



ORDINANCE NO. 28837

1 AN ORDINANCE relating to For-Hire Regulations; amending Chapter 6B.220 of
2 the Municipal Code, repealing the for-hire license requirements for
transportation network companies and amending the taxi regulations.

3 WHEREAS the City has regulated the taxi/for-hire industry to provide for
4 safe operation of for-hire transportation services since 1942, and in 2014, the
5 taxi regulations were updated to include transportation network companies
6 (“TNC”) and their drivers operating in the City, and

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8 WHEREAS the Washington State Legislature passed Engrossed
9 Substitute House Bill 2076 that pertains to the rights and obligations of TNCs
10 and TNC drivers, preempting local governments from regulating TNCs and
11 TNC drivers, and
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13 WHEREAS the State of Washington Department of Licensing will now
14 regulate TNCs, and

15 WHEREAS City TNC license requirements must now be repealed, and
16 additional amendments are being proposed for City taxi regulations to align
17 more equitably with state TNC license requirements, and
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19 WHEREAS the taxi industry has faced a significant decline in business
20 due to the ease and simplicity of riding in TNCs, and the proposed changes will
21 help support a healthy taxi industry by bringing local taxi regulations in line with
22 state TNC regulations to encourage a more equal competition for drivers and
23 companies providing transportation services; Now, Therefore,
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BE IT ORDAINED BY THE CITY OF TACOMA:

Section 1. That Chapter 6B.220 of the Tacoma Municipal Code relating to "For-Hire Regulations," is hereby amended, to read as set forth in the attached Exhibit "A."

Section 2. That the City Clerk, in consultation with the City Attorney, is authorized to make necessary corrections to this ordinance, including, but not limited to, the correction of scrivener's/clerical errors, references, ordinance numbering, section/subsection numbers, and any references thereto.

Passed _____

Mayor

Attest:

City Clerk

Approved as to form:

Deputy City Attorney



EXHIBIT "A"

CHAPTER 6B.220
FOR-HIRE REGULATIONS

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Sections:

- 6B.220.100 Scope, authority and purpose.
- 6B.220.110 License required – For-hire transportation services company, for-hire vehicle and for-hire driver.
- 6B.220.120 License inspection.
- 6B.220.130 Definitions.
- 6B.220.140 Fees – License and inspection; Exemptions.
- 6B.220.150 License expiration and renewal.
- 6B.220.160 For-hire transportation services company – For-hire data.
- 6B.220.170 For-hire transportation services company – Reports to the Director.
- 6B.220.180 For-hire transportation services company – Responsibilities.
- 6B.220.190 For-hire transportation services company – Approval of color scheme.
- 6B.220.200 For-hire vehicle – License application and requirements.
- 6B.220.210 For-hire vehicle – Standards for license denial; Appeal.
- 6B.220.220 For-hire vehicle – Transfer of for-hire vehicle license.
- 6B.220.230 For-hire vehicle – Owner surrender of for-hire vehicle license.
- 6B.220.240 For-hire vehicle – Operating requirements.
- 6B.220.250 For-hire driver – License application and requirements.
- 6B.220.260 For-hire driver – Criminal background check and fingerprints.
- 6B.220.270 For-hire driver – Certification of fitness to drive.
- 6B.220.280 For-hire driver – Training course.
- ~~6B.220.290 For-hire driver – Examination.~~
- 6B.220.300 For-hire driver - Standards for license denial; Appeal.
- ~~6B.220.310 For-hire driver – Temporary license.~~
- 6B.220.320 For-hire driver – Operating standards.
- 6B.220.330 For-hire driver – Reports to the Director.
- 6B.220.340 For-hire driver – Passenger relations standards.
- 6B.220.350 For-hire driver – Soliciting and cruising standards.
- 6B.220.360 For-hire stand – Establishment of for-hire stands.
- 6B.220.370 For-hire stand – For-hire driver standards.
- 6B.220.380 License suspension and revocation – For-hire transportation services company, for-hire vehicle and for-hire driver; Appeal.
- 6B.220.390 License violations and penalties – For-hire transportation services company, for-hire vehicle and for-hire driver; Appeal.

6B.220.100 Scope, authority and purpose.

- A. This chapter applies to all for-hire transportation services companies, for-hire vehicle owners and all for-hire drivers operating within the City of Tacoma.
- B. This chapter is an exercise of the City of Tacoma's police powers and authority pursuant to Chapter 46.72 RCW and Chapter 81.72 RCW to license for-hire vehicles and for-hire drivers. The regulatory purposes include increased safety, reliability, cost-effectiveness, and economic viability and stability of privately-operated for-hire transportation services within the City of Tacoma.
- C. The purpose of this chapter is to provide for the safe, fair and efficient operation of for-hire vehicles. For-hire vehicles are a component of the City’s transportation system and because transportation so fundamentally affects the City’s well-being and that of its citizens, some regulation is necessary to ensure that the public safety is protected, the public need provided, and the public convenience promoted. It is



not the purpose of this chapter to displace competition with regulation. This chapter is not intended to regulate limousines and is consistent and compliant with Chapter 46.72A RCW; [nor is this chapter intended to regulate transportation network companies as defined and regulated by RCW 46.72B.](#)

* * *

6B.220.130 Definitions.

For the purposes of this chapter 6B.220 of the Tacoma Municipal Code, the following terms, phrases, words, and their derivations shall have the meaning given herein; words not defined herein which are defined in Title 6, shall have the same meaning or be interpreted as provided in Title 6.

A. “Accessible for-hire vehicle” means a for-hire vehicle designed or modified to transport passengers in wheelchairs or other mobility devices where passengers can board the for-hire vehicle via a ramp or lift.

B. “Affiliated for-hire vehicle” means a for-hire vehicle licensed or associated to a particular for-hire transportation services company by using their application dispatch services, approved color scheme and/or trade name.

C. “Application” or “app” means a program or piece of software most commonly downloaded to a device including but not limited to a computer and/or a mobile device, that is designed to fulfill a particular purpose and/or provides content such as text, graphics, images, maps, communications, banking, payment services, music, software, audio, video, information or other materials available to users of the computer, mobile device and/or other device.

D. “Application dispatch” means technology that allows consumers to directly request transportation services from for-hire drivers and/or for for-hire drivers to accept compensation for transportation services via the internet using electronic devices, computer devices or mobile interfaces such as, but not limited to, smartphone and tablet applications. The app may include mapping services to show the locations of available for-hire drivers.

E. “Approved Mechanic” means a mechanic who 1) has met the automotive requirements of the National Institute for Automotive Service Excellence, 2) does not own, lease or drive a for-hire vehicle, and 3) has no financial interest, including any employment interest, in any for-hire vehicle or in any owner that owns or leases for-hire vehicles.

F. “Certificate of Safety” means a prescribed document approved by or provided by the Director completed by an approved mechanic certifying that a particular vehicle passed a uniform vehicle safety inspection, and that the vehicle is mechanically sound and fit for driving. The approved mechanic is responsible for checking that the plates, decals, customer notices as required by the City are legible and properly displayed as specified by the Director by rule.

G. “Classic car” means an automobile that was high priced when new, is currently of superior appearance, is a fine or distinctive automobile, that has been restored or maintained to current maximum professional standards of quality in every area, with components operating and appearing as new, and showing very minimal wear.

