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RESOLUTION NO. U-10979

A RESOLUTION related to amendments of City Code and Customer Service Policies to support proration of certain Tacoma Power and Water fixed charges for utility services.

WHEREAS the City of Tacoma, Department of Public Utilities, Water Division (d.b.a. "Tacoma Water") and Light Division (d.b.a. "Tacoma Power"), has requested specific amendments to the Tacoma Municipal Code and Customer Service Policies that support the proration of fixed charges applicable to utility services provided by Tacoma Water and Tacoma Power, and

WHEREAS under current billing practices, customers pay the following fixed rates in full, regardless of when they receive service for only a portion of a month: Customer Charge (Tacoma Power); Hydrant Service Fee (Tacoma Water); Franchise Hydrant Service Fee (Tacoma Water); and Ready to Serve Charge (Tacoma Water), and

WHEREAS Tacoma Water and Tacoma Power recommend the following Sections of the Tacoma Municipal Code ("TMC") be modified to support proration of fixed charges therein: For Tacoma Power, TMC Sections 12.06.160, 12.06.170, 12.06.215, 12.06.225, 12.06.260, and 12.06.290; and for Tacoma Water, TMC Sections 12.10.301, 12.10.303, and 12.10.400 A..

WHEREAS Tacoma Water and Tacoma Power further recommend the fixed charge proration provisions be added to the following Customer Service Policies documents: for Tacoma Power, Customer Service Policies Section 16.0; and for the Customer Services Division, Customer Services Policies Section 4.2.11; Now, therefore,

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BE IT RESOLVED BY THE PUBLIC UTILITY BOARD OF THE CITY OF TACOMA:

Sec. 1. The Public Utility Board of the City of Tacoma hereby concurs 2 with the recommendations of Tacoma Water and Tacoma Power to approve 3 amendments to the Tacoma Municipal Code, and hereby approves related 4 modifications to the Customer Service Policies of the Power and Customer 5 Services Divisions, which expressly authorize and support proration of fixed 6 7 charges applicable to utility services provided by Tacoma Water and Tacoma 8 Power. 9 Sec. 2. The proposed revisions to Chapters 12.06 and 12.10 of the 10 Tacoma Municipal Code are approved and the City Council is requested to 11 concur in this action by adopting a new Ordinance that amends provisions in 12 13 Chapters 12.06 and 12.10 related to proration of fixed charges for utility service 14 substantially in the form as on file with the Clerk and as approved by the City 15 Attorney. 16 Approved as to form and legality: 17 Chief Deputy City Attorney 18 ecretary 19 Adopted Clerk 20 21 22 23 24 25 26 2 U-10979 2017\Resolutions\Misc.\U-10979 Fixed Charge Proration.doc