, 2020 2022		
Billing Category	Constituent Strength limits	Rate (\$/ccf)
Category 8	(BOD 901 + mg/l) (SS 600 mg/l)	\$14.70 15.61
Category 7	(BOD 701-900 mg/l) (SS 700 mg/l)	\$14.22 15.09
Category 6	(BOD 701-900 mg/l) (SS 400 mg/l)	\$12.58 13.35
Category 5	(BOD 501-700 mg/l) (SS 400 mg/l)	\$10.98 11.65
Category 4	(BOD 301-500 mg/l) (SS 450 mg/l)	\$10.80 11.47
Category 3	(BOD 301-500 mg/l) (SS 0-400 mg/l)	\$9.2077
Category 2	(BOD 200-300 mg/l) (SS 150-400 mg/l)	\$7.31 76
Category 1	(BOD 0-250 mg/l) (SS 0-150 mg/l)	\$7.02 46

* * *

12.08.460 Minimum charge.

Every premises to which wastewater service is furnished, and every premises to which there is availability for such service shall be charged for such service in accordance with the rates and charges herein placed in effect; provided, however, that in no event shall any such charge be less than as provided below:

Effective Date: January 1, ~~2019~~2021:

~~\$25.87~~27.32 per calendar month

Effective Date: January 1, ~~2020~~2022:

~~\$26.91~~27.73 per calendar month

* * *

12.08.500 Surface water rates and charges

A. Surface water charges shall be based on the square footage area of each parcel of real property and the land use designation of such parcel. The Director shall determine what rate shall apply to each specific parcel in accordance with this section, and the charge resulting from that determination and application of the other factors herein set forth. Upon request, and based on information provided by the parcel owner, the Director may, in his/her sole discretion determine that the City's use of a surface water or storm drainage or collection system on or at a specific parcel benefits the City's storm drain system and is grounds for reducing surface water drainage charges; except that: (1) collection from single premises and concentrating the flow; (2) collection of surface water which is piped through or underneath the surface of a property; or (3) water which flows via a natural drainage course through a property, shall not constitute such grounds.

1. Wetlands maintained and dedicated by deed restriction for mitigation purposes may be eligible for a reduction of a surface water drainage charge under this section.
2. Open space parcels with forested land cover, as that phrase is defined in TMC 12.08.010, shall be charged a monthly surface water rate of ~~\$8.10~~8.7461 per parcel in ~~2019~~2021, and ~~\$8.369~~0900 per parcel in ~~2020~~2022.
3. Parcels contiguous with waterfront/direct discharge parcels which are under common ownership and discharge 100 percent of surface water flow to the contiguous waterfront/direct discharge parcel shall be charged the waterfront/direct discharge rate.



B. For purposes of computing surface water rates under this section, the land use designation shall be the principal activity on the parcel as listed in the North American Industry Classification System (NAICS, 2002), prepared by the Statistical Policy Division of the Federal Office of Management and Budget and adopted hereby for this purpose. The land use category for each parcel will place it in one of the five following specific categories, hereinafter referred to as “Basic Categories of Development,” as to each of which the rate per month per 500-square-foot increment of parcel area shall apply:

Effective Date: January 1, ~~2019~~2021:

Basic Category of Development	Rate per Month
Waterfront/Direct Discharge Parcels:	
Undeveloped - First Acre or Less	\$0. 1463-1508 per 500 ft ²
Undeveloped - Area in Excess of One Acre	\$0. 0616-0621 per 500 ft ²
Light	\$0. 4505-4818 per 500 ft ²
Moderate	\$0. 6300-6760 per 500 ft ²
Heavy	\$0. 9118-9668 per 500 ft ²
Very Heavy	\$1. 2210-2948 per 500 ft ²
All Other Parcels:	
Undeveloped – First Acre or Less	\$0. 2899-2951 per 500 ft ²
Undeveloped – Area in Excess of One Acre	\$0. 0616-0621 per 500 ft ²
Light	\$0. 9015-9418 per 500 ft ²
Moderate	\$1. 2393-3015 per 500 ft ²
Heavy	\$1. 8224-9013 per 500 ft ²
Very Heavy	\$2. 4394-5469 per 500 ft ²

Effective Date: January 1, ~~2020~~2022:



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Basic Category of Development	Rate per Month
Waterfront/Direct Discharge Parcels:	
Undeveloped - First Acre or Less	\$0. 1493 <u>1524</u> per 500 ft ²
Undeveloped - Area in Excess of One Acre	\$0. 0614 <u>0628</u> per 500 ft ²
Light	\$0. 4770 <u>4876</u> per 500 ft ²
Moderate	\$0. 6693 <u>6828</u> per 500 ft ²
Heavy	\$0. 9572 <u>9765</u> per 500 ft ²
Very Heavy	\$1. 2819 <u>3078</u> per 500 ft ²
All Other Parcels:	
Undeveloped – First Acre or Less	\$0. 2921 <u>2981</u> per 500 ft ²
Undeveloped – Area in Excess of One Acre	\$0. 0614 <u>0628</u> per 500 ft ²
Light	\$0. 9324 <u>9513</u> per 500 ft ²
Moderate	\$1. 2886 <u>3146</u> per 500 ft ²
Heavy	\$1. 8824 <u>9204</u> per 500 ft ²
Very Heavy	\$2. 5216 <u>5724</u> per 500 ft ²

C. Waterfront/direct discharge parcels are those parcels directly abutting Puget Sound with at least 50 feet of frontage, or parcels discharging, by private means, all or substantially all of their surface water directly into the marine waters of Puget Sound. For purposes of computing surface water charges, the area of each parcel shall be rounded to the nearest 500-square foot increment (the area of premises less than 250-square feet shall be set at 500 square feet) and the appropriate rate from Table III shall be multiplied by the number of such increments in the parcel. In addition to the area charge listed above, the City shall charge a monthly fixed fee of:

Effective January 1, ~~2019~~2021: \$~~8.107461~~

Effective January 1, ~~2020~~2022: \$~~8.369.0900~~

D. Single-family residential parcels will be assigned the “Moderate” Basic Category of Development for determination of monthly charges, except that all single-family residential parcels of 15,000 square feet or less inspected by the Environmental Services Department and placed in a different Basic Category of Development shall pay the rate assigned to such Basic Category of Development. Single-family residential parcels of 15,000 square feet or more shall pay at the moderate rate for the first 15,000 square feet and the remainder at the undeveloped rate, unless the parcel is inspected by the Environmental Services Department and placed in a different Basic Category of Development, in which case the first 15,000 square feet shall pay the rate assigned to such Basic Category of Development and the remainder at the undeveloped rate. The fixed charge will be computed only once per parcel per month, regardless of area.



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E. Residential customers who qualify as low-income senior or low-income disabled under TMC 12.06.165 B shall be eligible for a ~~30~~35 percent reduction from the regular storm drainage charges. The determination of low income senior and low income disabled status shall be made as set forth in TMC 12.06.165 B. Individuals must submit an application documenting such determination for review and acceptance by the Director to qualify for this reduction. The effective date for the rate reduction shall be the first day of the billing period in which the Director's acceptance is granted.