



Stability Site Update

City of Tacoma | Neighborhood and Community
Services
Committee of the Whole
September 18, 2018



Overview

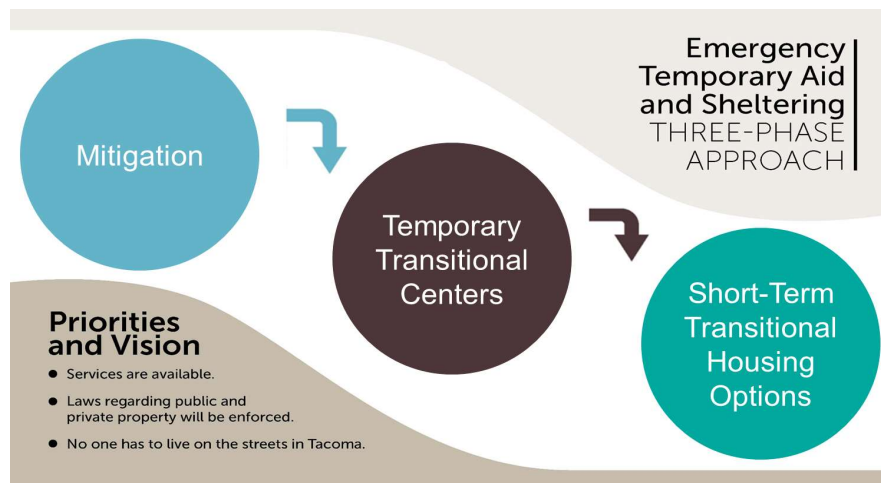


- Council actions and updates related to the Homeless Emergency Declaration
- Lessons learned and adaptive management
Funding and programs
- Strategies and recommendations

Council Actions & Updates

- May 2, 2017: Resolution for City Manager to prepare an Emergency Temporary Aid and Shelter Program
- May 9, 2017: Ordinance 28430 declaring a public health emergency, through October 9, 2017
- June 6, 2017: Study Session, Approval of the Emergency Temporary Aid and Shelter Program Plan Three-Phase Approach
- July 25, 2017: Public Hearing, Interim Temporary Shelter regulations
- August 22, 2017: Study Session presentation on the Temporary Emergency Aid and Shelter Plan
- October 3, 2017: Study Session, Revised Plan and Recommendations, Approval to extend the emergency declaration through December 31, 2017
- October 10, 2017: Public hearing on proposed ordinance to extend and modify the Emergency Temporary Shelters Interim Regulations
- October 17, 2017: Approval of Emergency Temporary Shelters Interim Regulations
- December 12, 2017: Emergency declaration and continued funding extended through December 31, 2018
- January 29, 2018: New CM orientation on homeless mitigation efforts, including a Stability Site update
- March 27, 2018: Study Session and Council, Temporary Shelter Regulations Ordinance
- April 2, 2018: New CM Neighborhood and Community Services Department briefing
- April 3, 2018: Committee of the Whole, City Council Strategic Priority Discussion on Homelessness³
- April 10, 2018: Committee of the Whole, City Council Strategic Priority Discussion on Homelessness

The Three-Phase Approach



The Three-Phase Approach

- Not intended to address root cause of homelessness
- Phase I: Mitigation (Initial plan included rolling sites)
 - Temporary sites on public ROW adjacent to existing unauthorized encampments
 - Mitigation of health and safety impacts of encampments
 - Provide amenities and services to provide immediate relief for individuals experiencing homelessness; collect data to instruct Phase II
 - Conduct encampment clean-ups & enforcement to deter and prevent illegal activity impacting residents, businesses and the environment

5

The Three Phase Approach

Phase II: Stabilization Site (Initial plan included rolling sites)

- Relocate individuals to stability site
 - Provide temporary shelter
 - Provide stabilizing services focused on housing
 - Complete assessments to inform Phase III
 - Provide focused enforcement efforts adjacent to site
- Deconstruct mitigation site; clean-up unauthorized encampment
 - Continue city-wide clean-up and enforcement efforts

