TACOMA PUBLIC UTILITIES 2019 / 2020 PROPOSED BUDGET & RATES

Joint Study Session October 16, 2018



Tacoma Public Utilities provides services that are vital to our quality of life.





TPU FOCUS AND PLANNING

Focus

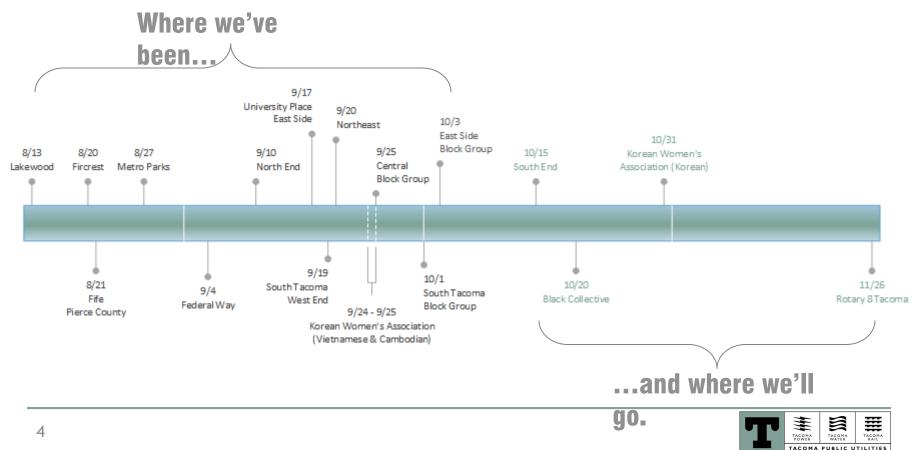
- Customer attentiveness
- Employees
- Environmental stewardship
- Financial stability

Budget Planning

- Support strategic plan objectives
- Plan with customers in mind



PUBLIC OUTREACH COMMUNICATIONS



PUBLIC OUTREACH COMMUNICATIONS

Rate proposal communications

Complete

- July Utilities and You newsletter story
- Updated web page and banners
- E-mail list sign up online
- Bill message
- Handout for public meetings
- Translated versions of handouts
- Updated public meeting info online and social media
- E-mail notification to customers
- October Utilities and You newsletter

update

Upcoming

- Video series on social media
- Newsletter content for business customers and other orgs
- Lobby messaging



BILL PAYMENT ASSISTANCE

Multiple resources available to help manage utility bills

(\$ in millions)

TPU Programs (Excludes funds for Env Svcs Utilities)	Details	Biennium to date 2018 assistance	Projected / Proposed 2019-20
Bill credit assistance program	Credit up to \$564/year	\$ 0.3	\$ 2.8
Residential discount rate	30% rate discount	\$ 3.8	\$ 5.1
Conservation programs	Conservation measures	\$ 1.7	\$ 2.9
Budget billing	Monthly bill stability		
Dollars benefiting customers		\$ 5.8	\$10.8

> Added resources to Customer Solutions staff to enhance outreach and engagement



TPU BIENNIAL BUDGET

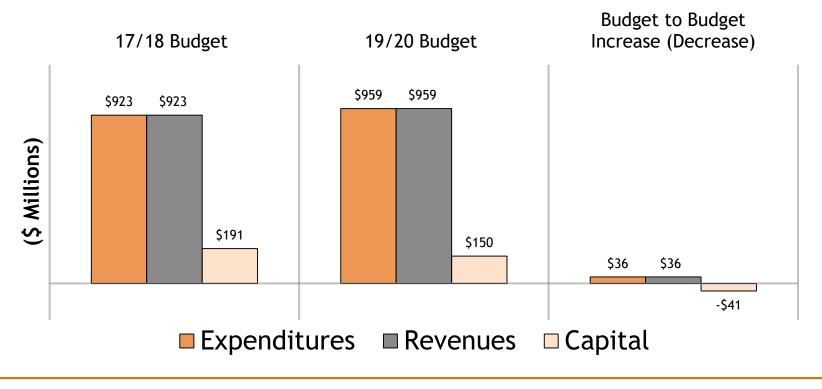
(\$ in millions)	17/18 Budget	19/20 Budget	Budget to Budget
O&M Expenses			
Tacoma Power	\$774.6	\$810.0	\$35.4
Tacoma Water	130.5	140.0	9.5
Tacoma Rail	60.6	61.5	0.9
Total O&M Expenses	965.7	1,011.5	45.8
Debt Service			
Tacoma Power	67.0	59.1	-7.9
Tacoma Water	53.0	53.2	0.2
Tacoma Rail	1.8	1.7	-0.1
Total Debt Service	121.8	114.0	-7.8
Capital Outlay (Revenue Financed)			
Tacoma Power	81.8	89.7	7.9
Tacoma Water	8.0	35.1	27.1
Tacoma Rail	4.3	4.5	0.2
Total Capital Outlay	94.1	129.3	35.2
Total Operating Divisions	\$1,181.6	\$1,254.8	\$73.2