H. “Commercial activity” means the time a for-hire driver accepts a trip request through an online-enabled app or platform until the completion of the ride.

I. “Compensation” means remuneration or anything of economic value that is provided, promised, suggested, or donated primarily in exchange for services rendered.

J. “Director” means the Director of the Finance Department of the City, or any officer, agent, or employee of the City designated to act on the Director’s behalf.

K. “Dispatch Services” means a service which connects for-hire drivers to persons seeking transportation or persons engaging in peer-to-peer transportation whether via radio, phone, internet, mobile application, computer or other mechanical or electronic means.



1 L. "For-hire driver" means ~~a TNC affiliated driver or~~ a person physically engaged in driving a for-hire
2 vehicle that is providing or soliciting transportation services, ridesharing and/or peer-to-peer
3 transportation, whether or not said person is the owner of or has any financial interest in the ownership of
4 said for-hire vehicle or whether or not the person is using an app, a dispatch service, an information
5 service and/or similar method to provide transportation services for compensation.

6 M. "For-hire Driver Identification Card" means a card or similar issued or approved by the Director and
7 identifying that the driver is licensed to operate in the City.

8 N. "For-hire Stand" shall mean that portion of any street set aside and designated as parking or standing
9 space to be occupied by for-hire vehicles.

10 O. "For-hire Transportation Services Company" means:

11 1. A person who owns and operates a for-hire vehicle(s) and uses their own City approved color scheme
12 and trade name;

13 2. A person who does not own and operate a for-hire vehicle but allows other people to affiliate a for-hire
14 vehicle to the for-hire transportation services company's color scheme, trade name and/or dispatch
15 services; ~~or~~

16 3. Provided that, a ~~A~~ transportation network company, as defined in RCW 46.04.652, is not a For-hire
17 Transportation Services Company as defined in this chapter.

18 P. "For-hire Vehicle" means any motor vehicle, whether a personal vehicle, fleet or commercial vehicle,
19 ~~or TNC affiliated vehicle~~ held out to the public for hire or used for the transportation of persons for
20 compensation; subject to call by the public generally, where the route traveled or destination is controlled
21 by the customer, the compensation is calculated on the basis of an amount recorded and indicated on a
22 taximeter, a mobile device app or an application dispatch service, by a written contract or invoice signed
23 by both parties, or based on an initial fee, distance traveled, waiting time, or any combination thereof as
24 permitted under this chapter, provided that, for-hire vehicle shall not mean:

25 1. School buses operating exclusively under a contract to a school district;

26 2. Ride-sharing vehicles under Chapter 46.74 RCW;

27 3. Limousine carriers licensed under Chapter 46.72A RCW;

28 4. Vehicles used by nonprofit transportation providers solely for elderly or persons with disabilities and
29 their attendants under Chapter 81.66 RCW;

30 5. Vehicles used by auto transportation companies licensed under Chapter 81.68 RCW;

31 6. Vehicles used to provide courtesy transportation at no charge to and from parking lots, hotels, and
32 rental offices; and

33 7. Vehicles licensed under, and used to provide "charter party carrier" and "excursion service carrier"
34 services as defined in, and required by, Chapter 81.70 RCW.

35 8. Vehicles providing transportation services using a "Transportation Network Company" application as
36 defined in RCW 46.72B.

37 Q. "For-hire Vehicle Endorsement" means a decal, sticker or similar identification, issued or approved by
38 the City, which is prominently displayed on a for-hire vehicle.

39 R. "For-hire Vehicle Owner" means a person that owns a for-hire vehicle.

40 S. "For-hire Vehicle Plate" means a numbered metal identification plate, issued by the City, permanently
41 affixed to and prominently displayed on the rear of a for-hire vehicle.

42 T. "Licensee" means any person or entity licensed under this chapter.

43 U. "Operating a for-hire vehicle" means having a passenger in a for-hire vehicle, the for-hire vehicle is
44 parked in a for-hire stand, the taximeter is engaged in the for-hire vehicle, the dispatch records show the



vehicle has been dispatched, the for-hire vehicle top light is illuminated, the trip records show that the for-hire vehicle has started a shift and there is no record for ending a shift, the for-hire driver is signed into and active on the application dispatch service, the for-hire driver has offered transportation services to a passenger, the for-hire driver is engaged in commercial activity or any other facts reasonably showing that a for-hire driver has offered, or is available to offer, its services to a passenger. Operating a for-hire vehicle does not include using a personal vehicle for personal use.

V. "Operating in the City of Tacoma" means owning, leasing, advertising, driving, occupying and/or otherwise operating a for-hire vehicle that at any time transports any passenger for compensation from a point within the geographical confines of the City of Tacoma. A for-hire transportation services company is "operating in the City of Tacoma" if it provides application dispatch services to any affiliated for-hire driver at any time for the transport of any passenger for compensation from a point within the geographical confines of the City of Tacoma. The term does not include being in control of a for-hire vehicle that is physically inoperable.

W. "Person" means any individual, receiver, administrator, executor, assignee, trustee in bankruptcy, trust, estate, firm, co-partnership, joint venture, club, company, joint stock company, business trust, municipal corporation, political subdivision of the state of Washington, corporation, limited liability company, association, society, or any group of individuals acting as a unit, whether mutual, cooperative, fraternal, nonprofit, or otherwise, and the United States or any instrumentality thereof.

X. "Persons with disabilities" means any individual with a disability who has a sensory, mental, or physical impairment that substantially limits one or more of life's major activities; is medically cognizable or diagnosable; has a record or history of such impairment; or is regarded as having such impairment. People with disabilities include ambulatory persons, whose capacities are hindered by sensory disabilities such as blindness or deafness, such mental disabilities as cognitive impairments or emotional illness, and physical disabilities that still permit the person to walk comfortably, or a combination of these disabilities. It also includes a semi-ambulatory person who requires such special aids to travel as canes, crutches, walkers, respirators, or human assistance, and a non-ambulatory person who must use wheelchairs or wheelchair-like equipment to travel.

Y. "Taximeter" means any mechanical or electronic device or instrument which, based upon a predetermined rate or rates, automatically calculates and displays, by means of figures, a fare based on distance traveled, time elapsed, or any combination thereof.

~~Z. "Transportation network company (TNC)" means a person operating in the City of Tacoma that enables TNC affiliated drivers to provide prearranged transportation services for compensation using an online-enabled TNC application or platform which connects passengers with for-hire drivers using for-hire vehicles and that is subject to the licensing requirements under this chapter.~~

~~AA. "Transportation network company (TNC) affiliated driver" means a for hire driver affiliated with a transportation network company.~~

~~BB. "Transportation network company (TNC) affiliated vehicle" means a for hire vehicle used for the transportation of passengers for compensation that is affiliated with a transportation network company. A personal vehicle while used for personal use is not considered a TNC affiliated vehicle.~~

~~CCZ. "Waiting Time" means time during which the for-hire vehicle is under the direction of a passenger and the for-hire vehicle is not moving.~~

6B.220.140 Fees – License and inspection; Exemptions.

