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**PRESENTER:** Jared Eyer, Finance – Office of Management & Budget  
**SUBJECT:** Year-end 2017 24/7 Performance and Open Data Review  
**DATE:** March 20, 2018

**PRESENTATION TYPE:**  
Informational Briefing

**SUMMARY:**

At this meeting, staff will present on the City's open data initiative and performance management program.

**BACKGROUND:**

The City of Tacoma provides valuable City services 24 hours a day, seven days a week. Performance management is a tool used to measure the efficiency and effectiveness of those services. The City hopes that by providing this information, the citizens will better understand how tax revenues are being spent on City programs and how the City is progressing toward its goals. Tacoma 24 / 7 Dashboard is a quarterly report on the City's high-priority areas. The goals were selected due to their connection to the City Council's strategic priorities and impact they have on the greater community.

The goals of the Open Data initiative are to increase transparency and engagement, improve accountability, and effective service delivery. The intent is to focus is on releasing high value data sets for the public while excluding sensitive and protected information. The City Council's Open Data resolution stated that staff would develop a process to oversee the open data initiative and report annually to the Council and public on the initiative. This briefing will fulfill the requirement to publically report on the City's progress in implementing the Open Data Initiative.

**ISSUE:**

The briefing will help further orient the Committee to the Results253 webpage, review the 24 / 7 Report Dashboard, the open data initiative, and how the budget process will tie to all three in the coming year.

**ALTERNATIVES:**

This is an information briefing only. There are no alternatives presented.

**FISCAL IMPACT:**

This is an information briefing only. There is no fiscal impact.

**RECOMMENDATION:**

This is an information briefing only. There is no recommendation.