TACOMA POWER 2019 / 2020 PROPOSED BUDGET & RATES

Chris Robinson, Superintendent

BUDGET COMPARISON



TACOMA **PUBLIC UTILITIES**

BUDGET ASSUMPTIONS

- Wholesale revenue based on forward market prices as of March 2018
- Retail demand based on March 2018 load forecast
- Mitigate revenue decreases and cost increases through budget cuts
- Incorporates Click! transitionary budget
- Maintains cash reserves and debt service coverage to support AAlevel credit ratings



BUDGET RISKS & MITIGATION

- Risks
 - BPA rate increase
 - Wholesale market power prices
 - Weather
 - Stream flows
 - Temperature
 - New/Expanded Regulatory Mandates

Mitigation

- Adverse Water Planning
- Regular monitoring and reporting of revenue and expenditures with adjustments as needed
- Wholesale Energy Risk Management program
- Use of Reserves
 - Current Fund balance
 - Rate Stabilization Fund
- Additional Financing
 - Line of Credit in lieu of bond financing
- Additional Rate Adjustments



EXPENDITURES & REVENUE

\$959M

	Operating Reserve, 57
Debt Service \$59	Rate Adjustment \$17 Other Revenue \$53
Assessments \$66	Click! Revenue \$55
Capital Outlay \$90	Wholesale Revenue \$96
Other O&M \$113	
Taxes \$114	
Personnel Costs \$185	Retail Revenue \$730
Purchased Power \$331	
Expenditures	Revenues

\$959M

- \$959M Proposed Expenditures & Revenue in 2019/20
- \$36M increase from 17/18 budget
- \$17M from annual 2% retail rate increase
- Operating Reserve spend down of \$9M



EXPENDITURES





REVENUE



17/18 Budget

Proposed 19/20 Budget

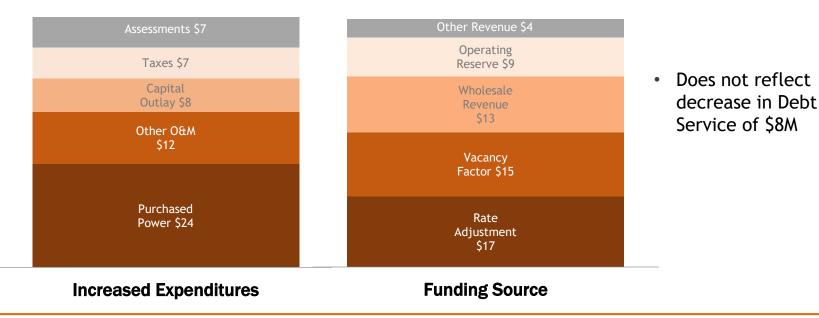
TACOMA DUBLIC UTILITIES

CLICK! NETWORK BUDGET AND RATE INCREASES

- Preliminary 2019-2020 Click! budget deficit of \$10M
- Use of Tacoma Power funds for Click! is under legal challenge
- Proposed budget for the 2019-2020 biennium includes both cost cuts and rate increases
 - Cuts in FTEs and Capital
 - Cable TV rate increase of 9.8% for 2019, 18% for 2020 (on average)
 - Wholesale ISP rate increase of \$5.00 per tier, per year
- Cable TV rate increases were not implemented for 2015, 2016 and 2018
- Even with the proposed rate increases, Click! Network prices will still be under market
- This is a transitionary budget (not sustainable long-term)



