Emergency Temporary Aid and Sheltering | THREE-PHASE APPROACH

August 22, 2017

Tacoma

Emergency Temporary Aid and Sheltering THREE-PHASE APPROACH

Mitigation

Temporary Transitional Centers

Short-Term Transitional Housing Options

Priorities and Vision

- Services are available.
- Laws regarding public and private property will be enforced.
- No one has to live on the streets in Tacoma.

City Council Approved Plan

May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Cost
Phase 1 – One Mitigation Site				Phase 1 – One Mitigation Site				$380k
	Phase 2 – Stabilization Site 1							$2.1M

Insurance: $250k
Contingency: $680k

2 non-consecutive mitigation sites, 1 stabilization site

Funded through one-time resources at estimated cost of $3.4 M

Mitigation and Stabilization

Amenities

- 24-hour security
- Portable toilets
- Handwashing stations
- Potable water
- Waste receptacles and regular pick-up
- On-site showers
- On-site laundry units
- Perimeter fencing
- Storage

Additional Stabilization Amenities

Services including but not limited to:

- Screening for housing options
- Mental health/substance use disorder services/counselling
- Needle exchange services
- Transportation to shower/laundry facilities
- ID/License assistance
- Domestic violence victims
- Veterans outreach
- Meals
- Dental/Physical health assessments
- Prenatal care

Enforcement

- Illegal activity

1

18th and Portland Mitigation Site

Before Mitigation (5/15)

Two Weeks into Mitigation (6/1)

Cleanup of Mitigation (6/29)

Cleared site (6/30)

Today (8/22)

1

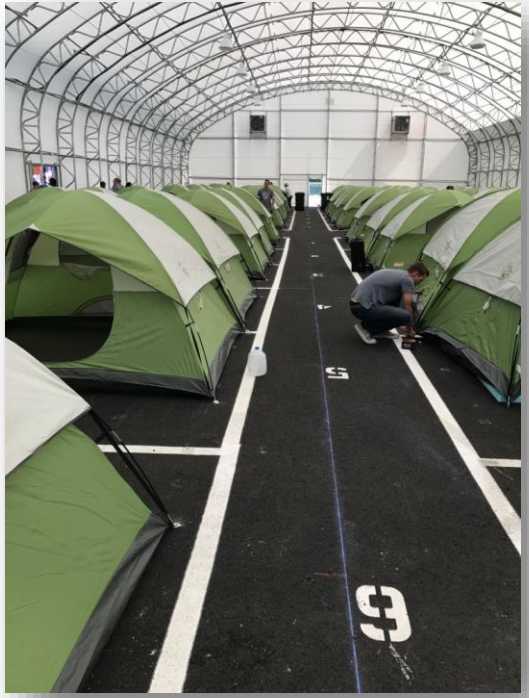
Key Metrics – Mitigation Site

- Health and Safety at Site
  - 29,250 gallons of waste disposed during mitigation
  - 96,000 gallons of waste disposed after closure
  - Sanitary Services – 6 toilets and hand washing stations
- Identify and Assess Need
  - 118+ individuals
  - 70 tents and 9 vehicles
  - 100% of individuals participated in basic assessment
    - To identify services needed by individuals, resources of individuals, and barriers faced by individuals
  - 4 individuals provided housing referrals
  - 1 individual exited to substance use inpatient treatment
  - 1 individual exited to mental health inpatient treatment
  - 84 transitioned to stabilization site
- Health and Safety in Neighborhood
  - 9 calls for service to the Police Department at site and adjacent properties
  - 41 outreach contacts at nearby businesses and residences
- Connect to Services
  - 205 offers of services by service providers
  - 185 services received on site (multiple days and multiple services by many people)

2 Temporary Transitional Center - Stabilization Site

Stabilization Site

- 1423 Puyallup Avenue
- Transition from mitigation site: June 26th
- 84 individuals transitioned



