



TO: Elizabeth Pauli, City Manager
FROM: Linda Stewart, Director, Neighborhood & Community Services
Jason McKenzie, Resource Manager, Neighborhood & Community Services
COPY: City Council and City Clerk
SUBJECT: Resolution – Authorization of 2021-22 NCS Funding Recommendations – November 24, 2020
DATE: November 9, 2020

SUMMARY AND PURPOSE:

A resolution authorizing Neighborhood & Community Services (NCS) to contract with the vendors listed in Exhibit B for the 2021-22 biennium for a total amount of \$23,061,338. Funding for these contracts will come from a combination of sources, including General Fund, Mental Health & Substance Use Disorder (MHSUD), Criminal Justice, federal Justice Assistance Grant, and COVID funding sources (including Emergency Solutions Grant CARES and WA State Department of Commerce).

BACKGROUND:

To provide stability for providers and ensure continued essential services for the Tacoma community during the COVID pandemic, NCS notified currently funded providers on March 17, 2020, that the City would not require a competitive process to receive funding for NCS contracted services in 2021. After assessing provider needs, and in anticipation of prolonged pandemic impacts, NCS determined that this approach would be carried forward through the 2021-2022 biennium.

NCS staff conducted a review of currently funded contracts and determined allocations for 2021-2022 contracted services based on the following:

- Alignment with Council priorities and department goals
- Commitment to equity and transformation
- Preservation of essential services
- COVID-19 response
- Projected NCS budget
- Program performance in the 2019-20 biennium

NCS staff presented the proposed 2021-22 contract allocations to the Human Services Commission at their November 4th meeting. The Commission formally approved the presentation of the recommendations to the Community Vitality and Safety Committee (CVS).

Staff presented the recommended allocations to CVS at their November 12th meeting with a request for recommendation of approval to the full Council.

COMMUNITY ENGAGEMENT/ CUSTOMER RESEARCH:

Staff has communicated frequently with currently funded providers in order to assess their needs in response to COVID-19 pandemic impacts and their ability to continue providing services. This assessment has included a



provider survey on COVID impacts, requiring program updates to report on how providers have evolved their service provision model to meet COVID restrictions, and virtual contract monitoring conducted by program staff. NCS has worked with providers to ensure contract compliance and continuity of essential services. In response to needs identified, the City provided \$500,000 in US Department of Treasury funding for digital infrastructure enhancements to help programs funded by NCS maintain contracted service delivery levels and compliance with public health guidelines related to COVID-19. This funding placed a particular emphasis on services supporting Black, Indigenous and Persons of Color (BIPOC) communities.

2025 STRATEGIC PRIORITIES:

Equity and Accessibility: *(Mandatory)*

Programs recommended for funding primarily target and serve underrepresented communities, including BIPOC communities. Systemic racism and racial inequities have resulted in communities of color being disproportionately represented in our populations experiencing homelessness. In 2018, Supporting Partnerships for Anti-Racist Communities (SPARC) conducted a research study to “identify how people are experiencing the accrual of systemic racism” in our community. They found that according to data from the Homeless Management Information System (HMIS) in Tacoma/Pierce County, “Black/African American people represent the HMIS population at a rate of 26.3%, despite only making up 6.6% of the general population in this area.” In addition, the Washington State Low Income Housing Alliance reported that “COVID-19 and economic recession threatens significant increases in evictions and homelessness especially among black and latinx renter households.” The recommended allocations also include a funding set aside that will be available in 2021 for providers that have never received funding for services in the NCS portfolio, with an emphasis on programs that are serving BIPOC communities and/or are led by BIPOC individuals. NCS will also release a notice of funding availability to expand youth violence intervention and prevention service delivery to provide more culturally relevant approaches to decreasing youth and young adult violence. The goal is to weave together a fabric of services to meet the unique needs of BIPOC communities and neighborhoods and lead to increased awareness, and decreased violence and associated crime involvement. The approach to funding and recommended allocations will advance the NCS Racial Equity Action Plan goals to increase the number of marginalized populations served, build more holistic services to support individuals, and create a means for all providers to easily work together.

