

# **Government Relations Team**

- Rosa McLeod, Government Relations Analyst
- Clark Mather, Community and Government Relations Manager
- Logan Bahr, State Relations Manager

# ••••Agenda



- Session overview
- General Government state legislative updates
- TPU state legislative updates
- General Government update on federal priorities
- TPU update on federal priorities
- Wrap-up and next steps on legislative agenda development

# **2022** Session Overview

- The 2022 legislative session was the second year of the legislative biennium a "short" session that lasted 60 days.
- Democrats hold majority in both chambers
- 1,049 new bills introduced in addition to bills from 2021
- 303 bills approved by the Legislature, Governor vetoed 6
- Adopted supplemental operating and capital budgets
- Adopted Move Ahead Washington transportation package

- City's Legislative Agenda
  - · Identify top 3-5 legislative priorities
  - Council committed to advocating/prioritizing the items on the Agenda
- Collaboration with Community Partners
- City's Support/Oppose/Monitor List
  - The Support/Oppose/Monitor list provides direction on specific proposals or issue areas.

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# ••• 2022 General Government State Priorities

- Police Transformation
  - Bills approved:
    - Use of force for community caretaking (HB 1735)
    - Allowing the use of bean bags in shotguns (HB 1719)
    - Use of force definition (HB 2037)
  - Bills considered, but did not pass:
    - Vehicular pursuits (SB 5919)
    - Independent prosecutions (HB 1507)

#### Transportation Improvements

- · Puget Sound Gateway backfilled
- Puyallup Avenue Complete Streets project
- HOV Lanes on I-5 from 38<sup>th</sup> to JBLM
- · Fife to Tacoma Pedestrian Access
- Schuster Parkway Trail Improvements
- Tacoma Dome Light Rail Access
- Pierce Transit High-Capacity Transit Service Expansion
- Local Preservation & Maintenance Funding

# ••• 2022 General Government State Priorities

#### Automated Speed Enforcement

- · Requested expansion beyond school zones and Bay Street
- Move Ahead authorized cities to use speed cameras:
  - · School walk areas, public parks, hospitals
  - One camera per 10,000 in population in the following areas:
    - Priority location in WSDOT approved local road safety plan
    - · Higher rate of collisions than city average
    - · Zone with specific restrictions and penalties on street racing
- Equity analysis required
- Half of the revenue generated goes to the Cooper Jones Account

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#### Affordable Housing & Homelessness

- · Unprecedented investments of over \$850 million, including:
  - \$114 million for the Housing Trust Fund
  - \$240 million for rapid housing acquisition
  - \$100 million for the Apple Health and Homes program
  - \$45 million to transition individuals living in homeless encampments on stateowned rights of way to permanent housing
- Other Investments:
  - \$100 million for Utility Assistance
  - \$45 million for Eviction Prevention and Rental Assistance
- Affordable Housing REET Exemption (HB 1643)

# ••• 2022 General Government State Priorities

- Transfers to Northwest ICE Processing Center
  - Did not advance in 2022 due to short 60-day session

#### Support/Oppose/Monitor List Highlights

- Local Control over Land Use
- Open Public Meetings Act
- Clean Buildings
- Gun Violence Prevention
- Transportation Network Company Regulations

## •••2022 TPU State Priorities

#### Power

#### Accelerating green hydrogen production (SB 5910)

- Provides state funding to help secure federal funding to develop a regional clean hydrogen hub.

- Authorizes municipal utilities and PUDs to produce, use, sell, and distribute green hydrogen and renewable hydrogen.

- Expands certain tax exemptions for aspects of the green hydrogen production process.





## ••• 2022 TPU State Priorities



### **Power**

### Targeted electrification (HB 1767)

- Would have clarified the authority for municipally owned utilities and public utility districts to make investments in the electrification of customers' end use equipment in residential and commercial buildings.

- Did not pass.

## ••• 2022 TPU State Priorities

## <u>Water</u>

### Public Works Trust Fund (Capital Budget)

- Funds can be used for loans and grants for public capital asset construction, preconstruction, and emergency purposes.

- \$120 million in additional funds provided.
- Future revenue swept to provide funding for the transportation revenue package.