RATE ADJUSTMENT

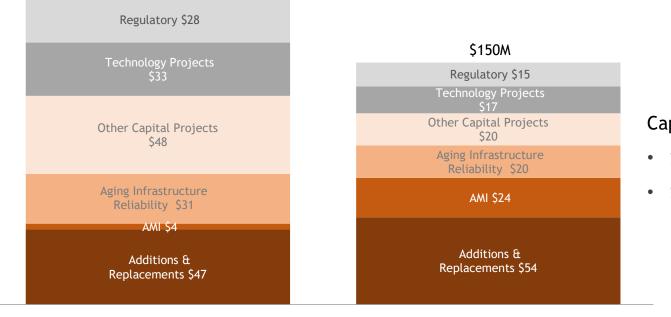


TACOMA DUBLIC UTILITIES

CAPITAL

\$191M

17/18 Budget



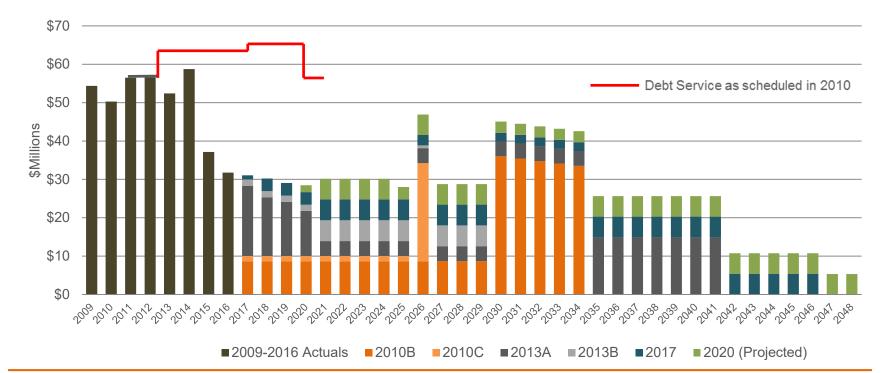
Capital Funding in 19/20

- \$90M Revenue Funded
- \$60M Debt Funded

Proposed 19/20 Budget

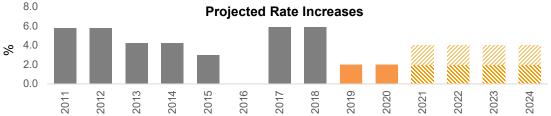
TACOMA DUBLIC UTILITIES

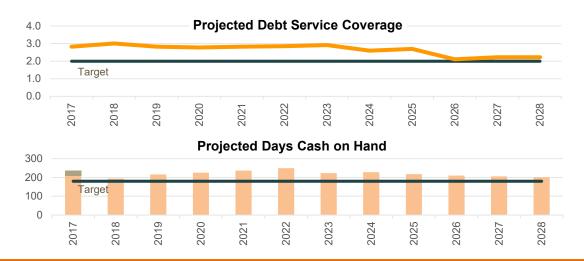
DEBT SERVICE





FINANCIAL PLANNING

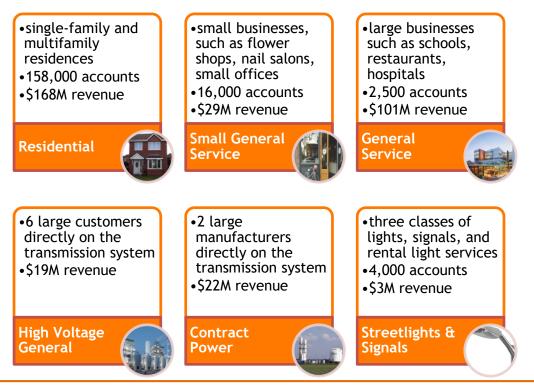




The recommended 2% system-average rate increase in 2019 and 2020 is designed to meet DSCR targets, manage cash levels, and minimize rate spikes in the future.

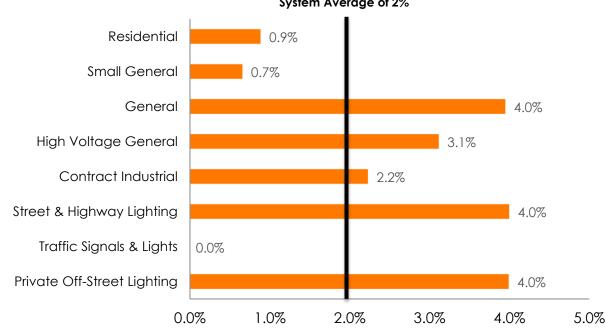


CUSTOMER CLASSES (2017)