Education: *Equity Index Score: High Opportunity*

Increase the number of quality out of school time learning opportunities distributed equitably across the city. All students will graduate from high school and be prepared to enter the workforce or pursue post-secondary education.

Civic Engagement: *Equity Index Score: Moderate Opportunity*

Increase the percentage of residents who believe they are able to have a positive impact on the community and express trust in the public institutions in Tacoma.
Increase the number of residents who participate civically through volunteering and voting.

Livability: *Equity Index Score: Moderate Opportunity*

Increase positive public perception of safety and overall quality of life.



Improve health outcomes and reduce disparities, in alignment with the community health needs assessment and CHIP, for all Tacoma residents

Explain how your legislation will affect the selected indicator(s).

The recommended funding allocations support programming across a diverse array of services that contribute to impacting the above indicators. Categories of funded services include: Aging & Disability, Community, Homeless Outreach, Homeless Supportive Services, Housing, Shelter, Violence Reduction, Community Wellness, Youth Development/Opportunity & Achievement, and Transformation and Equitable Service Delivery.

ALTERNATIVES:

Alternative(s)	Positive Impact(s)	Negative Impact(s)
1. Do not approve allocations.	N/A	Staff would develop alternate recommendations. Contract start dates may be delayed, which would impact services provided to Tacoma residents.
2. Recommend changes to the allocations.	Some program areas or providers may receive additional funds.	Contract start date may be delayed, which would impact services provided to Tacoma residents.

EVALUATION AND FOLLOW UP:

Each funded program is required to submit reports on both service-related outputs (monthly) and performance measures (quarterly). Programs are held accountable for meeting targets for all service-related outputs and performance measures. Reports of NCS provider performance will be provided quarterly to the Community Vitality and Safety Committee.

STAFF/SPONSOR RECOMMENDATION:

Staff recommends approval of the proposed funding allocations. Upon receiving Council approval, NCS staff will finalize and execute contracts with an effective date of January 1, 2021.

FISCAL IMPACT:

Please provide a short summary of the fiscal impacts associated with the grant, agreement, policy action, or other action.

Fund Number & Name	COST OBJECT (CC/WBS/ORDER)	Cost Element	Total Amount
1. 0010-General Fund	91000	5330100	\$60,000
2. 0010-General Fund	91100	5330100	\$500,000



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3. 0010-General Fund	91101	5330100	\$1,456,318
4. 0010-General Fund	91131	5330100	\$267,000
5. 0010-General Fund	91132	5330100	\$300,000
6. 0010-General Fund	91133	5330100	\$445,835
7. 0010-General Fund	91135	5330100	\$175,000
8. 0010-General Fund	91140	5330100	\$696,334
9. 0010-General Fund	91150	5330100	\$221,000
10. 0010-General Fund	91200	5330100	\$2,638,236
11. 0010-General Fund	91210	5330100	\$1,118,000
12. 0010-General Fund	91230	5330100	\$441,000
13. 0010-General Fund	91250	5330100	\$50,000
14. 0010-General Fund	91300	5330100	\$425,000
15. 0010-General Fund	95100	5330100	\$499,033
16. 0010-General Fund	405700	5330100	\$252,292
17. 0010-General Fund	405730	5330100	\$100,000
18. 1185-MHCD	859100	5330100	\$1,383,438
19. 1185-MHCD	859101	5330100	\$2,442,437
20. 1185-MHCD	859103	5330100	\$463,410
21. 1185-MHCD	859112	5330100	\$870,651
22. 1185-MHCD	859114	5330100	\$891,770
23. 1185-MHCD	859120	5330100	\$925,001
24. 1185-MHCD	859130	5330100	\$280,000
25. 1185-MHCD	859210	5330100	\$149,000
26. 1185-MHCD	859220	5330100	\$175,000
27. 1185-MHCD	859300	5330100	\$1,329,969
28. 1185-MHCD	859310	5330100	\$1,664,570
29. 1185-LLE05 (JAG)	837400	5330100	\$145,000
30. 1185-CRMJS	665000	5330100	\$106,000
31. TBD (Commerce Funding)	TBD	TBD	\$725,044
32. 1195-FGRT ESG CARES Act Grant	730800	5330100	\$1,865,000



