2022 Annual Report

Kate Larsen, Director

Tuesday, Jan. 31 Joint Study Session of City Council and Tacoma Public Library Board of Trustees

lacoma public library

Tacoma Public Library Annual Report 2022

Mission

(Our purpose and why we exist)

We empower our community by bringing people together to discover, connect, create, learn, and thrive.

1/31/2023

Equity and Access

Program priorities in 2023 expanded access to vital services.

TPL hosted:

- Free legal aid and housing help drop-in sessions with Tacomaprobono and Pierce County Human Services
- Citizenship classes with Tacoma Community House

TPL provided:

- Sensory Accessibility Kits creating a better library experience for all patrons
- Expansion of our **Museum and Local Attraction Passes**



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Podcast Kit Checkouts **81**

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Equity and Access

Spanish is the second most common language spoken in Tacoma. In 2022, Tacoma Public Library emphasized expanding our engagement with Spanish speakers. Multilingual staff located at Moore and Mottet help Spanishspeaking patrons with using technology, filing taxes online and in-person, reader's advisory, and navigating community and library resources. Spanish-speaking staff have designed and offered bilingual programs and programs in Spanish. TPL also partners with Mi Centro to expand services and resources for the Latinx community in our libraries.



Mi Centro holds monthly events at Moore Library to provide services for Latine/x families and businesses.



Weekly Spanish-language Storytimes are offered for families with young children.



Learning, Creativity, and Innovation



Digital Literacy and Continued Education

Learning is a lifelong value at TPL, with many opportunities to gain a new skill with the support of staff and available resources:

- **Digital Literacy** assessments and workshops for improving basic computer skills
- Podcast Café and Be Your Own Record Label online learning cohorts with the Digital Media Lab
- Discovering Your
 Family Tree event series
- Microsoft LinkedIn Learning and Imagine Academy

Photo credit: Brian Cox

Learning, Creativity, and Innovation

Grants and Awards

TPL's excellence in several areas was awarded through either new or ongoing grant funding in 2022, equipping us with the necessary resources to expand or create new services, programs, and resources. We diligently pursued funding where available to bolster our growing services.

WA State Dept of Commerce, pass-through from Federal Institute of Museum and Library Services \$58,850

used for new public computing desks and chairs



National Endowment for the Humanities

\$10,000

awarded for programming and supplies





WA Secretary of State, pass-through from Federal Institute of Museum and Library Services \$3,000

for online tracking (digital Summer Reading app Zoobean/Beanstack)



DC Public Library, passthrough from Federal Institute of Museum and Library Services

\$10k for equipment

MuseumandLibrary



unrestricted BILL&MELINDA GATES foundation

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Investment in Youth

Summer Reading Challenge The 2022 program drew increased community participation with a fantastic offering of inperson and virtual programs, both at libraries and offsite at parks and beaches.

Summer Reading Challenge At-A-Glance:

Events 349 (237 in 2021) Attendees 7,118 (1,625 in 2021) Sign-ups 2,663 (1,859 in 2021) Completions 1,012 (604 in 2021)



Attendees at Mottet Library learn about tide pool creatures with Harbor WildWatch. *Photo credit: Brian Cox*

Storytime S.T.E.A.M. Backpacks

Backpacks with learning toys and activities began circulating in early 2022. They can be checked out from any library location and each backpack features books, toys, and activities.



Investment in Youth



The Pathway Partnership

The partnership between Tacoma Public Library and Tacoma Public School District (TPS) allows every TPS student (Pre-K–12) and teachers to have library access using their student or employee ID card.

21–22 School Year Overview

Active students (at least 1 checkout) **1,170** Physical items checked out **7,831** Digital users **4,486** Digital checkouts **18,568** Educator digital users **316** Educator checkouts **1,007**



Cultivate and Engage Community

TPL staff participated in a variety of community events and festivals to increase visibility for library services and reach new audiences. Highlights include:

- Lunar New Year Festival in the Lincoln Business District
- South Sound Sustainability
 Expo
- Tacoma Ocean Fest at Thea Foss Waterway
- McKinley Neighborhood Fair
- Back to School Night at First Creek Middle School
- Tacoma Moon Festival with Chinese Reconciliation Project Foundation
- Festival Latinx with Tacoma Arts Live



Cultivate and Engage Community



Community Archives Center at Tacoma Public Library

Community Archives Center

The Community Archives Center (CAC) at Tacoma Public Library was established with funding from a \$250K IMLS grant to begin addressing the gaps and silences existing in the local history record through a community-driven, participatory process. CAC partnered with the community to collect, preserve, and make content available through the Northwest ORCA digital collections platform.