PROPOSED RATE ADJUSTMENT



System Average of 2%



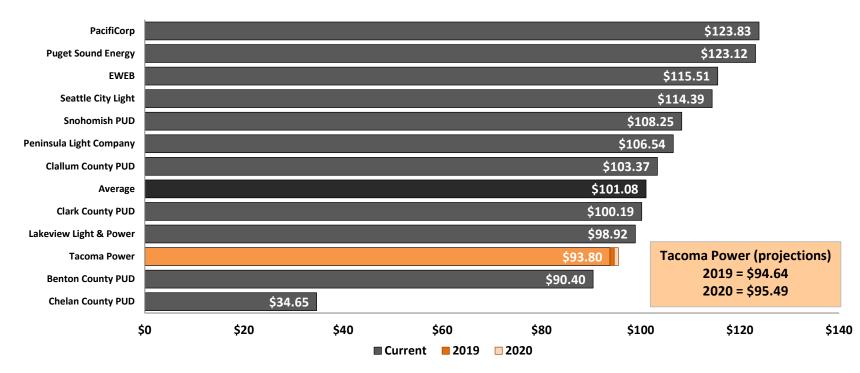
PROPOSED RESIDENTIAL RATES

Propose to place 50% of increase in customer charge, 50% of increase in delivery charge.

0		Current	2019	2020
F	Customer Charge (\$ per Month)	\$16.50 current	\$16.90 +40¢	\$17.30 +40¢
	Energy Charge (\$/kWh)	4.5351¢ current	4.5351¢ no change	4.5351¢ no change
	Delivery Charge (\$/kWh)	3.4435¢ current	3.4891¢ +1.3%	3.5353¢ +1.3%



BILL COMPARISON - RESIDENTIAL



Assumptions: Average Price per kWh, adjusted for Tacoma Power Average Consumption (969 kWh per month).

TACOMA DUBLIC UTILITIES

BUDGET & RATE SUMMARY

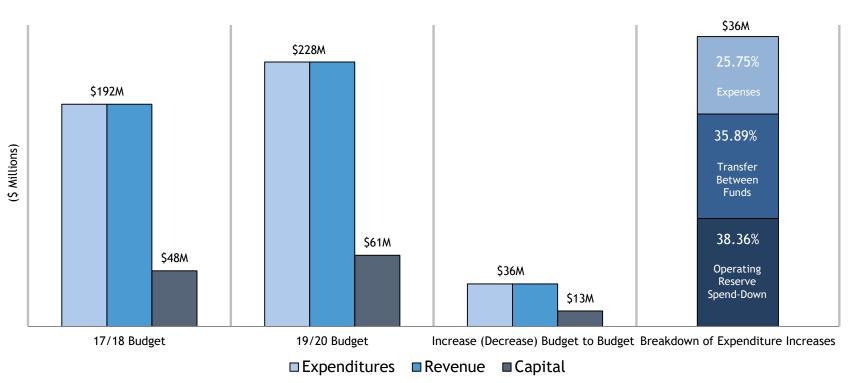
- Rate adjustment supports Tacoma Power's Long-Range Financial Plan
- Maintains financial strength to support AA-level credit ratings
- Projected 2019/20 rate impact for an average residential bill is approximately:
 - \$0.84 per month in 2019
 - \$0.85 per month in 2020



TACOMA WATER 2019 / 2020 PROPOSED BUDGET & RATES

Scott Dewhirst, Superintendent

BUDGET COMPARISON



TACOMA DUBLIC UTILITIES

BUDGET ASSUMPTIONS

- Updated short term Demand Forecast
- Increased Wholesale and Large Volume Revenues
- Capital Funded with Existing Bond Funds and Reserves
- Commodity rates remain at assumed levels
- Staffing to support our plan
- Additional support for Low-Income Assistance Programs

BUDGET RISKS & MITIGATION

- Risks
 - Weather
 - Assumptions around projects of opportunity
- Mitigation
 - Continue to work with other utilities in the region and market surplus capacity
 - Continue to implement operational efficiencies and actively manage expenditures
 - Draw down built up reserves
 - FTE vacancy factor
 - Stakeholder engagement



EXPENDITURES & REVENUE

\$206M

Expenditures

Capital Outlay \$13	Rate Adjustment \$6 Operating Reserve \$17
Assessments \$23	Other Revenue \$15
Taxes \$25	
Supplies/Other \$34	
Debt Service \$53	Water Sales \$168
Personnel \$58	