33. 0010-General Fund	Various	Various	(\$9,645,048)
34. 1185-MHCD	858200	4313250	(\$10,575,246)
35. 1185-CRMJS	665000	4335100	(\$106,000)
36. 1185-LLE05 (JAG)	837400	4331295	(\$145,000)
37. 1195-FGRT ESG CARES Act Grant	730800	4331282	(\$1,865,000)
38. TBD (Commerce Funding)	TBD	TBD	(\$725,044)
TOTAL EXPENSE			\$23,061,338

What Funding is being used to support the expense? Funding for expenses comes from a combination of General Fund, Mental Health & Substance Use Disorder (MHSUD), Criminal Justice, federal Justice Assistance Grant (including COVID-related JAG), and COVID funding sources (including Emergency Solutions Grant - CARES, and WA State Department of Commerce).

Are the expenditures and revenues planned and budgeted in this biennium’s current budget?

YES
All expenditures other than Commerce and COVID-JAG funding are planned and budgeted in this biennium’s current budget. Commerce and COVID-JAG funding is planned but is not included in the budget.

Are there financial costs or other impacts of not implementing the legislation?

YES
If recommended funding allocations are not approved, or some other level of funding is provided, there may be impacts to contracted service levels.

Will the legislation have an ongoing/recurring fiscal impact?

No

Will the legislation change the City’s FTE/personnel counts?

No
These recommendations will not impact City FTE/personnel counts.

ATTACHMENTS:

- Exhibit A: 2021-22 NCS Recommended Funding Approach
- Exhibit B: 2021-22 NCS Recommended Allocations by Agency



Exhibit A: 2021-22 NCS Recommended Funding Approach

Funding Buckets for 2021-2022

Bucket	2019-20 Amount*	2021-22 Amount*
Aging & Disability	\$898,753	\$499,033
Community <ul style="list-style-type: none"> • Community Mobilization • Graffiti Removal 	\$852,837	\$352,292
Homeless Outreach <ul style="list-style-type: none"> • Homeless Outreach • Site Reclamation 	\$1,529,488	\$703,410
Homeless Supportive Services <ul style="list-style-type: none"> • Complementary Services • Prevention 	\$2,164,493	\$2,024,438
Housing	\$1,741,102	\$1,621,335
Shelter <ul style="list-style-type: none"> • Domestic Violence • Emergency Shelter • Family • Single Adult • Temporary • Youth and Young Adult 	\$9,040,184	\$9,901,530 (Reflects approximately \$2.5m in COVID funding)
Transformation & Equitable Service Delivery	\$230,800	\$60,000
Violence Reduction <ul style="list-style-type: none"> • Domestic Violence • Youth & Young Adult 	\$1,524,800	\$2,006,970 (Reflects \$145,000 JAG COVID funding)
Wellness <ul style="list-style-type: none"> • Food Insecurity • Health & Health Care 	\$5,041,369	\$4,782,806
Youth Development, Opportunity & Achievement <ul style="list-style-type: none"> • Education • Youth Development 	\$2,546,785	\$2,195,969
New provider set-aside	\$0	Approx. \$500k
Total	\$25,570,612	\$24,694,564

*Includes General Fund, MHSUD, JAG, Criminal Justice, WA State Dept of Commerce, and ESG-CARES funding



Increases/decreases of nominal amounts (1% or less of contract amount or \$1,000 or less) are shown as No Change.