A. The fees are hereby fixed as follows:

~~1. For hire driver and for hire vehicle license.~~

Description	Fees
For-hire driver license	\$50



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For-hire driver license replacement	\$ 5
For-hire vehicle license	\$75
For-hire vehicle replacement plate	\$25
Taximeter inspection	\$50
Taximeter inspection re-scheduling fee	\$50

~~2. Accessible services fund.~~

~~In addition to the fees specified in subsection 6B.220.140.A.1, as part of the license issuance or renewal fee, for hire vehicle owners shall pay the following fees:~~

~~a. For hire transportation services company shall pay a \$0.10 per ride fee for all rides originating in the City of Tacoma for each affiliated for hire vehicle not meeting the criteria of an 'Accessible for hire vehicle' as defined by subsection 6B.220.130.~~

~~b. The ride report and fee shall be submitted on the last day of the month following each calendar quarter beginning on January 1, 2015 on a prescribed document approved by or provided by the Director.~~

~~3. Transportation network company license.~~

~~a. Each TNC shall pay a \$15,000 licensing fee within 30 days of the effective date of this ordinance or within 30 days prior to making available within the geographical confines of the City their dispatch application services or app which can be used to connect consumers with for hire drivers who provide for hire transportation services.~~

~~b. The Director may, based on information submitted by a TNC prior to the TNC making available within the geographical confines of the City their dispatch application services or app which can be used to connect consumers with for hire drivers who provide for hire transportation services, and after review of administrative and regulatory cost impacts, fix a licensing fee of less than \$15,000.~~

~~c. The Director may impose, in addition to the fee imposed above, a fee to cover continuing administrative and regulatory costs related to for hire drivers and for hire vehicles operating in the City of Tacoma. Such adjustment shall take into account whether the fee will cover the actual costs incurred by the City since the TNC started operating in the City and estimated future administrative, enforcement and regulatory costs of this chapter. The fee may cover regulatory costs incurred by the City prior to the fee being established.~~

~~d. Once a fee is established, the fee will be reviewed prior to the end of every calendar year to determine if the fee covered actual costs incurred during the previous year and if the fee will cover future estimated administrative, enforcement and regulatory costs. The City will consider the number of actual affiliated drivers licensed during the previous year and the TNC's estimated number of new and renewing affiliated drivers for the following calendar year in order to establish an appropriate fee to cover the City's administrative, enforcement and regulatory costs of this chapter. After such annual review, the Director may change the fee in order to cover the actual regulatory costs incurred by the City.~~

~~e. The Director will develop policies and procedures for reviewing and adjusting the fees to ensure consistency with this chapter and to ensure that fee adjustments are limited to the costs associated with administration and regulation of the for hire driver and vehicle licenses.~~

~~f. The annual fee established by the Director, is due on January 31st. If the TNC chooses, the fee may be paid in quarterly installments throughout the calendar year and due on the last day of the month following each calendar quarter.~~

B. Exemptions.

~~1. The for-hire driver and vehicle license fees assessed in this subsection shall not apply to:~~

~~a. Accessible for-hire vehicles or for-hire drivers driving an Accessible for-hire vehicle, or~~

~~b. TNC affiliated vehicles.~~



~~2. The for-hire driver license fees assessed in this subsection shall not apply to:~~

~~a. TNC-affiliated drivers.~~

6B.220.150 License expiration and renewal.

A. For-hire vehicle license.

1. Each for-hire vehicle owner shall pay an annual for-hire vehicle license fee per 6B.220.140 times the number of licensed vehicles.

2. Upon payment of the correct license fee by the for-hire vehicle owner and compliance with all other requirements for issuance of a for-hire vehicle license, the Director shall issue a license.

3. Notwithstanding the provisions of 6B.10 of the Tacoma Municipal Code, for-hire vehicle licenses shall expire on June 30th, ~~except that TNC-affiliated vehicles shall expire on December 31st.~~ Each for-hire vehicle owner must renew the for-hire vehicle license every year.

4. No for-hire vehicle license may be renewed unless all outstanding penalties assessed against the for-hire vehicle owner are paid in full, the for-hire transportation services company is in compliance with the provisions of this chapter, and the for-hire vehicle owner has filed a renewal application and paid the renewal fee and all inspection fees.

B. For-hire driver license.

~~1. All for-hire drivers' licenses issued pursuant to the provisions of this subtitle shall be effective as of the first day of the month of issuance regardless of the actual date of issue and shall expire one (1) year from the date of issuance.~~

~~2. Each for-hire driver must renew the for-hire driver's license every year, provide new photographs, and provide or submit to an updated criminal background check.~~

~~3. Effective January 1, 2015, a~~All for-hire drivers' licenses issued pursuant to the provisions of this subtitle shall be effective as of the first day of the month of issuance regardless of the actual date of issue and shall expire two (2) years from the effective date, ~~except that TNC-affiliated drivers shall expire on December 31st of every calendar year.~~

~~4. Effective January 1, 2015, e~~Each for-hire driver must renew the for-hire driver's license every other year, provide new photographs or consent to a full face photograph taken by the Director, and submit to a new criminal background check.

~~5. No for-hire driver's license may be renewed unless all outstanding penalties against the for-hire driver are paid in full to the Director and the for-hire driver has filed a renewal application and paid the renewal fee.~~

~~6. Whenever the for-hire driver license furnished by the City shall become worn out, damaged, faded or otherwise unfit for use, the City may require that such license be destroyed and may require the licensee to furnish new photographs if the City does not have current photos on file that can be used on the replacement license and purchase a replacement license according to the fee established in 6B.220.140.~~



~~C. The Director shall deny any renewal application if grounds exist for the Director to deny a license pursuant to 6B.220.210 and 6B.220.300 and may deny the renewal if grounds exist that would justify denial under 6B.10.~~

~~D. Denial of renewal of a for-hire vehicle or for-hire driver license is subject to appeal pursuant to Chapter 6B.10 of the Tacoma Municipal Code.~~

~~E. TNC affiliated for hire drivers and vehicles will not be issued a For-hire Driver Identification Card or a For-hire Vehicle Endorsement as long as the TNC's app or application dispatch system provides a picture of the for-hire driver and for-hire vehicle to the passenger prior to the ride being accepted and while the passenger is in the vehicle. This subsection shall not be construed to exempt any TNC for-hire driver or for-hire vehicle from the licensing requirements in this chapter.~~

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6B.220.180 For-hire transportation services company – Responsibilities.

The for-hire transportation services company shall:

- A. Maintain a business address, mailing address, and email address (if available) where the owner can accept mail, and a business telephone in working order and/or an email address that can be answered during all hours of operation;
- B. Comply, and require that all affiliated for-hire vehicle owner(s) and affiliated for-hire driver(s) comply with any applicable regulations promulgated under this chapter;
- C. Ensure that each affiliated for-hire vehicle is insured as required pursuant to this chapter;
- D. Provide proof of insurance to the Director required pursuant to this chapter;
- E. Collect and store for at least two (2) years, records of service request (trip) originating in the City of Tacoma for affiliated for-hire vehicles, including daily records of for-hire vehicles in service, together with the affiliated for-hire driver's name and vehicle number (if available), and lists of all affiliated for-hire vehicles and affiliated for-hire drivers. Records may be maintained electronically;
- F. Maintain a dispatch service, application dispatch service or contracted dispatch service, utilizing two-way radios, wireless device communication or an online-enabled application or platform capable of providing reasonably prompt service in response to requests received by telephone, internet, email, online-enabled application or platform or other request for service by a prospective passenger. The use of wireless communication devices while driving shall be utilized according to RCW 46.61.667, which prohibits the holding of a wireless communications device while driving;
- G. Provide a system for passengers to retrieve lost articles;
- H. The for-hire transportation services company shall maintain a record of each oral or written customer complaint that the for-hire transportation services company receives regarding regulations pursuant to this chapter, about the for-hire transportation services company, affiliated for-hire vehicle owner, or affiliated for-hire drivers operating in Tacoma. Where applicable, the for-hire transportation services company should include a notice of the action taken by the for-hire transportation services company to resolve the complaint, the nature of the complaint and the disposition;
 - 1. The Director may request a record of complaints received by a for-hire transportation services company when investigating any complaint received by the City concerning possible violations of this chapter or regulations adopted hereunder by the for-hire transportation services company, affiliated for-hire vehicle owner or affiliated for-hire drivers while operating in Tacoma;
 - 2. The Director may recommend corrective action to be taken by the for-hire transportation services company, for-hire vehicle owner or for-hire driver, revoke licenses and/or assess civil administrative penalties as provided in this chapter; and