2 Stabilization Site - Key Metrics

- Identify and Assess Need
  - 90 individuals living at site
  - 82 tent sites in use
  - 43 individuals have developed housing stability plans with Catholic Community Services
  - 5 residents have transitioned from site into housing

- Connect to Services
  - Continued connection to services by over 15+ service providers

- Health and Safety in Neighborhood
  - 66 outreach contacts with nearby businesses and individuals
  - 16 volunteers participating on community advisory committee

2

Council Actions - Since Emergency Declaration

- Municipal Code Amendments
  - Interim zoning and land use controls (June 6th)
    - Permit City to site temporary emergency shelters
  - Human habitation of vehicles (July 11th)
    - Enforce on vehicle, reduce permitted use to 72 hours, one mile minimum distance to move vehicle
  - Unlawful camping (July 11th)
    - Unlawful to camp on any public property in City of Tacoma except in locations where camping expressly allowed
- Amendments all tied to emergency declaration

2

Ongoing Enforcement Efforts

- Homeless Outreach Team (HOT)
  - 5 Tacoma Police Officers
  - 2 NCS Outreach Workers
  - 1 Mental Health Professional
  - 1 Code Enforcement Officer

- HOT Team Enforcement Efforts (City-wide)
  - 131 Homeless encampments removed
  - 365 Homeless individuals contacted
  - 349 Living in vehicle contacts
  - 40 enforcement actions (primarily trespassing)
  - 39 Human habitation of vehicle citations
  - 18 Unlawful Camping Citations

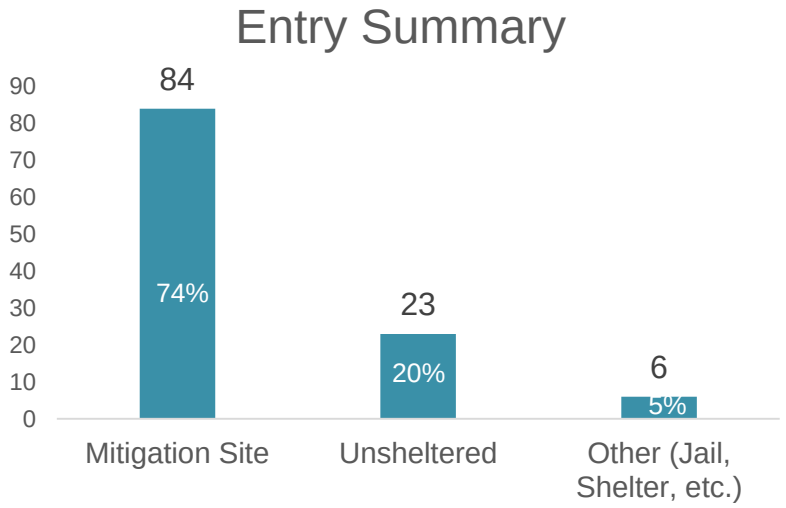
- TPD Enforcement Efforts (Area surrounding site)

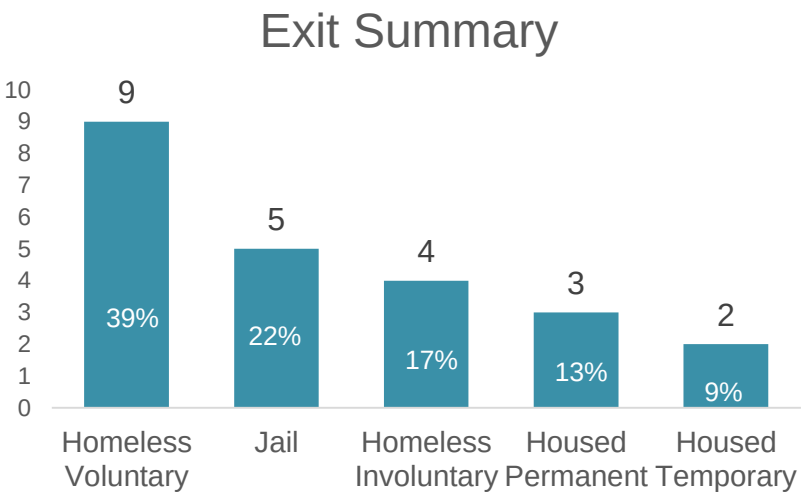
  Focus on traffic enforcement and drug related activity
  - 72 Drug related arrests in area
  - 230 Traffic citations issued
  - 55 Pedestrians contacted (walking in roadway)
  - 18 Businesses with homeless issues contacted and problems resolved