AGING & DISABILITY

Council Priority: *Access*

Agency	Program	Increase, Decrease, No Change
Korean Women’s Association	Senior Wellness - Immigrant	No Change
Korean Women’s Association	Senior Centers (Beacon & Lighthouse)	Decrease (48%)
South Sound Outreach	Financial Empowerment for Seniors	Decrease (61%)
Tacoma Area Coalition of Individuals with Disabilities (TACID)	Peer Support & Independent Living Services	No Change

COMMUNITY

Council Priority: *Belief and Trust*

Community Mobilization

Agency	Program	Increase, Decrease, No Change
Asia Pacific Cultural Center	Community Mobilization	No Change
Hilltop Action Coalition	Community Mobilization	Increase (20%)
Safe Streets	Community Mobilization	Decrease (55%)
Tacoma Housing Authority	Community Mobilization	Decrease (50%)



Graffiti Removal

Agency	Program	Increase, Decrease, No Change
Goodbye Graffiti	Graffiti Removal	Decrease (67%)

Neighborhood Councils

Agency	Program	Increase, Decrease, No Change
Neighborhood Councils	Neighborhood Councils	No Change

HOMELESS OUTREACH

Council Priority: *Affordable Housing*

Homeless Outreach

Agency	Program	Increase, Decrease, No Change
Comprehensive Life Resources	Positive Interactions	Decrease (39%)
The Rescue Mission	Search & Rescue	Decrease (4%)

Site Reclamation

Agency	Program	Increase, Decrease, No Change
TBD	Fencing and/or other needs	Decrease (84%)



HOMELESS SUPPORTIVE SERVICES

Council Priority: *Affordable Housing*

Complementary Services

Agency	Program	Increase, Decrease, No Change
Consejo Counseling	Behavioral Health	No Change
Dave Purchase Project	Needle Exchange	Increase (75%)
Korean Women’s Association	Case Management	Increase (50%)
Northwest Furniture Bank	Furnishing Homes	No Change
Vadis	FLASH (education and employment services)	Increase (4%)

Homeless Prevention

Agency	Program	Increase, Decrease, No Change
Catholic Community Services	Shelter Co-Occurring Disorder Treatment	Decrease (26%)
Catholic Community Services	Therapeutic Mental Health Court	Decrease (4%)
Comprehensive Life Resources	Making Connections	Decrease (3%)
Greater Lakes Mental Health	Forensic Programs	Decrease (2%)
Living Access Support Alliance (LASA)	Housing for Homeless Families	No Change
Living Access Support Alliance (LASA)	Prevention Services	Increase (91%)
Metropolitan Development Council	Shelter Co-Occurring Disorder Treatment	Decrease (34%)
TeamChild	Legal Services	No Change



HOUSING

Council Priority: *Affordable Housing*

Agency	Program	Increase, Decrease, No Change
Affordable Housing and Treatment (AHAT)	Linkages	Increase (13%)
Associated Ministries	Family Permanent Housing	Decrease (2%)
Comprehensive Life Resources	Housing Navigator	Decrease (49%)
Greater Lakes Mental Health	Housing First	No Change
Mercy Housing	Service-Enriched Housing	No Change
Metropolitan Development Council	Young Adult Permanent Supportive Housing	No Change
New Phoebe House Association	Mental Health Treatment	Decrease (8%)
New Phoebe House Association	Phoebe Family Reunification, Recovery, & Resiliency	Decrease (20%)
Shared Housing	Youth Host Home	Increase (2%)
Tacoma Community House/REACH	Housing 4 Success	No Change
Tacoma Housing Authority	Whole Family Services	No Change

SHELTER

Council Priority: *Affordable Housing*



Domestic Violence Shelter

Agency	Program	Increase, Decrease, No Change
Korean Women’s Association	We Are Family DV Shelter	Increase (40%)
YWCA	DV Shelter	Increase (9%)

Emergency Shelter

Agency	Program	Increase, Decrease, No Change
Catholic Community Services	Stability Site	No Change
Low Income Housing Institute (LIHI)	TEMS II	Increase (108%)
Valeo Vocation	Transitional Employment	Decrease (4%)

Family Shelter

Agency	Program	Increase, Decrease, No Change
Catholic Community Services	Family Housing Network	Increase (14%)
The Rescue Mission	Family Shelter	No Change
The Salvation Army	Jarvie Family Lodge	Increase (76%)

Single Adult Shelter

Agency	Program	Increase, Decrease, No Change
Catholic Community Services	Homeless Adult Services (Nativity House)	Increase (3%)
The Rescue Mission	Emergency Services (Men’s and Women’s Shelter)	Increase (58%)
The Rescue Mission	Offsite Shelter	Increase (New contract)