## ••• 2022 TPU State Priorities



## <u>Rail</u>

- Explored opportunities for infrastructure funding for rolling stock, track, and other infrastructure.

- Potential investments under Move Ahead Washington.

## ••• 2022 TPU State Priorities

## TPU - Wide

#### **Customer arrearage support (Operating Budget)**

- The final supplemental operating budget provides \$100 million for grants to utilities (water, sewer, garbage, electric, and natural gas) for low-income customer assistance.



## ••••Other Notable Issues

### Hydropower License Fees (HB 1931)

- Extends hydropower license fees under current law to June 30, 2029.

### Reducing GHG Emissions in Buildings (SB 5722)

- Expands the Clean Buildings Law passed in 2019 and creates new tiers of performance standards for buildings between 20,000 - 49,999 square feet.

## ••••Other Notable Issues

#### **Community Solar Expansion (HB 1814)**

- Establishes a new community solar incentive program to provide direct benefits to low-income subscribers and service providers.

#### Move Ahead Washington (SB 5975)

- 16-year, \$17 billion transportation package.

- New investments in electrification and decarbonization with over \$500 million for alternative fuel & electrification projects.







# Looking Ahead



- Implementation of customer arrearage support
- Building decarbonization policies
- Clean Energy Transformation Act, Clean Fuel Standard & Climate Commitment Act rulemaking
- Tax credit program for rail infrastructure
- Utility wildfire prevention stakeholder effort

# 2022 TPU Federal Priorities

#### Water

- \$220 million secured for Howard Hanson Dam fish passage
- Water Resources Development Act language for Howard Hanson

#### Rail

• Fiscal Year 2023 request for Battery Electric Locomotive

# 2022 TPU Federal Priorities

#### Power

- \$1 Million for Multifamily/Public EV Charging program thanks Sen. Murray!
- Sen. Murray/Gov. Inslee study on Lower Snake River Dams
- Engaged in state-wide coalition for federal 'Hydrogen Hub' funding

#### **TPU-wide**

• Tracking Bipartisan Infrastructure Legislation funding opportunities

# Calendar

- May 17, 2022: Joint Study Session Legislative Update
- September/October, 2022: Draft 2023 General Government & TPU Legislative Agendas presented to City Council & Public Utility Board
- October/November, 2022: Citywide legislative agenda presented to Joint
   Study Session
- November, 2022: Public Utility Board adoption of TPU Legislative Agenda
- November/December, 2022: City Council consideration of Resolution to adopt the 2023 Citywide Legislative Agenda





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# Contact Information



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# **Legislative Update**

City Council & Utility Board Study Session May 17, 2022

# **Utility Account Recovery Update**

Francine Artis | Customer Services Manager (Interim) John Hoffman | Assistant Customer Services Manager

May 17, 2022



# Agenda

Outreach Efforts/Assessment Update Current State of Disconnections

#### **Review of Accounts**

All Open Items Moratorium Charges Inactive Items





## **Customer Outreach**

#### **February**

- Assistance assessment form launches
- 25,516 UAR letters (residential and commercial)
- Follow up emails, where possible
- Social media campaign

#### March

• 30,260 Automatic UAR installment plans created with letters

#### April

- Door hangers (water only still in progress)
- Late fees resumed

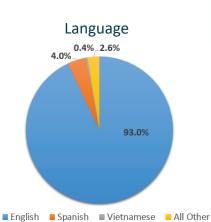
#### April 25 – Dunning reactivated

- 7,634 Late Notices
- 1,268 Disconnection Notices Deposit Customers



## **Assessment Progress**

- 5,105 Received
- 68% City of Tacoma/32% Outside City
- 72% Renters
- Average People in the Household: 2
- Average Annual HH Income: \$39,768

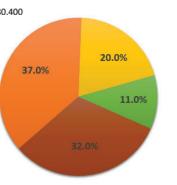


Household 1 2 3 4 5 6 7 8 Size LIE/D \$31,995 \$36,540 \$41,130 \$45,675 \$49,365 \$53,010 \$56,655 \$60,300 Threshold BCAP \$42,660 \$48,720 \$54,840 \$60,900 \$65,820 \$70,680 \$75,540 \$80,400 Threshold