1 I. Review criminal background checks and driving records for every affiliated for-hire driver and
 2 maintain records thereof if the for-hire transportation services company is conducting such checks
 3 themselves through a third party vendor approved by the Director. If a for-hire driver’s background check
 4 or driving record results in any denial standard in accordance with 6B.220.210.A or 6B.220.300.A the
 5 for-hire driver shall not be permitted to provide transportation services by affiliating with the for-hire
 6 transportation services company using the for-hire transportation services company application dispatch
 7 or dispatch services and/or approved name and color scheme.

8 J. A for-hire transportation services company must adopt a policy of nondiscrimination on the basis of
9 race, color, national origin, citizenship or immigration status, families with children, creed, religious
10 belief or affiliation, sex, marital status, the presence of any sensory, mental, or physical disability, age,
11 honorably discharged veteran or military status, sexual orientation, gender expression or gender identity,
12 the use of a trained dog guide or service animal by a person with a disability, or any other protected class
13 under RCW 49.60.010, with respect to passengers and potential passengers, and notify affiliated drivers
14 of such policy.

15 * * *

16 **6B.220.200 For-hire vehicle – License application and requirements.**

17 A. The for-hire vehicle owner is responsible for filing with the City a for-hire vehicle license application,
 18 on forms approved by the Director and containing the information outlined in subsection B, for each for-
 19 hire vehicle that is owned by such for-hire vehicle owner and operated in Tacoma.

20 B. The for-hire vehicle license application shall include the following information:

- 21 1. Vehicle owner’s full name, home address, home and business telephone number;
- 22 2. Vehicle information, the make, model, year, vehicle identification number, Washington State vehicle
 23 license plate number, and any other vehicle information required by rule or regulation promulgated under
 24 this chapter;
- 25 3. Information as requested by the Director pertaining to any for-hire driver’s, for-hire vehicle license
 26 suspension, denial, or revocation, imposed in connection with a for-hire vehicle owned or leased by the
 owner within the last three (3) years;

1 4. Certificate or Proof of an Insurance policy;

2 a. If the City does not already have on file evidence that each for-hire vehicle has liability insurance that
 3 meet the requirements of this section, provide evidence with the City that each for-hire vehicle has
 4 liability insurance in an amount no less than required by ~~1) RCW 46.72.050, as it exists or as hereinafter~~
 5 ~~amended, for non TNC for hire vehicles, or 2) RCW 48.177.010, as it exists or as hereinafter amended,~~
 6 ~~for TNC for hire vehicles, at any time while active on an application dispatch service and/or operating a~~
 7 ~~for hire vehicle.~~ The insurance policy, and any related for-hire driver contracts if applicable, must be
 8 submitted to the Director. The insurance policy shall:

- 9 (1) At a minimum be issued by either: a) an admitted carrier in the State of Washington with an A.M.
 10 Best Rating of not less than B VII or b) a surplus line insurers with an A.M. Best Rating of not less than
 11 B+ VII;
- 12 (2) Name the City of Tacoma as an additional insured;
- 13 (3) Provide that the insurer will notify the Director, in writing, of any cancellation and/or non-renewal at
 14 least thirty (30) days before that cancellation and/or non-renewal takes effect; and
- 15 (4) Not include aggregate limits, or named driver requirements or exclusions. Other limitations or
 16 restrictions beyond standard insurance services office (ISO) business auto policy form are subject to
 17 approval by the Director.

18 b. An insurance policy of underinsured motorist coverage indicating 1) a minimum combined single limit
 19 coverage of three hundred thousand dollars (\$300,000) or split level coverage of one hundred thousand



dollars (\$100,000) per person, three hundred thousand dollars (\$300,000) per accident, ~~for non-TNC for-hire vehicles or 2) the amounts required by RCW 48.177.010, as it exists or as hereinafter amended, for TNC for hire vehicles;~~

5. State of Washington vehicle registration;

6. Certificate of Safety or proof that the applicant's vehicle has passed a uniform vehicle safety inspection, as specified by the Director by rule;

7. If using a for-hire transportation services company's approved color scheme and name, a letter from the for-hire transportation services company which indicates the applicant is authorized to operate a for-hire vehicle using the for-hire transportation services company's approved color scheme and/or name;

~~8. If applying as a TNC affiliated vehicle, a letter or documentation with content approved by the Director from the affiliated TNC which indicates the applicant is authorized to affiliate the for hire vehicle to the TNC using their app and that all for hire vehicle requirements outlined in this chapter have been met;~~

9.8. If using a taximeter in the for-hire vehicle the taximeter shall have been inspected and found to be accurate and sealed, and the annual inspection fee paid according to 6B.220.140.

a. The taximeter must be sealed and in good working order and in accurate operating condition and shall at all times comply with the specifications, tolerances, and other technical requirements as adopted by the National Conference on Weights and Measures and set forth at Section 5.54 of the National Institute of Standards and Technology Handbook 44 of Specifications, Tolerances, and Other Technical Requirements for Weighing and Measuring Devices, 2003. Every taximeter shall be inspected, sealed and certified at installation, at change in rate, and within 1 year of the last inspection. A certificate of inspection certifying compliance with this chapter shall be issued by the Director upon each required taximeter inspection and the taximeter shall upon each such inspection be sealed by the Director. Such certificate of inspection shall include:

(1) The identifying number of the taximeter;

(2) The make, model and license number of the for-hire vehicle in which the taximeter is installed;

(3) The name of the for-hire transportation services company;

(4) The date of inspection;

(5) A certification that the taximeter has been inspected and approved as operating within the limits of accuracy as specified by this Section;

(6) The signature of the individual making the certification; and

(7) A copy of the certificate shall be kept on file in the office of the for-hire transportation services company.

b. No taximeter shall be used unless the same carries thereon an unbroken seal affixed thereto by the qualified taximeter repair service or the Director.

c. For the purpose of checking the accuracy of said taximeter, the for-hire vehicle to which the same is fixed shall be made available to the City of Tacoma at such times as the Director may direct; and

10. Any other documents required by regulations promulgated under this chapter.

C. The for-hire vehicle's model year shall be no more than ~~fifteen~~ (15) years prior to the date of application. For example, vehicles licensed effective July 1 of ~~2014~~2022, must be ~~2004~~2007 models or newer. For-hire vehicles meeting the definition of an accessible for-hire vehicle and/or classic car are not subject to a minimum vehicle age requirement.