Temporary Shelter

Agency	Program	Increase, Decrease, No Change
Alzheimer Memorial Church	Temporary Family Shelter	Increase (8%)
TBD	Temporary Shelter	Increase (New contracts)

Youth & Young Adult Shelter

Agency	Program	Increase, Decrease, No Change
Community Youth Services	Crisis Residential Center	No Change
Comprehensive Life Resources	Youth & Young Adult Shelter (Day and Overnight)	Decrease (11%)

TRANSFORMATION & EQUITABLE SERVICE DELIVERY

Council Priority: *Belief & Trust in Government*

Agency	Program	Increase, Decrease, No Change
Colemon & Associates	Diversity, Equity, & Inclusion Consultation	Decrease (74%)

VIOLENCE REDUCTION

Council Priority: *Community Safety*



Domestic Violence

Agency	Program	Increase, Decrease, No Change
Castele, Williams, & Associates	Domestic Violence Perpetrator Treatment	No Change
New Phoebe House Association	AfterCare Relapse Prevention	No Change
Pierce County/Crystal Judson Family Justice Center	Essential Expenditures	No Change
Tacoma Community House/REACH	Domestic Violence Services	No Change
YWCA	Children’s Program	No Change
YWCA	Insight Domestic Violence Prevention	No Change
YWCA	Legal Services	Increase (30%)

Youth and Young Adult Violence Reduction

Agency	Program	Increase, Decrease, No Change
Consejo Counseling	Gang Reduction	Increase (New contract)
Rebuilding Hope!	Sexual Assault Center	No Change
Safe Streets	Street Outreach	Increase (New contract)
TBD	Future Virtual Learning	Increase (New contract)
Tacoma Urban League	Mission ImPossible	No Change

WELLNESS

Council Priority: *Health*



Food Insecurity

Agency	Program	Increase, Decrease, No Change
Emergency Food Network	Food Distribution	Increase (58%)
Making a Difference Foundation	Backpack Program	Increase (8%)
Making a Difference Foundation	Eloise’s Cooking Pot Food Bank	Increase (63%)
Nourish	Food Bank	Increase (50%)
St Leo’s	Backpack Program	No Change
St Leo’s	Food Bank	No Change

Health & Health Care

Agency	Program	Increase, Decrease, No Change
TBD	Community Trauma Response Team	Increase (New contract)
Comprehensive Life Resources	Diversion Beds/New Beginnings	No Change
Comprehensive Life Resources	Life Connections	No Change
Metropolitan Development Council	Behavioral Health & Recovery	Decrease (50%)
New Phoebe House	Phoebe Family Reunification & Phoebe Kids Play	Decrease (50%)
Pediatric Interim Care Center	Infant Withdrawal Program	No Change
Pierce County AIDS Foundation	Medical Case Management	No Change
Pierce County AIDS Foundation	Oasis Youth Center	No Change
Pierce County Alliance	Therapeutic Courts	Decrease (50%)
Pierce County Project Access	Donated Care	No Change
Tacoma Housing Authority	Community Wellness	Decrease (33%)
Tacoma Pierce County Health Department	Communicable Disease Control	No Change
Tacoma Pierce County Health Department	Family Support Partnership	No Change
Tacoma Pierce County Health Department	Hazardous Substances	No Change
Tacoma Pierce County Health Department	Health Pool	No Change
Tacoma Pierce County Health Department	Maternal Child Health	No Change



United Way	211	No Change
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YOUTH DEVELOPMENT, OPPORTUNITY & ACHIEVEMENT

Council Priority: *Health*

Education

Agency	Program	Increase, Decrease, No Change
Leadership Foundations	Proyecto MoLE	No Change
Peace Community Center	Hilltop FLITE	Decrease (33%)
Peace Community Center	Hilltop Scholars	Decrease (26%)
Peace Community Center	McCarver Scholars	Decrease (33%)
Rainbow Center	Education Program	No Change
Tacoma Community House/REACH	Adult Basic Skills Education	Decrease (25%)
Tacoma Community House/REACH	REACH Career Pathways	Decrease (25%)
Tacoma Public Schools	Tacoma Whole Child Initiative (Restorative Justice Program)	Decrease (50%)