#### Next Steps

- Continue to assess forms and direct households to community resources
- BCAP dollars repurposing

As of 5/4/2022





■ White ■ Black ■ Hispanic ■ All Other

## **Current State of Disconnections**

May 9 | 808 deposit customers sent for physical disconnection

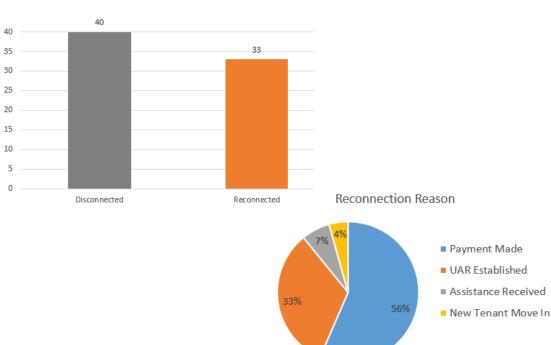
- 808 out of 1,268 who received Disconnection Notices
- Deposits are only requested at account opening due to unsatisfactory payment history or a deposit model
- · No payments had been received on these accounts

What went well	What could have gone better
Staff Readiness/Cohesion	Manual Reconnection Data
Online Assessment Form	Paper Assessment Form
AMI Reconnections (70% Same Day)	
Multiple Communications Channels	
4/1+ Charges	





## **Current State of Reconnections**



#### Sample of 40, May 9 Disconnections





As of 5/13/2022

## **Next: High Balance Customer Focus**

#### May 10 | 1,925 Disconnection Notices Sent All of these customers have closed UAR Installment Plans

- 384 multi-service accounts, largest balance \$106,531.01 (\$1,000 min)
- 1,450 single-service accounts, largest balance \$78,424.03 (\$400 min)
- 91 Water only accounts, largest balance \$7,450.25 (\$400 min)

Outbound calling planned to go live May 19

**Disconnections would start May 23** 



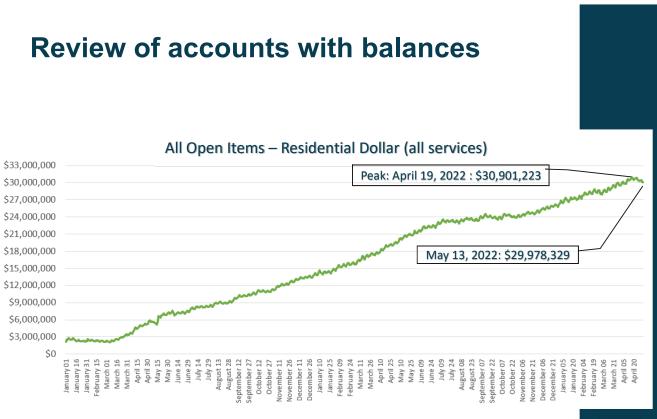
	All Open Items	Moratorium Items
What is this group?	All debt on open accounts (receiving utilities)	Accounts that had debt as of 2/16/2022
Why do we track this?	<ul> <li>Shows the needs of our community</li> <li>Indicator of collection rate</li> </ul>	<ul> <li>More focused view of moratorium recovery</li> <li>Key to decision making/ counter measure progress</li> </ul>
Why isn't this perfect?	<ul> <li>Is not moratorium specific</li> <li>New customer debt will create reporting abnormalities</li> </ul>	<ul> <li>Not a complete view of outstanding balances</li> </ul>











TACOMA PUBLIC UTILITIES

As of 5/13/2022

## **Review of accounts with balances**

Measure (Residential)	Peak	5/13/2022
All Open Items Dollars	\$30,901,223 - 4/19/2022	\$29,978,329
All Open Items Accounts	30,086 - 1/9/2022	27,889
Measure (Residential)	Peak	5/09/2022
Measure (Residential) Moratorium Dollars*	<b>Peak</b> \$28,492,334 – 4/18/2022	<b>5/09/2022</b> \$27,826,082

#### **Inactive Items**

- During the moratorium (March 16 April 25): 18,699 additional accounts closed with unpaid accounts totaling \$8,089,193
- Future discussion planned for these accounts