D. The above application and information must also be completed and supplied as required during any annual license renewal.



1 E. The for-hire vehicle owner must inform the Director in writing within seven (7) days if any of the
 2 information provided pursuant to subsection (B) changes, ceases to be true or is superseded in any way by
 3 new information.

4 F. All applications for a for-hire vehicle license become void if the applicant, for any reason other than
 5 delay caused by the City, fails or neglects to complete the application process or obtain a license within
 6 sixty (60) days of submitting an application.

7 **6B.220.210 For-hire vehicle – Standards for license denial; Appeal.**

8 A. The Director shall deny any for-hire vehicle license application if the Director determines that such
 9 license should not be issued pursuant to the provisions of 6B.10 of the Tacoma Municipal Code, or
 10 further if the Director determines that:

11 ~~1. The applicant has failed to submit a complete, satisfactory application pursuant to TMC 6B.220.200;~~

12 ~~2.1.~~ The applicant has made any material misstatement or omission in the application for a license;

13 ~~3.2.~~ The applicant fails to meet one or more of the applicant or vehicle requirements of a for-hire vehicle
 14 license pursuant to this chapter; ~~and/or~~

15 ~~4.3.~~ Within three (3) years of the date of application, the applicant, or if the applicant is a business entity
 16 any officer or partner, has had a conviction, bail forfeiture or other final adverse finding for offenses
 17 pertaining ~~to to hit and run, reckless driving, attempting to elude a police officer, vehicular assault,
 18 vehicular homicide, driving under the influence of alcohol or controlled substances or related offense as
 19 in RCW 46.61.502, RCW 46.61.503, RCW 46.61.504, or has been a Habitual Traffic Offender as found
 20 by the Washington State Department of Licensing,~~ criminal fraud, larceny, theft, prostitution, extortion,
 21 racketeering, robbery, violation of the Uniform Controlled Substances Act, or an offense involving moral
 22 turpitude, where such crime involved the use of a for-hire vehicle.

23 B. The Director may deny any for-hire vehicle license application if the Director determines that:

24 1. Within ~~ten (10)~~ seven (7) years of the date of application, the applicant or, if the applicant is a business
 25 entity, any officer or partner, has had a conviction, bail forfeiture, or other final adverse finding involving
 26 crimes including but not limited to offenses pertaining to prostitution, gambling, physical violence, or
 other offenses directly related to the applicant's honesty, integrity, or moral turpitude including but not
 limited to fraud, larceny, burglary, extortion, income tax evasion, delivery, possession with intent, or
 manufacture of controlled substances or any attempt, conspiracy, or solicitation to commit such offenses
 and/or reasonably related to the applicant's ability to operate a for-hire vehicle, including but not limited
 to hit-and-run, reckless driving, attempting to elude a police officer, vehicular assault, vehicular
 homicide, driving under the influence of alcohol or controlled substances or related offense as in RCW
 46.61.502, RCW 46.61.503 RCW 46.61.504, or has been a Habitual Traffic Offender as found by the
 Washington State Department of Licensing;

2. Within two (2) years of the date of application, the applicant, or if the applicant is a business entity any
 officer or partner of the applicant, has been found, either through a criminal conviction, bail forfeiture or
 other final adverse finding (including in a civil suit or administrative proceeding), or it has been proven
 by a preponderance of the evidence regardless of whether the same act was charged as a civil infraction,
 crime or not charged or cited at all, to have exhibited past conduct in driving or operating a for-hire
 vehicle or operating a for-hire business which would lead the Director to reasonably conclude that the
 applicant will not comply with the provisions of the chapter related to vehicle requirements and the safe
 operation of the vehicle;

3. Within two (2) years of the date of application, the applicant, or if the applicant is a business entity any
 officer, director, general partner, managing partner or principal of the applicant, has engaged in the
 business of operating any for-hire vehicle within the City of Tacoma without a current valid license from
 the City of Tacoma;



4. Within twelve (12) months of the date of application, the applicant has violated and/or caused or knowingly permitted a for-hire driver to violate, any Pierce County or City of Tacoma ordinance or regulation pertaining to the operation of for-hire vehicles while in that jurisdiction, if such violation would constitute grounds for license revocation or denial if occurring within the City; ~~and/or~~

~~5. Within twelve (12) months of the date of application, the applicant has had its City of Tacoma for hire vehicle license revoked.~~

C. Denial of an annual for-hire vehicle license is subject to appeal pursuant to Chapter 6B.10.140 of the Tacoma Municipal Code.

6B.220.230 For-hire vehicle – Owner surrender of for-hire vehicle license.

A. The for-hire vehicle owner shall notify the Director in writing within five (5) business days whenever a for-hire vehicle is destroyed, rendered permanently inoperable, sold or is taken out of service by the affiliated for-hire transportation services company for any reason. The for-hire vehicle plate for the vehicle destroyed; rendered permanently inoperable, sold or taken out of service must also be returned to the Director within five (5) business days.

B. It is unlawful to operate a for-hire vehicle not licensed pursuant to the provisions of this chapter or which for-hire vehicle license has been suspended or revoked. The for-hire vehicle owner and affiliated for-hire transportation services company are jointly and severally responsible for immediately surrendering the for-hire vehicle license plate to the Director upon revocation or suspension. When a summary suspension of a for-hire vehicle license or annual business license is issued according to 6B.10.145, the for-hire vehicle plate must be returned to the Director within three (3) business days of the date the summary suspension is issued. ~~A TNC shall deactivate any affiliated for hire vehicle owner from their online-enabled application upon revocation or suspension of the for-hire vehicle owner's license.~~

6B.220.240 For-hire vehicle – Operating requirements.

A. No for-hire vehicle licensed by the City may lawfully operate within the City of Tacoma unless the following minimum vehicle requirements are met:

1. The vehicle has insurance as required by this chapter. If the insurance policy is canceled proof of a new policy must be filed with the Director. If the insurance policy lists the vehicles included under the policy and a vehicle is deleted from an insurance policy, proof of a new policy which includes the vehicle must be filed with the Director before the vehicle is deleted from the previous policy;

2. An approved mechanic has issued a valid Certificate of Safety based on a uniform vehicle safety inspection performed within the last license year. The Certificate of Safety remains valid, if the vehicle is sold, until the next renewal date;

3. The for-hire vehicle displays a for-hire vehicle plate with a current year decal issued by the Director when operating a for-hire vehicle or ~~if the for-hire vehicle is a TNC-affiliated vehicle prominently display~~ a for-hire vehicle endorsement issued or approved by the Director when operating a for-hire vehicle;

4. All public rates, including discounts or special rates, must be transparent to the rider prior to accepting the ride by 1) are-being displayed in writing in the for-hire vehicle visible to the passenger, or 2) otherwise displayed on the in an application dispatch service or website used to obtain transportation services; or for hire transportation services company website explaining the rate structure and is transparent to the rider prior to accepting the ride;

5. The for-hire vehicle is equipped with a properly sealed, working, and accurate receipt-issuing taximeter or receipt-issuing mobile data terminal or receipt-issuing application dispatch service. Receipts may be sent electronically;