2

Stabilization Site

Statistics and Demographics (90 residents)



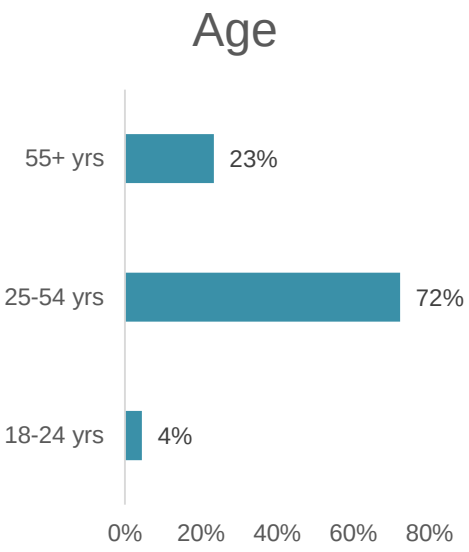


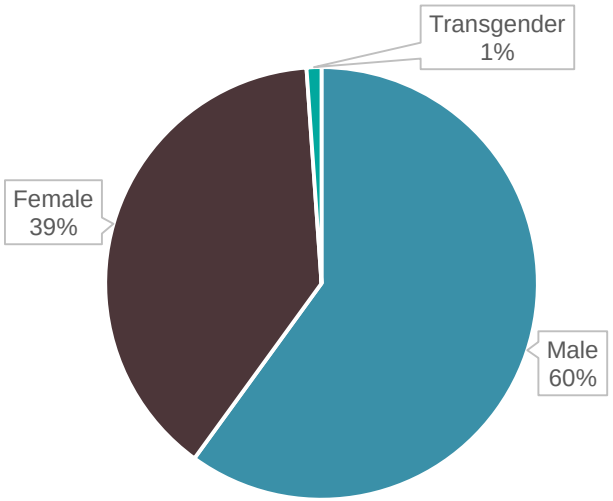
- Majority of stability residents came from Mitigation Site
- 5 residents have found housing options since establishment of stabilization site

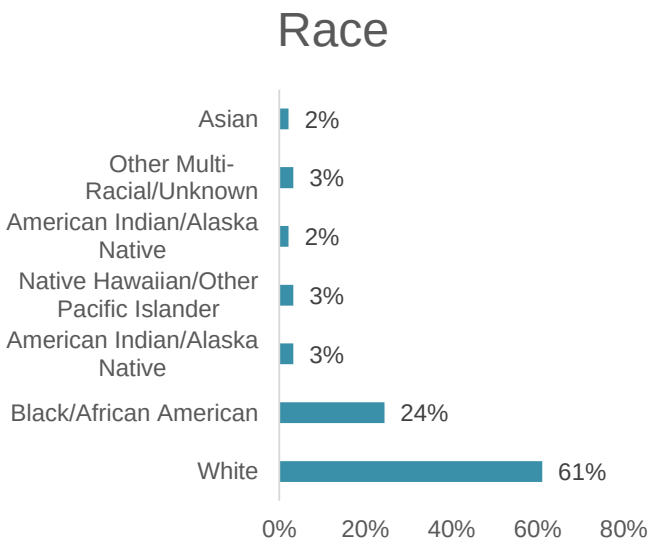
2

Stabilization Site

Statistics and Demographics (90 residents)