Youth Development

Agency	Program	Increase, Decrease, No Change
A Common Voice	Bounce Back	No Change
Asia Pacific Cultural Center	Promised Leaders of Tomorrow Youth	No Change
Boys & Girls Clubs	Education & Career Development	No Change
Consejo Counseling	Youth Co-Occurring Disorder Treatment	No Change
Hilltop Artists in Residence	Outreach	No Change
Hopes and Dreams Foundation	Battleground Mentorship	No Change



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Pierce County Juvenile Court	Alliances-Supporting Families Facing Real Challenges	No Change
Tacoma Public Schools	Tacoma Whole Child Initiative (Mental Health Interventions)	No Change
Tacoma Public Schools	Tacoma Whole Child Initiative (Youth Screening & Intervention)	No Change
TeamChild	Legal Services – Pierce County	No Change
TeamChild	Wellness Project	No Change
The Rescue Mission	Mental Health Services for Homeless Children and Parents	No Change
The Rescue Mission	Youth Services Program	No Change



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Exhibit B: 2021-22 NCS Recommended Allocations by Agency

Agency	2021-2022 Amount
A Common Voice	\$ 40,000
Affordable Housing and Treatment (AHAT)	\$ 45,001
Alzheimer Memorial Church	\$ 175,000
Asia Pacific Cultural Center	\$ 188,000
Associated Ministries	\$ 160,000
Boys and Girls Club of South Puget Sound	\$ 128,000
Castele, Williams & Associates	\$ 60,000
Catholic Community Services	\$ 4,333,573
Colemon & Associates	\$ 60,000
Community Youth Services	\$ 250,000
Comprehensive Life Resources	\$ 2,413,871
Consejo Counseling	\$ 594,177
Dave Purchase Project	\$ 70,000
Emergency Food Network	\$ 95,000
Goodbye Graffiti	\$ 100,000
Greater Lakes	\$ 655,000
Hilltop Action Coalition	\$ 30,000
Hilltop Artists in Residence Program	\$ 40,000
Hopes and Dreams Foundation	\$ 40,000
Korean Women's Association	\$ 614,813
Living Access Support Alliance (LASA)	\$ 140,000
Leadership Foundations	\$ 60,000
Low Income Housing Institute (LIHI) - TEMS II	\$ 1,600,000
Making a Difference Foundation	\$ 125,000
Mercy Housing	\$ 40,000
Metropolitan Development Council	\$ 945,508
New Phoebe House Association	\$ 287,752
Nourish Pierce County	\$ 60,000
NW Furniture Bank	\$ 51,000
Peace Community Center	\$ 130,000
Pediatric Interim Care Center Inc.	\$ 140,000



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Pierce County AIDS Foundation	\$ 206,000
Pierce County Alliance	\$ 183,887
Pierce County Juvenile Court	\$ 112,320
Pierce County Project Access	\$ 55,200
Pierce County/Crystal Judson Family Justice Center	\$ 840,000
Rainbow Center	\$ 50,000
Rebuilding Hope	\$ 106,000
Rentals and Utilities (Stability Site)	\$ 198,755
Safe Streets	\$ 172,292
Shared Housing	\$ 120,000
Sound Outreach	\$ 40,000
Sprague Pest Solution	\$ 4,000
St Leo's Food Connection	\$ 80,000
Tacoma Area Coalition of Individuals with Disabilities (TACID)	\$ 40,220
Tacoma Community House/REACH Center	\$ 298,800
Tacoma Housing Authority	\$ 337,038
Tacoma Public Schools	\$ 784,670
Tacoma Urban League	\$ 175,000
TeamChild	\$ 311,006
The Rescue Mission	\$ 1,904,840
The Salvation Army	\$ 75,835
Tacoma-Pierce County Health Department	\$ 2,251,580
United Site Services	\$ 400,000
United Way of Pierce County	\$ 50,000
Vadis	\$ 110,000
Valeo Vocation	\$ 160,000
YWCA Pierce County	\$ 322,200
Total	\$ 23,061,338