6. The for-hire vehicle contains no scanner or other type of receiver that is capable of monitoring another for-hire transportation services company's assigned frequency, except as otherwise permitted by the Director;



7. Every for-hire vehicle shall be equipped with seat belts or other restraining devices for every passenger and any other such safety equipment as is required by state or federal law, or this chapter;

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8. Every for-hire vehicle shall be equipped with consumer information conspicuously posted in a prominent place within the passenger compartment, on the app used to obtain transportation services, and/or in an electronic receipt. Such consumer information shall include, at a minimum, the for-hire vehicle name and number, if applicable, the for-hire driver's name and for-hire driver license number, a consumer survey and complaint card and shall include the following notice: "The driver of this for-hire vehicle is required by the Tacoma City Code to give a receipt for services provided to any passenger who requests one. If you have a complaint about a for-hire vehicle or for-hire driver, contact the for-hire transportation services company (name, address, phone number, email address) or the Director (mailing address, phone number, email address)." If the consumer information is made available on the app or through an electronic receipt or through a combination of such technologies, the consumer shall be provided the opportunity for feedback on the individual ride instead of a consumer survey or complaint card;

9. If a for-hire vehicle is issued a for-hire vehicle plate by the Director, the for-hire number on the vehicle shall be coordinated with the for-hire vehicle license plate number;

10. Every for-hire vehicle shall be available for inspection by the Director without notice ~~except when a TNC affiliated vehicle is being used for personal use~~; and

11. Any other requirements set forth in regulations adopted pursuant to this chapter.

~~B. All applications for a for hire vehicle license become void if the applicant, for any reason other than delay caused by the City, fails or neglects to complete the application process or obtain a license within sixty (60) days of submitting an application.~~

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13 **6B.220.250 For-hire driver – License application and requirements.**

14 A. A for-hire driver must complete, sign, swear to, and file with the Director a for-hire driver license application on forms provided or approved by the Director to include the following information:

- 15 1. Name, aliases, residence and business addresses, residence and business telephone numbers;
- 16 2. Place and date of birth (which must be at least twenty ~~one~~ years of age on date of application), height, weight, color of hair and eyes;
- 17 3. ~~Social security number and~~ Washington State driver's license number. The applicant must present ~~his/her~~ a valid Washington State driver's license or a copy thereof at time of application;
- 18 4. Documentation that a full criminal background check has been completed on the applicant through Washington State Patrol and Federal Bureau of Investigation criminal databases or through a Director-approved third party vendor and was reviewed as required in 6B.220.180.I. If a criminal background check is not conducted through a Director-approved third-party vendor, then the for-hire driver shall consent to be fingerprinted and the City will conduct a state and national Washington State Patrol and Federal Bureau of Investigation criminal background check;
- 19 5. Information indicating whether or not the applicant has ever had a for-hire driver's, or driver's license suspended, revoked, or denied and for what cause;
- 20 6. Documentation that a copy of the applicant's driving abstract from the Washington State Department of Licensing was reviewed as required in 6B.220.180.I or a signed statement authorizing the Director to obtain a current copy of the applicant's driving abstract from the Washington State Department of Licensing;
- 21 7. Completion of a for-hire driver training course ~~and successful completion of exam~~ explained in more detail in 6B.220.280 ~~and 6B.220.290~~;
- 22 8. A statement under penalty of perjury of their physical and mental fitness to act as a for-hire driver;
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1 9. All applicants for a for-hire driver’s license shall include with their application one current full face digital photograph of the applicant, submitted electronically or consent to a full face photograph taken by the Director;

2 10. If using a for-hire transportation services company’s approved color scheme and name, a letter from the for-hire transportation services company which indicates the applicant is authorized to operate a for-hire vehicle using the for-hire transportation services company’s approved color scheme and name;

3 ~~11. If affiliating as a for-hire driver to a TNC, a letter or documentation from the TNC which indicates the applicant is authorized to affiliate to the TNC and to use their app and that all for-hire driver requirements outlined in this chapter have been met;~~ and

4 ~~12.~~ 1. Such other information as may be reasonably required by regulation promulgated under this chapter.

5 B. All applications for for-hire driver's licenses become void if the applicant, for any reason other than delay caused by the City, fails or neglects to complete the application process or obtain a license within sixty (60) days of submitting an application.

6 **6B.220.260 For-hire driver – Criminal background check and fingerprints.**

7 A. All applicants for a for-hire driver’s license shall be subject to a state and national Washington State Patrol and Federal Bureau of Investigation criminal background check. Applicants previously licensed and fingerprinted will not be required to again be fingerprinted if the applicant was fingerprinted ~~reapplication is received within the last five years of initial licensing.~~ Applicants may submit proof that a criminal background check has been conducted by a Director-approved third party vendor and reviewed by their affiliated for-hire transportation services company as required in 6B.220.180.I. Proof of a criminal background check does not preclude the City from conducting a separate background check on the applicant.

8 If a criminal background check is not conducted through a Director-approved third-party vendor, then the for-hire driver shall consent to be fingerprinted and the City will conduct a state and national Washington State Patrol and Federal Bureau of Investigation criminal background check.

9 B. Approved vendors, at a minimum must:

- 10 1. Include local, state and national databases;
- 11 2. Access at least seven years of database history; and
- 12 3. Demonstrate competency in providing accurate information.

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14 **6B.220.280 For-hire driver – Training course.**

15 A. Upon initial application all for-hire driver applicants are required to complete a for-hire driver training course approved by the Director.

16 B. For-hire driver training courses may be completed through a City of Tacoma offered class, a third party vendor approved by the Director or through a Director-approved for-hire transportation services company course. The for-hire driver may be required to pay a fee, as determined by the Director, third party vendor, or for-hire transportation services company, for the training course.

17 C. Content for all training courses must be submitted for approval as required by the Director. For-hire driver training courses shall include but not be limited to:

- 18 1. Information about defensive driving, use of emergency procedures and equipment for the for-hire driver’s personal safety, risk factors for crimes against for-hire drivers, enhancement of for-hire driver/passenger relations, assisting passengers with mobility disabilities and professional conduct and communication skills; and



2. Completion of the National Safety Council Defensive Driving Course or other defensive driving course approved by the Director.

D. The Director may request a for-hire driver to take a refresher course if there are reasonable grounds, based on documented complaints and/or violations to require a refresher course.

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~~6B.220.290 For hire driver – Examination.~~

~~A. An applicant for an initial for-hire driver’s license shall be required to successfully pass an examination administered by the City, a for-hire transportation services company or an approved third party vendor.~~

~~B. Examination procedures and content must be approved by the Director and must test the applicant’s:~~

~~1. Knowledge of the for-hire chapter requirements;~~

~~2. Knowledge of vehicle safety requirements;~~

~~3. Knowledge of risk factors for crimes against for-hire drivers, emergency procedures and for-hire equipment for the for-hire driver’s personal safety; and~~

~~4. Knowledge of the geography of City of Tacoma, Pierce County and surrounding areas, and knowledge of local public and tourist destinations and attractions.~~

~~D. The Director may request a for-hire driver to re-take the examination, administered by the City, if there are reasonable grounds, based on documented complaints and/or violations.~~

6B.220.300 For-hire driver – Standards for license denial; Appeal.