\$206M

Revenue

TACOMA DUBLIC UTILITIES

budget

down

\$206M - Projected Revenue and Expenditures in 19/20

\$23M - Increase from 17/18

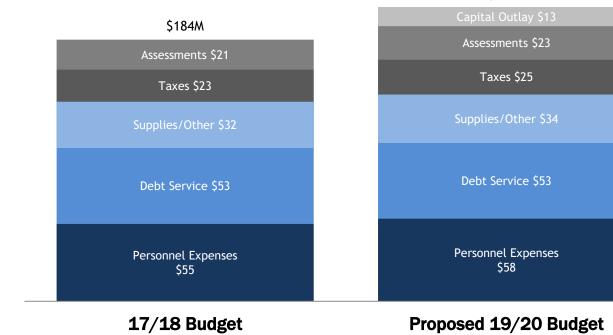
\$16.9M - Reserve spend

\$6.4M - Rate adjustment

\$22M - Transfers between Funds to pay for capital expenditures not included

EXPENDITURES

\$206M



- (\$3.4M) Vacancy Factor of 4% in 19/20
- \$22M Transfers between Funds to pay for capital expenditures not included

TACOMA DUBLIC UTILITIES

REVENUE

\$206M

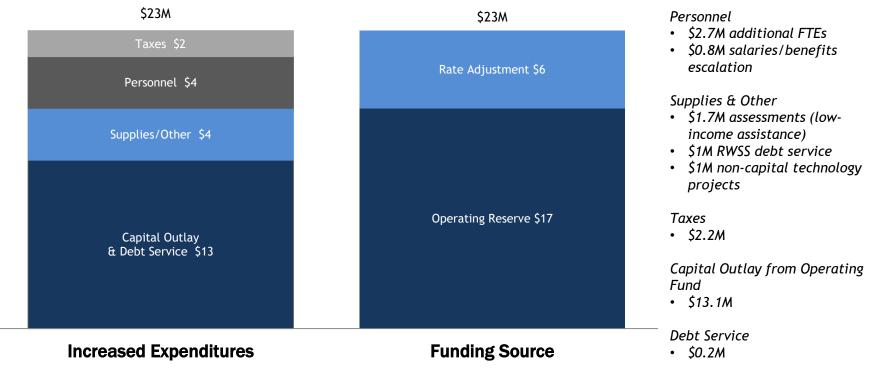


17/18 Budget

Proposed 19/20 Budget



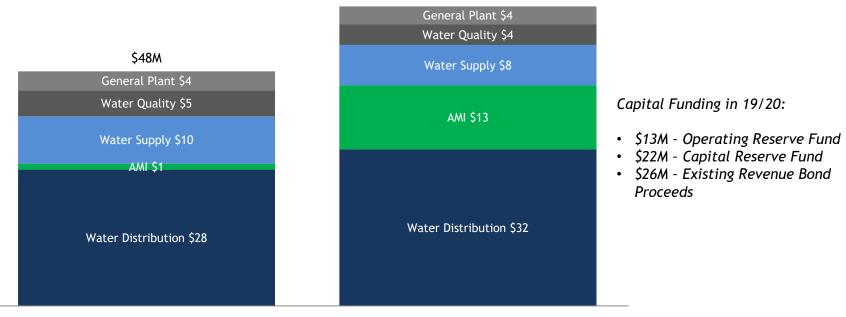
RATE ADJUSTMENT





CAPITAL

\$61M

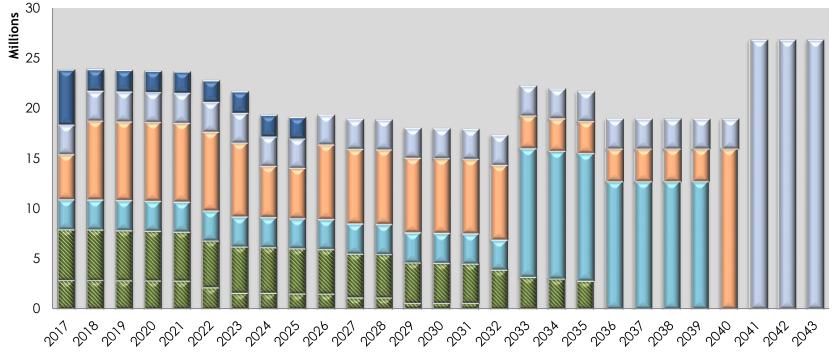


17/18 Budget

Proposed 19/20 Budget