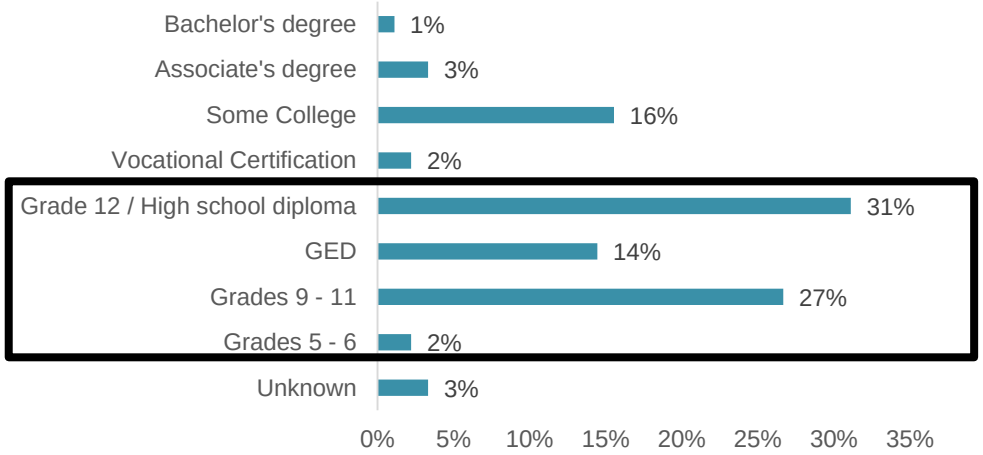
- Majority of residents 25-54 years old, male, white

2

Stabilization Site

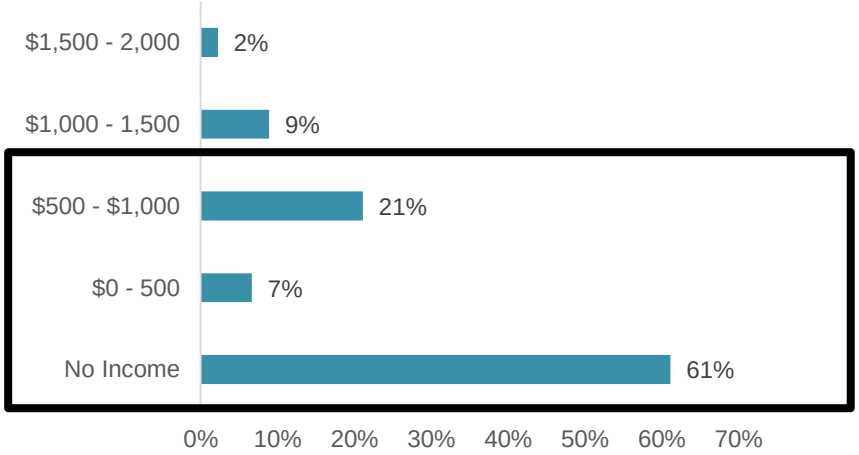
Statistics and Demographics (90 residents)