A. The Director shall deny any for-hire driver’s license application if the Director determines that such license should not be issued pursuant to the provisions of 6B.10 of the Tacoma Municipal Code or further determines that the applicant:

1. Has made any material misstatement or omission in the application for a license;

2. Fails to meet ~~any of the~~ requirements of a for-hire driver [license pursuant to this chapter contained in Subsections 6B.220.250, 6B.220.260, 6B.220.270, 6B.220.280 or 6B.220.290](#);

3. Has had a bail forfeiture, conviction, or other final adverse finding for offenses pertaining to hit-and-run, reckless driving, attempting to elude a police officer, vehicular assault, vehicular homicide, driving under the influence of alcohol or controlled substances, or related offense as in RCW 46.61.502, RCW 46.61.503 RCW 46.61.504 or anyone found to be a Habitual Traffic Offender by the Washington State Department of Licensing, [criminal fraud, larceny, theft, prostitution, extortion, racketeering, robbery, violation of the Uniform Controlled Substances Act, or an offense involving moral turpitude, where such crime involved the use of a for-hire vehicle](#), within three (3) years of the date of application;

4. Has been convicted of a “Sex offense” or “Kidnapping” offense against a minor pursuant to RCW Title 9 or 9A or another state’s similar statute, [or is a match in the United States department of justice national sex offender public website](#); or

5. Is required to register as a sex offender pursuant to RCW 9A.44.130 or another state’s similar statute.

B. The Director may deny any for-hire driver license application if the Director determines that the applicant:

1. Has had a bail forfeiture, conviction or other final adverse finding involving offenses pertaining to prostitution, gambling, physical violence, or other offenses directly related to the applicant's honesty, integrity, or moral turpitude including but not limited fraud, larceny, burglary, extortion, delivery, possession with intent, or manufacture of controlled substances or any attempt, conspiracy, or solicitation to commit such offenses, and/or any other offense directly related to the driver's ability to operate a for-hire vehicle, including without limitation to driving under the influence of alcohol or controlled



substances or related offense as in RCW 46.61.502, RCW 46.61.503 or RCW 46.61.504 hit-and-run, reckless driving, attempting to elude a police officer, vehicular assault, vehicular homicide, anyone found to be a Habitual Traffic Offender by the Washington State Department of Licensing, provided that such bail forfeiture or conviction was within ~~ten (10)~~seven (7) years of the date of application; or

2. Has been found, either through a criminal conviction, bail forfeiture, or other final adverse finding (including in a civil suit or administrative proceeding), or it has been proven by a preponderance of the evidence regardless of whether the same act was charged as a civil infraction, crime, or not charged or cited at all to have exhibited past conduct in driving or operating a for-hire vehicle that causes the Director reasonably to conclude that the applicant will not comply with the provisions of the chapter related to driver/operator conduct and the safe operation of the vehicle.

C. Denial of issuance of a for-hire driver license is subject to appeal pursuant to 6B.10.140 of the Tacoma Municipal Code.

~~6B.220.310 For-hire driver – Temporary license.~~

~~A. In the event that the Director has not issued or taken final action upon a for hire driver’s license application within fifteen days of the date such completed for hire driver’s license application is filed, upon request of the applicant the Director, in his/her sole discretion, may issue a temporary for hire driver license to an applicant who has filed a complete license application and meets the requirements of 6B.220.250. The temporary license is valid for a period not to exceed sixty (60) days from the date of the application and shall not be extended or renewed. Only one temporary license may be issued to the same person within any two (2) year time period.~~

~~B. The temporary license shall not be transferable or assignable and shall be valid only for operating the for hire vehicle(s) specified by the Director on the license.~~

~~C. The temporary license shall become void immediately upon (1) suspension, revocation or expiration of the applicant's Washington State driver's license, (2) issuance of the for hire driver's license, or (3) the Director's denial of the for hire driver's license application, regardless whether the applicant appeals that denial.~~

6B.220.320 For-hire driver – Operating standards.

A. A for-hire driver shall not operate a for-hire vehicle without first obtaining and maintaining a valid for-hire driver’s license and shall ensure that their City issued for-hire license identification card is in the vehicle and ~~available for on~~ display visible to the passenger or is available for display on the application or website used to obtain transportation services upon request by a passenger or City official. ~~or a TNC driver is able to display their active TNC app upon request by a passenger or City official.~~

~~B. No for-hire driver whose license has been revoked by the Director shall apply for a new license for one (1) year from the effective date of such revocation.~~

~~B.~~ A for-hire driver shall not operate a for-hire vehicle, before ensuring that the for-hire license plate is securely affixed to the vehicle or the for-hire vehicle endorsement is prominently displayed on the rear of the vehicle and, vehicle registration and proof of insurance card are in the vehicle.

~~D.~~ A for-hire driver shall not operate a for-hire vehicle, before checking vehicle equipment, including but not limited to the lights, brakes, tires, steering, seat belts and other vehicle equipment to see that they are working properly.

~~E.~~ A for-hire driver shall not operate a for-hire vehicle unless the interior and the exterior of the for-hire vehicle are clean and in good repair.

~~F.~~ A for-hire driver shall not transport more passengers than the number of seat belts available nor more luggage than the for-hire vehicle capacity will safely and legally allow.

~~G.~~ A for-hire driver shall allow the Director to inspect the for-hire vehicle without notice at any reasonable time or place while operating a for-hire vehicle.



~~H.G.~~ A for-hire driver shall not sleep in the for-hire vehicle while operating a for-hire vehicle.

1 ~~H.~~ When using the taximeter to determine the fare to be charged, a for-hire driver must activate the
2 taximeter at the beginning of each trip and deactivate the taximeter upon completion of the trip.
3 Beginning of a trip means the point where the passenger is seated and the forward motion of the vehicle
4 begins. It shall be the duty of the for-hire driver to call the attention of passengers to the amount
5 registered and the for-hire vehicle flag shall be placed in a non-recording position until the fare is paid.
6 No other or different fare shall be charged to the passenger than is recorded on the reading face of said
7 taximeter for the trip.

8 ~~H.I.~~ No for-hire driver of a for-hire vehicle using a taximeter, while carrying passengers or otherwise in
9 service, shall display the signal affixed to the taximeter in such a position as to denote such vehicle is not
10 in service.

11 ~~H.J.~~ A for-hire driver shall assure when using a taximeter that the meter reading is visible from a normal
12 passenger position at all times.

13 ~~H.K.~~ A for-hire driver shall not operate a for-hire vehicle that does not have the rate(s) displayed in
14 writing visible to the passenger; or otherwise displayed provided in an on the application or website used
15 to obtain dispatch service or for hire transportation services ~~company's website explaining the rate~~
16 ~~structure~~ and is transparent to the rider prior to accepting the ride.