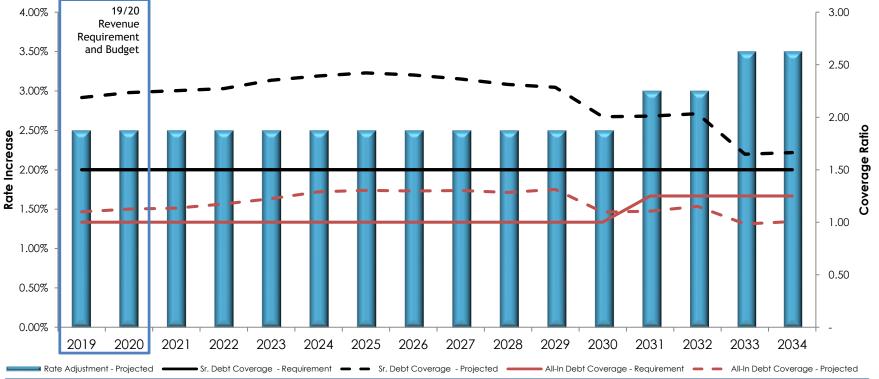
DEBT SERVICE



■ Outstanding PWTF ■ Outstanding DWSRF ■ 2005 Bonds ■ 2009 Bonds ■ 2010 Bonds ■ 2013 Bonds ■ 2015 Bonds



FINANCIAL PLANNING

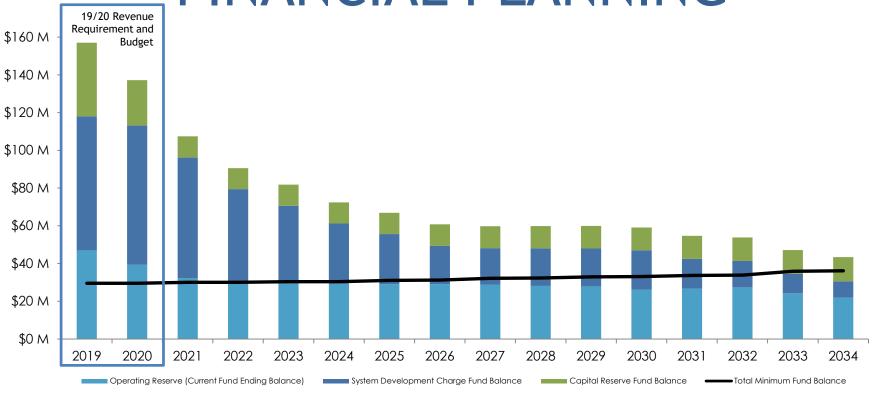


TACOMA 🔄 WATER

TACOMA PUBLIC UTILITIES

This forecast is subject to change, and is dependent upon actual financial performance.

FINANCIAL PLANNING



TACOMA 🔄 WATER

TACOMA PUBLIC UTILITIES

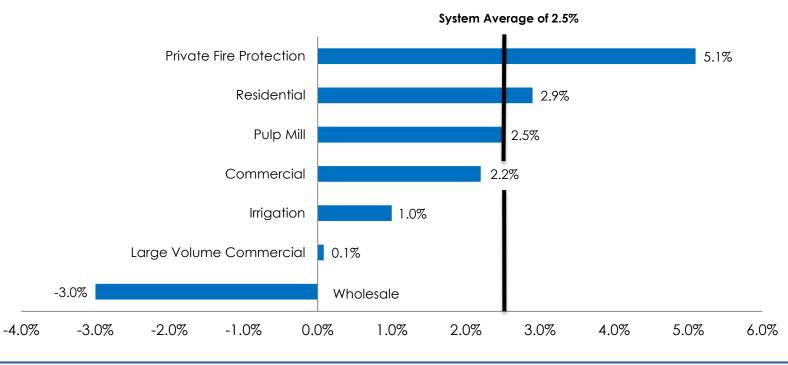
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CUSTOMER CLASSES (2017)





PROPOSED RATE ADJUSTMENT



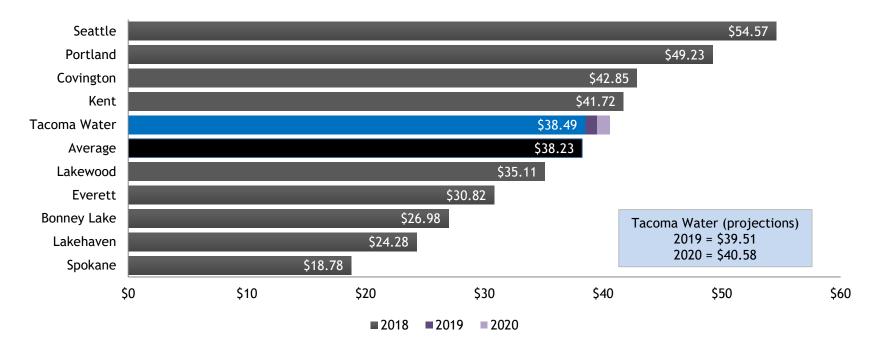
PROPOSED RESIDENTIAL RATES

Reincorporate the fire hydrant service fee into the fixed charge and place 100% of rate adjustment into the variable charge.