6

Overall Lessons Learned



- Importance of building trust and providing services
 - High level of success in transitioning individuals to the Stability site
- Services + City-Wide Enforcement effective in eliminating large encampments
 - Smaller, “fluid” encampments
 - “Rolling” mitigation sites unnecessary & inadvisable
- Second stability site was not feasible
 - High cost of establishing site
 - Difficulty in siting second site
- 85% of Stability site residents require permanent supportive housing
 - Shortage of permanent supportive housing = slow placement

7

Phase II: Applying Lessons Learned



- Modified Stability Site Operations
 - Behavioral agreements/housing plans within 40 days
 - Daily meaningful activity
 - Serve most vulnerable in other shelters
 - Coordinated food delivery
 - Employment Connections Program
 - Extended State of Emergency/Budgeting for Site

8

Stability Site

	2017	2018
Total Served	155	140
Chronically Homeless	116	97
Employed	7	8
High school Graduate or Equivalent	73	62
DV Survivor (female)	106	84
Living with Disability	124	103
Male	91	95
Housed	29	17
Housing Stability Plan	54	51
Veteran	6	9



Stability Site

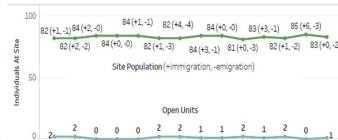
We are the People Site - Weekly Statistics

Current Population: 83

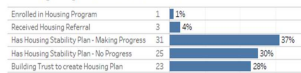
Unduplicated Clients: 211



Site Population and Open Units - last 3 months

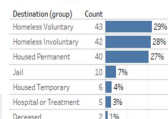


Housing Progress - Current Clients

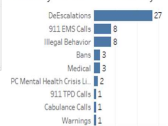


A CENTURY OF HOPE
CATHOLIC COMMUNITY SERVICES
SERVING PEOPLE FOR 100 YEARS

Exit Summary



Security Events - Last 30 Days



Housing Assessments



Created on September 12, 2018 by Gerrit F. Nyland - gerritn@ccsww.org - 253-304-5105 - Catholic Community Services of Western Washington

	Freq.	Collection Source	29-Aug	5-Sep	12-Sep	Aug	Sum
Tent Utilization							
Number of individuals living at site	PTT	HMS	82	85	83	85	
Total Units Inhabited	PTT	Site Map	79	81	80	79	
Tents Available (of 61 total)			2	0	1		
Pallet Shelters Available (of 20 total)			0	0	0		
Number of Phase 2 incident cars, vans, & RVs	PTT	Site Log	11	16	16	5	
Number of turn-aways from the site	Weekly	Site Estimate				10	117
Phase 2 Waitlist (interest list and awaiting openings)	Weekly	Outreach Report	111	112	118	74	
Nativity House - Mens and Womens Shelter Average Daily Turnaways	PTT	Site Report	69	48	48	66	
TIM - Men's Adult Shelter Average Daily Turnaways	PTT	Site Report	0	0	0	8	
TIM - Adams Street Family Shelter Daily Turnaways	PTT	Site Report	60			84	
Housing progress							
Housing Progress Broken down by 6 Groupings (each individual currently living at the site is in only one group)							
Enrolled in a CoC Housing program	PTT	HMS	2	1	1	3	
Referred to a CoC Housing Program	PTT	HMS	3	3	3	3	
Has high probability of CoC Housing Program Referral	PTT	HMS	0	0	0	1	
Has Housing Stability Plan - Making progress	PTT	Client Files	32	31	31	30	
Has Housing Stability Plan - no progress	PTT	Client Files	21	25	25	20	
Building trust to engage in Housing Stability Plan	PTT	Client Files	24	25	23	29	
Number of individuals with entry in CES	PTT	HMS	55%	55%	54%	55%	
Intake							
Total Entries	Weekly	HMS	1	6	0	4	231
Mitigation Site	Weekly	Intake	0	0	0	1	83
Encampments	Weekly	Intake	1	6	0	2	144
Other	Weekly	Intake	0	0	0	0	4
Exit							
Total Exits	Weekly	HMS	2	8	2	2	148
Housed - Permanent	Weekly	HMS	1	2	0	1	40
Housed - Temporary	Weekly	HMS	0	0	0	0	6
Jail or Prison	Weekly	HMS	0	0	0	0	10
Homeless - Voluntary exit	Weekly	HMS	1	0	2	1	43
Homeless - Involuntary exit	Weekly	HMS	0	1	0	1	42
Treatment or Hospital	Weekly	HMS	0	0	0	0	5