17 L. A for-hire driver must comply with all applicable laws related to the transportation of service animals.

18 **6B.220.340 For-hire driver – Passenger relations standards.**

19 A. A for-hire driver shall be clean and neat in dress and person and present a professional appearance to
20 the public;

21 B. A for-hire driver shall provide customers with professional and courteous service at all times;

22 C. A for-hire driver shall not engage in threatening or disruptive conduct, or use loud, profane, abusive or
23 obscene language offensive with or around the passenger, while operating a for-hire vehicle;

24 D. A for-hire driver shall not smoke in a for-hire vehicle while operating a for-hire vehicle. “Smoke” or
25 “smoking” means the carrying or smoking of any kind of lighted pipe, cigar, cigarette, electronic cigarette
26 or any other lighted smoking equipment;

E. A for-hire driver shall not refuse a request for service because of the for-hire driver’s position in line at
a for-hire stand; a passenger may select any for-hire vehicle in line;

F. A for-hire driver shall not drive a passenger to his destination by any other than the most direct and
safe route and may be aided by a global position system (“GPS”) unless requested to do so by the
passenger;

G. A for-hire driver shall assist passengers placing luggage or packages in and out of the for-hire vehicle;

H. A for-hire driver shall not refuse to transport in the for-hire vehicle any passenger’s wheelchair which
can be folded and placed in either the passenger, driver, or trunk compartment of the vehicle or a service
animal used to assist persons with disabilities, groceries, packages or luggage when accompanied by a
passenger. A for-hire driver or for-hire transportation services company may not impose additional
charges for providing services to persons with disabilities because of those disabilities;

I. ~~A for-hire driver shall not discriminate against passengers or potential passengers on the basis of race,
color, national origin or ancestry, religious belief or affiliation, sex, disability, age, sexual orientation,
marital status, gender identity, familial status or honorably discharged veteran or military status as
identified in Tacoma Municipal Code Chapter 1.29.040;~~

A driver must comply with all applicable laws regarding nondiscrimination against for-hire passengers or
potential passengers on the basis of race, color, national origin, citizenship or immigration status, families
with children, creed, religious belief or affiliation, sex, marital status, the presence of any sensory,



mental, or physical disability, age, honorably discharged veteran or military status, sexual orientation, gender expression or gender identity, or any other protected class under RCW 49.60.010;

1 J. A for-hire driver shall, upon request, provide each passenger a printed or electronic receipt upon
2 payment of the fare. The receipt shall accurately show 1) the date and time, ~~place of pickup and delivery,~~
3 2) the amount of the fare, 3) the for-hire transportation company name, and 4) the for-hire vehicle
number~~name of the for hire driver;~~

4 K. A for-hire driver shall not permit any person or pet to ride in the for-hire vehicle unless that person or
5 pet accompanies, or is in the vehicle at the request of, a fare-paying individual. This requirement shall not
6 apply to for-hire driver trainees;

7 L. It shall be unlawful for a ~~TNC driver to engage in commercial activity for more than 12 hours in any~~
8 ~~24 hour period of time or for any other~~ for-hire driver to operate a for-hire vehicle for more than
9 ~~12-14~~ hours after starting their shift in any 24-hour period of time;

10 M. A for-hire driver may only decline transport to a passenger when:

- 11 1. The for-hire driver has already been dispatched on another call;
- 12 2. The passenger is acting in a suspicious, disorderly or threatening manner, or otherwise causes the for-
13 hire driver to reasonably believe that the for-hire driver's health or safety, or that of others, may be
14 endangered;
- 15 3. The passenger cannot, upon request, show ability to pay the fare; or
- 16 4. The passenger refuses to state a specific destination upon entering the for-hire vehicle;

~~N. A TNC affiliated driver shall decline transport to a passenger hailing from the street; and~~

NO. If a for-hire driver accepts cash for payment of a fare, the for-hire driver shall be able to provide a
reasonable amount of change, and if correct change is not available, no additional charge will be made to
the passenger in attempting to secure the change.

6B.220.350 For-hire driver – Soliciting and cruising standards.

~~A.~~ When picking up hails and/or soliciting trips off of the street the for-hire driver shall:

- 17 1. Solicit passengers only from the driver's seat or standing immediately adjacent to the for-hire vehicle
18 and only when the for-hire vehicle is safely and legally parked;
- 19 2. Not use any other person to solicit passengers; and
- 20 3. Not hold out the for-hire vehicle for designated destinations.

~~B. A TNC driver shall not pick up hails or solicit trips from the street.~~

6B.220.360 For-hire stands – Establishment of for-hire stands.

21 A. The City Council may, by resolution or ordinance upon the recommendation of the Director, establish
22 nonexclusive for-hire stands. The areas so established by the City Council as nonexclusive for-hire stands
23 shall be identified by curb use signs.

24 B. The right to occupy said nonexclusive for-hire stands shall be shared with other for-hire vehicles
25 which qualify for use of said areas as hereinafter set forth, ~~except that a TNC affiliated vehicle and TNC~~
26 ~~affiliated driver shall not occupy or solicit passengers from a for hire stand.~~

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6B.220.390 License violations and penalties – For-hire transportation services company, for-hire vehicle and for-hire driver; Appeal.

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A. Any person found with violations shall be subject to a civil penalty as described below. It is the responsibility of the for-hire transportation services company to contact appropriate city staff to request inspection for compliance with this code.

B. Class ‘A’ violations include but are not limited to:

- 1. Driving without a valid for-hire driver’s license and/or a for-hire transportation services company knowingly allowing an affiliated for-hire driver to drive without a valid for-hire driver’s license;
- 2. Driving without a valid for-hire vehicle license plate or for-hire vehicle endorsement and/or a for-hire transportation services company knowingly allowing an affiliated for-hire driver to drive without a valid for-hire vehicle license plate or for-hire vehicle endorsement;
- 3. Driving without valid insurance as required in 6B.220.200 and/or a for-hire transportation services company knowingly allowing an affiliated for-hire driver to drive without valid insurance as required in 6B.220.200;
- 4. Operating a for-hire vehicle with a revoked or suspended for-hire vehicle and/or for-hire driver’s license and/or a for-hire transportation services company knowingly allowing an affiliated for-hire driver to operate a for-hire vehicle with a revoked or suspended for-hire vehicle and/or for-hire driver’s license; or
- 5. Using a for-hire vehicle in the commission of a crime and/or a for-hire transportation services company knowingly allowing an affiliated for-hire vehicle to be used in the commission of a crime.

C. Class ‘B’ violations are related to for-hire vehicle and for-hire driver standards that include but are not limited to the following:

- 1. The vehicle equipment found not to be up to safety standards, including, but not limited to, windshield, tires, spare tire/jack, headlights, four-ways, blinkers, brake light, tail/back up lights, horn, windshield wipers, glass/window, door handle, seat belts, brake, accelerator emergency brake, mirrors, speedometer, taximeter;
- 2. Allowing vehicle insurance to lapse;
- 3. Not clearly displaying to passengers or a City official a for-hire driver’s license upon request ~~or a TNC driver not showing the for-hire driver’s active TNC app upon request by a passenger or City official;~~
- 4. Not ~~making rates transparent to the rider prior to accepting the ride by either 1) posting or providing rates in displaying in writing in the for-hire vehicle visible to the passenger. or 2) displayed on the application or website used to obtain transportation services on an online enabled app or website which explain the rate structure and is transparent to the rider prior to accepting the ride;~~ or
- 5. The for-hire vehicle is not clean, interior lights are not working or the body of the vehicle has defects.
- 6. The for-hire vehicle license plate is not returned to the City within five (5) business days of retiring or removing a vehicle from service or within three (3) business days from the day a summary suspension is issued according to 6B.10.145, for a for-hire vehicle license or for-hire transportation services business license.

D. Penalties for violations shall be as follows:

Violation	Penalty
A	\$500
B	\$75

E. Any penalty issued under this subsection may be appealed pursuant to the process in Section 6B.10.265.

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