Education – Grade Last Complete



- 74% of residents have High school diploma or below

Income per Month

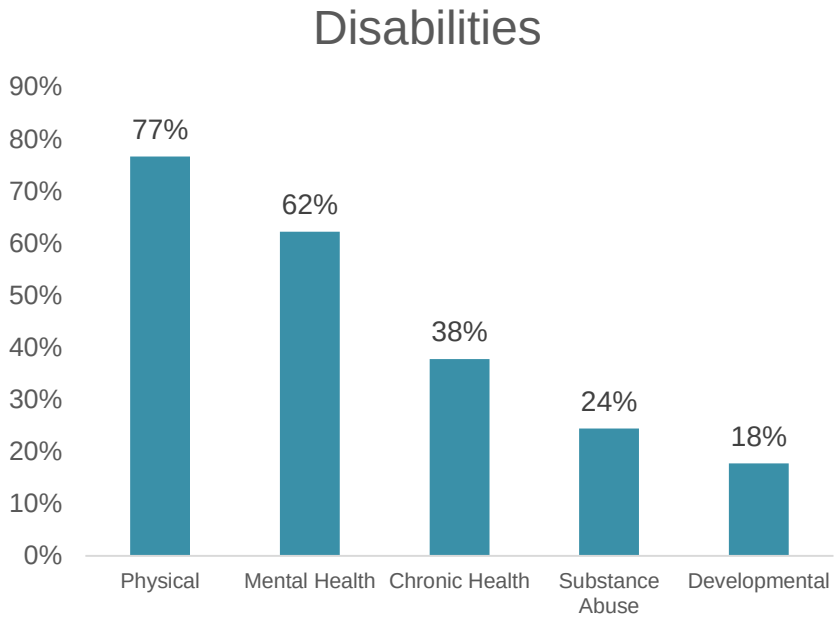


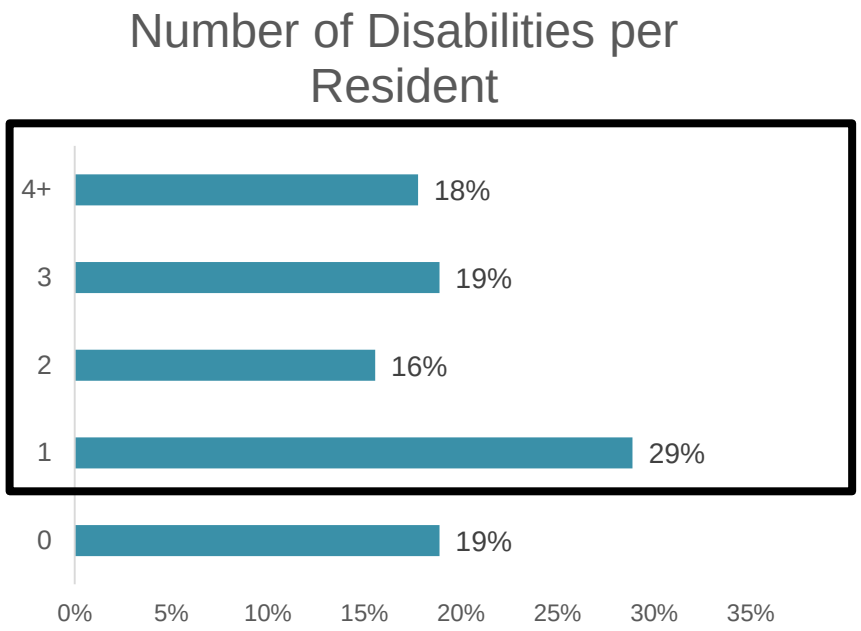
- 89% of residents make less than $1,000 per month
- Only 3 (3.3%) residents have earned income

2

Stabilization Site

Statistics and Demographics (90 residents)





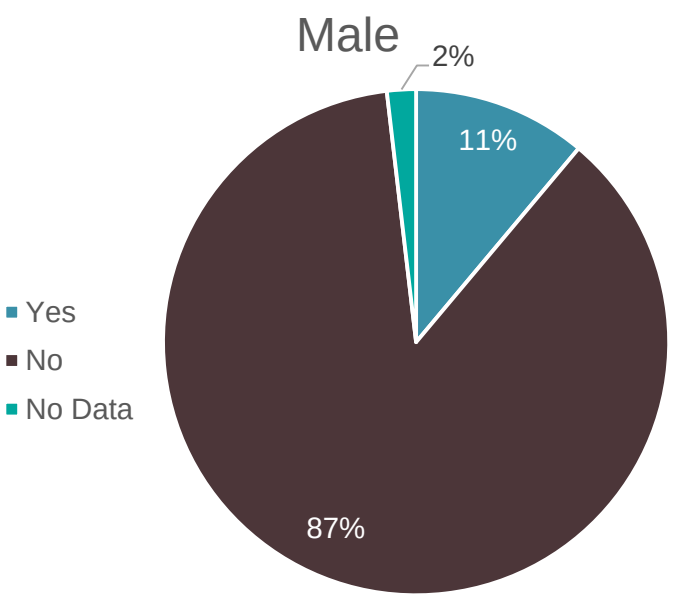
- 81% of residents have one or more disabilities