Phase III



- **Initial Strategy**
 - Coordinate with existing service providers and neighboring jurisdictions to create pathways to permanent housing and enhance related policies at the state and local level
- **Lessons Learned**
 - Challenges to implementing FBO homeless shelter strategy
 - "Housing readiness site" was not feasible
 - Transitional housing not feasible
 - Lack of available housing

11

Phase III - Repositioning



- **Tailored Service Approaches**
 - Therapeutic Mental Health Court
 - Landlord Liaison and Rental Assistance Programs
- **Emphasis on Faith-Based Temporary Shelter Sites**
- **Exploring Existing Shelter Expansion**

12

Related Strategies



- City/County Roundtable
- Affordable Housing Strategic Plan
- Stakeholder partnership (government, providers) to update the Continuum of Care Plan to End Homelessness

13

2017 Revised Plan & Budget



14

2018 Funding Authorization



2018 Combined Costs

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2018 Cost
Stability Site and Enforcement												\$3.4 M
Expanded Stability Site Capacity												\$0.6 M
Establish Readiness Site												\$1.9 M
Ongoing Regional Collaboration												TBD

Estimated Cost: \$6.9 M

15

Currently Funded Programs



Program Area	Funded Amount
Emergency Shelter	\$3.1M
Housing	\$2M
Complementary Services	\$5.8M
Mental Health Court	\$20,000
Landlord Liaison	\$50,000

16

Addressing Encampments



- 2017 Actual Cost for encampment cleanup:
\$180,000
 - 17 encampments were cleaned
 - 25 individuals offered services during encampments cleanups
 - 1 individual accepted services during cleanups
- 2018 Actual Cost through July 26, 2018:
\$117,000
 - 74 encampments have been cleaned
 - 108 individuals offered services during encampments cleanups
 - 11 individuals accepted services during cleanups

17

Available Shelter



- The 2018 Pierce County Point-In-Time Count reported 1,627 individuals experiencing homelessness in Pierce County and 529 in Tacoma
 - Pierce County: 878 sheltered & 750 unsheltered
 - Tacoma: 356 sheltered & 173 unsheltered
- In Tacoma there are 480 shelter beds available to single adults and families

18

Cleanup Challenges



- Finding immediate shelter options for people being displaced from encampments
- It is common for encampments to re-populate or move to a nearby location after the City has conducted a cleanup
- Coordination with other jurisdictions

19

Conclusions



- City investments are alleviating some of Tacoma's most pressing health and safety concerns but they will not resolve the issue of homelessness.
- Work in support of the emergency declaration has propelled our community into action, and helped us adapt our approaches based on data and experience.
- The stability site was not intended as a permanent shelter but serves an immediate need as temporary shelter for some of the community's most hard to serve individuals.

20

Recommendations



- Increase existing shelter capacity
- Sustain or increase efforts to support LLI, complimentary services, homelessness prevention
- Technical assistance to enhance shelter operator services
- Therapeutic mental health court
- Incentives for FBO's to establish temporary shelters
- Extend emergency declaration and no camping ordinance

21



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