	Current	2019	2020
Fixed Charge	\$22.05	\$22.05	\$22.05
(\$ per month)	current	no change	no change
Hydrant Service Fee (\$ per month)	\$2.54 current	\$2.71 + 0.17¢	\$2.90 + 0.19¢
Variable Charge	\$1.895	\$2.011	\$2.132
(Rate per CCF)	current	+ 0.116¢	+ 0.121¢



BILL COMPARISON - RESIDENTIAL



Assumptions: Inside city 5/8" Meter with 6 CCF per month demand in winter for 8 months and 9 CCF per month demand in summer for 4 months.

PUBLIC FIRE PROTECTION

Inside City Customers



- Until 2015, public fire protection costs were recovered from General Government.
- In 2015-2016, Tacoma Water began recovering these costs directly from ratepayers through a "Hydrant Service Fee" on their bills.
- In 2018, customers inside the City of Tacoma were charged \$2.54 per month to recover these costs.
- In 2019 and beyond, Tacoma Water will recover public fire protection costs from the fixed component of the rate, and remove "Hydrant Service Fee" as a separate line item on the bill.

Outside City Customers



- \$4.5 million of public fire protection costs were not recovered from outside city customers during a period from 2009-early 2013.
- In early 2013, Tacoma Water began recovering these historical costs, as well as ongoing public fire protection service costs, directly from ratepayers through a "Hydrant Service Fee" on their bills.
- In 2018, customers outside the City of Tacoma were charged \$5.13 per month to recover these costs.
- In 2019 and beyond, Tacoma Water will recover public fire protection costs from the fixed component of the rate, remove "Hydrant Service Fee" as a separate line item on the bill, and retire the "Historical Service Component" for outside city customers.



BUDGET & RATE SUMMARY

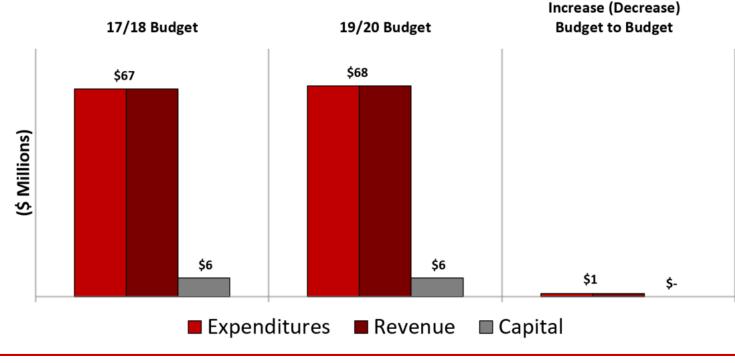
- Supports the development of the new 2019 Strategic Plan
- Minimizes rate impact while preserving strong financial performance
- Projected 2019/20 rate impact for an average residential bill (inside city) is approximately:
 - \$1.02 per month in 2019
 - \$1.08 per month in 2020



TACOMA RAIL 2019 / 2020 **PROPOSED BUDGET & RATES**

Dale King, Superintendent

BUDGET COMPARISON



BUDGET ASSUMPTIONS

- Flat line haul growth from actuals
 - Intermodal
 - 30% intermodal traffic went to Seattle in May 2017
 - Commercial
 - Only traffic increase due to Parcel 77 (new auto facility)
- Personnel Costs
 - Cost of living adjustments
 - New positions
- Regulatory requirements
 - Positive Train Control
 - Oil spill response plan & drills

BUDGET RISKS & MITIGATION

- Risks
 - Line haul volumes
 - New & existing mandates
- Mitigation
 - Furlough process
 - Budgeted more than \$600K
 - Positive Train Control
 - WA Ecology Oil Spill Response Plan drills



EXPENDITURES & REVENUE



Expenditures

Revenue



EXPENDITURES



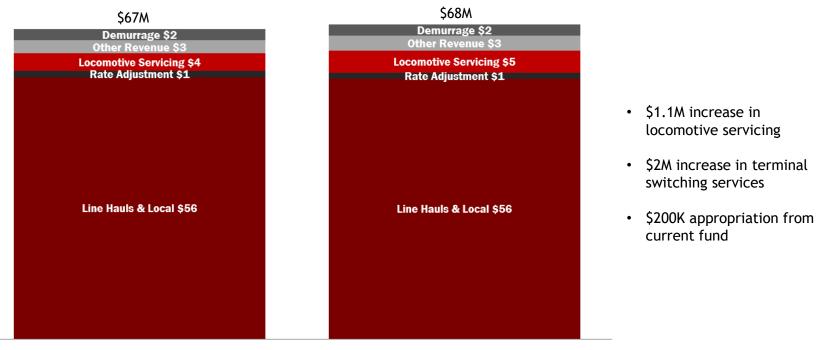
- \$5.0M decrease in Intermodal Volume Incentive Allowance
- \$1.0M increase to Self Insurance Fund contributions
- \$100K increase for Oil Spill Contingency Plan drills
- \$2.3M increased fuel in support of locomotive servicing & price