Rally for Reproductive Rights May 7: Kat Wood holds a sign at a protest outside the Union Station building in Tacoma.



Salishan Story Fest photo submission: Mr. Booker and Mr. Martin, best friends, 1966/67.

Outreach and community events included:

- Black History Month Celebration at the Peoples Community Center
- Project Homeless Connect at St. Leo Parish
- Sustainability Expo at the University of Washington-Tacoma
- Salishan Outdoor Movie Night at the Salishan Family
 Investment Center
- Salishan National Night Out at the Salishan Family Investment Center
- Eastside Farmers Market
- Hilltop Street Fair

1/31/2023

Cultivate and Engage Community



Tacoma Reads 2022 Focus: Hope, Resilience, Community



Book discussion with author Julia Alvarez and Mayor Woodards.

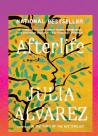


Filipino cooking demonstration with chef Jan Parker and author Cookie Hiponia.

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Storytimes, arts activities, workshops, and live performances at the Little Literary Fest.







Cultivate and Engage Community

Feasibility Study for Hilltop and Eastside Library Services

The Tacoma Public Library (TPL) once had libraries in the Eastside and Hilltop neighborhoods. Delayed by the Coronavirus Pandemic in 2020, this project studied the best way to restore library services to the Eastside and Hilltop neighborhoods. The study began in late 2021 and was completed in 2022.

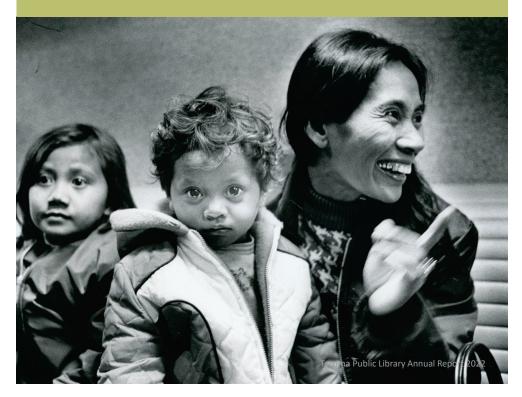


2022 (Q3)



Photo credit: Brian Cox

Responsible and Resilient



Northwest ORCA

The Northwest Room team organized, arranged, and described large parts of their physical collections to build **Northwest Online Records and Collections Access** (ORCA). Simply put, ORCA is an online database that allows you to explore descriptions of the Northwest Room's collections. With it, you can access both digitized and borndigital content, explore 3D images, mayor's papers, letters, audio and video recordings, and much more! The online database launched in April of 2022 and continues to grow as more materials are digitized and created.

Pictured left: Son Deth, a Cambodian refugee, with two of her children on May 31, 1975. Son Deth moved with her family to Pierce County in 1975. This photo is one of thousands now available online as part of Northwest ORCA.

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Responsible and Resilient

Upgrades in our **IT Department** continue to improve library services and patron experiences.



expanded computing stations with new furniture at every location

The **Facilities Department** tackled important safety and infrastructure projects in 2022. established fleet of projectors for staff to use in programs

with Finance Office, modernized cash registers to a **tablet-based** credit card system

Branch **parking lot lighting upgraded** to LED fixtures



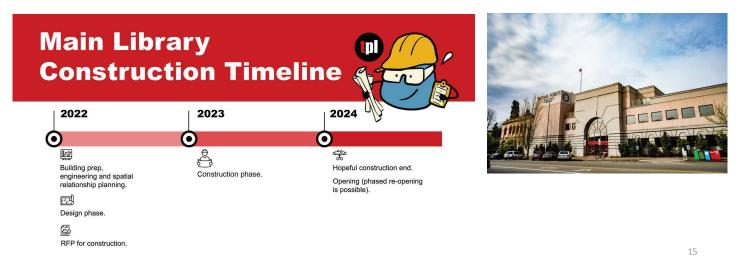
improved public printing experience in libraries and launched **ePrintIt remote printing**

new self-service catalog stations

elevator modernization completed at the Main Library

Responsible and Resilient

The Main Library, located at 1102 Tacoma Avenue South, is undergoing a refresh to update the facility and create space for community partner tenants. While construction is underway, the lobby of Main Library remains open for limited services Main Library's Digital Media Lab and Northwest Room are open for appointment-based visits.



tplfoundation

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