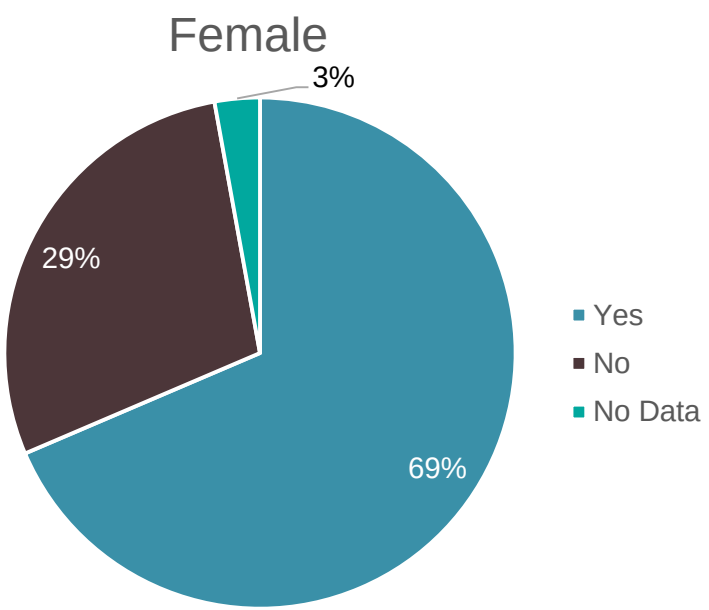
2

Stabilization Site

Statistics and Demographics (90 residents)

Survivors of Domestic Violence



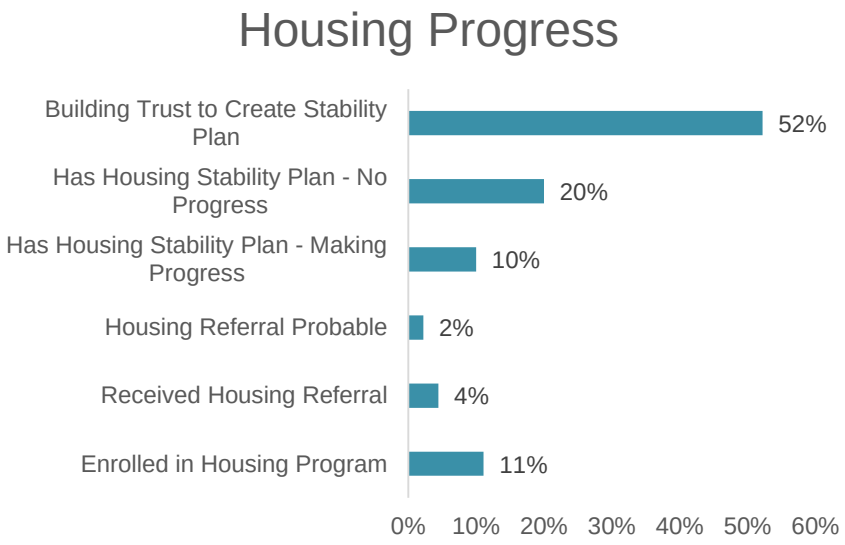


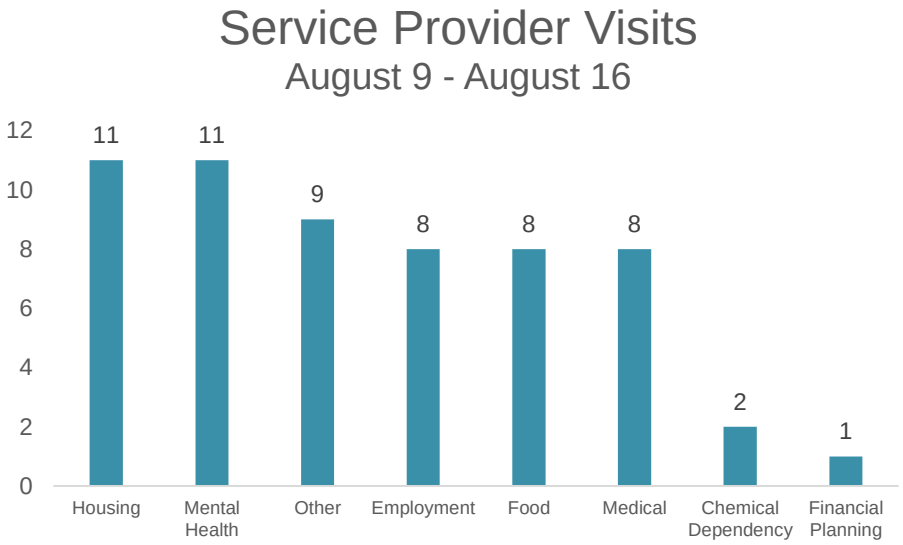
- 69% of female residents are survivors of domestic violence

2

Stabilization Site

Statistics and Demographics (90 residents)





- 48% of residents have a housing stability plan, referral, or are enrolled in a housing program
- 58 service provider visits take place each week

2 Tacoma Homeless Sites/Shelters

Statistics

August 9th – 16th Statistics	Count
Stability Site – Average Daily Turn-Aways	1
Stability Site Waitlist – Interested and Awaiting Openings	47
Nativity House – Shelter Average Daily Turn-Aways	55
Tacoma Rescue Mission – Shelter Average Daily Turn-Aways	2

2 Community Engagement & Feedback

- Visits to Community Stakeholders
  - 10 Neighborhood Council Meetings
- Outside Agency Involvement and Discussions
  - Tacoma Housing Authority, Pierce County, Puyallup Tribe, JMAC, Port Authority, Non-Profit Service Providers, Metro Parks, Health Department, etc.
- Creation of Advisory Committees
  - Stabilization Community Advisory Committee (16 area residents and business members)
  - On-Site Camp Leadership Council (8 peer elected residents of “We the People” stabilization site)
- Success Stories / Challenges

1

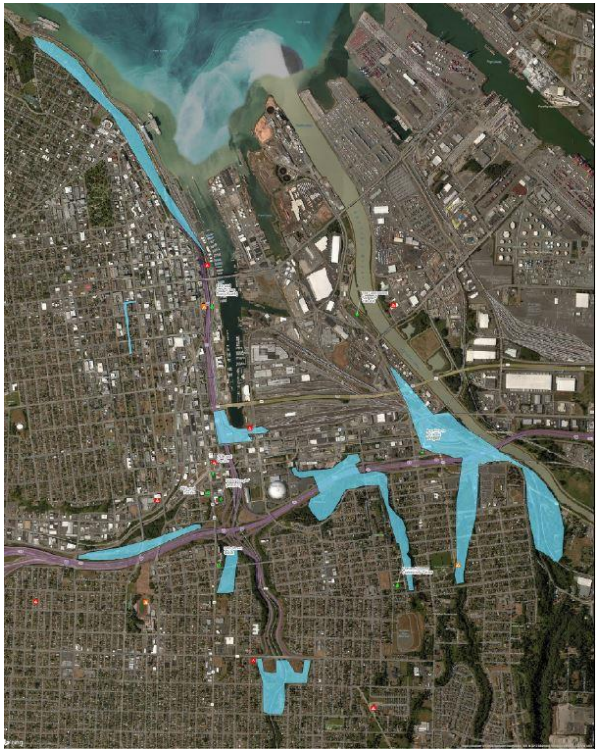
2

What We Have Learned

- Majority of individuals at mitigation site moved into stabilization site
- 5 individuals have transitioned from mitigation and stabilization sites into housing options since emergency declaration (3 months)
- 81% of stabilization residents need permanent supportive housing -- but not readily available
- City consistently stabilizing lives of 80+ individuals
- Heightened enforcement and services have reduced resident and area health and safety impacts

What We Have Learned

- Changing nature of encampments
- Conditions continue to exist for homeless outside of stabilization site



What We Have Learned

- Changing nature of encampments

What We Have Learned

- Changing nature of encampments
  - Homeless Outreach Team Encampment Stats for the week of August 8-11.

DATE	LOCATION	# SITES	# OF PEOPLE	DATE	LOCATION	# SITES	# OF PEOPLE
8-8-17	2701 S J ST	3	4	8-10-17	1100 CT C ST	1	2
8-8-17	1400 E 44	2	2	8-10-17	621 TAC AV	1	1
8-8-17	3600 PAC	1	0	8-10-17	1100 LINCOLN	1	6
8-8-17	1100 PORTLAND	2	7	8-10-17	SCOTT PIERSON TRAIL	2	2
8-8-17	3500 PAC	1	2	8-11-17	BAY/PUY	1	1
8-8-17	1100 CT C	1	2	8-11-17	1300 E 25	1	1
8-8-17	E. WILEY	4	6	8-11-17	DOCK/D ST	1	1
8-9-17	1400 PUY AV	1	2	8-11-17	2600 E F ST	2	0
8-9-17	2620 E G	1	1	8-11-17	2700 S J ST	3	1
8-9-17	3400 E G	1	1	8-11-17	3833 PAC AV	2	1
8-9-17	1516 6TH AV	1	1	8-11-17	1140 COMMERCE	6	6
8-9-17	1637 E SHERMAN	1	7	8-11-17	1400 E 25	1	1
8-10-17	2600 STW	1	4	8-11-17	1100 CT C	1	2

What We Have Learned

Initial Recommendations

- Extend Emergency Declaration through December
  - Heightened services supported through emergency declaration
  - Enforcement and regulatory tools tied to emergency declaration – continuing to learn about impacts
  - Potential need for streamlined procurement
- No Second Mitigation Site at this Time
  - Changing nature of encampments
  - Stabilization site at or near capacity with slow outflow into stable housing
  - Redirect funding to increased sheltering capacity ($200 K)
    - Provide 20 additional shelter spaces for most vulnerable

Original Plan & Approved Budget

May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Cost
Phase 1 – One Mitigation Site				Phase 1 – One Mitigation Site				$380k
	Phase 2 – Stabilization Site							$2.1M

Insurance: $250k
Contingency: $680k

Estimated Cost: $3.4 M

Revised Plan & Projected Budget

May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Cost
Phase 1 – One Mitigation Site								$170k
	Phase 2 – Stabilization Site							$2.3M

Insurance: $100k
BIA ($160k) + Additional Shelter Capacity ($200k): $360k
Transitional Pallet Shelters: $360k
Contingency: $110k

Estimated Cost: $3.4 M

Set-Up Vs. Ongoing Costs

Emergency Aid and Sheltering Phase	Per Site Set-up Costs	Ongoing Monthly Costs
Phase 1 Mitigation Site	$45,000	$70,000
Phase 2 Stabilization Shelters	$900,000	$248,000

- Monthly Operating Costs Include:
  - $138k for Management & Security
  - $19k for Utilities, Sanitation, & Supplies
  - $90k for Dome BIA & Additional Shelter Capacity

Stabilization Cost Per Person Per Night
(Ongoing Operating Only)

$75

Assumes 90 residents at stabilization site and 20 residents at additional shelter capacity site(s)

Next Steps

- Next review and recommendations
  - September / October
    - Provide further updates and recommendations
  - October 3rd
    - Recommend ordinance to extend emergency declaration through December 2017

Emergency Temporary Aid and Sheltering | THREE-PHASE APPROACH

August 22, 2017

Tacoma