17/18 Budget

Proposed 19/20 Budget



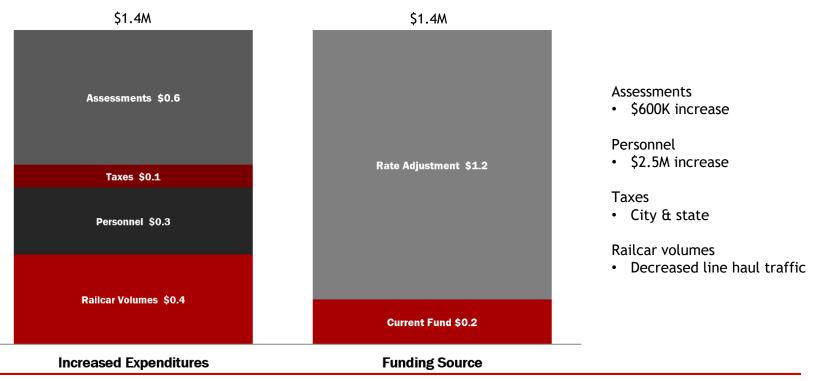
REVENUE



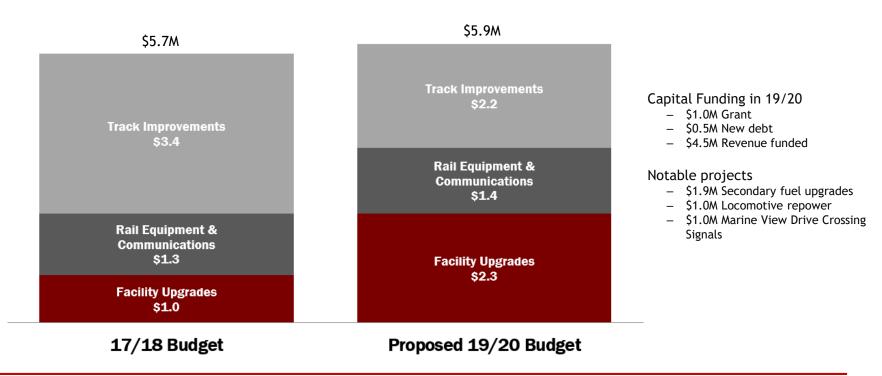
17/18 Budget

Proposed 19/20 Budget

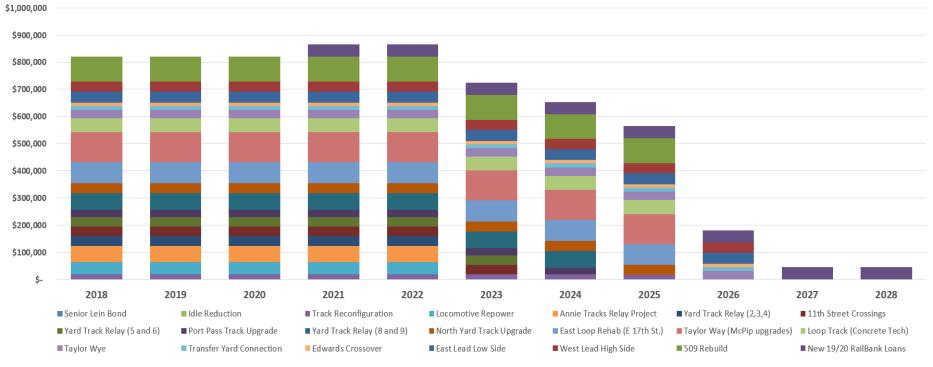
RATE ADJUSTMENT



CAPITAL



DEBT SERVICE



• All 0% WA State Rail Bank loans

TACOMA PUBLIC UTILITIES

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LINE HAUL RATE ANALYSIS

- Intermodal
 - Less labor intensive
 - More volume
 - Yard management
 - Higher track wear
 - Service windows
 - Fewer destinations
 - Do not incur demurrage

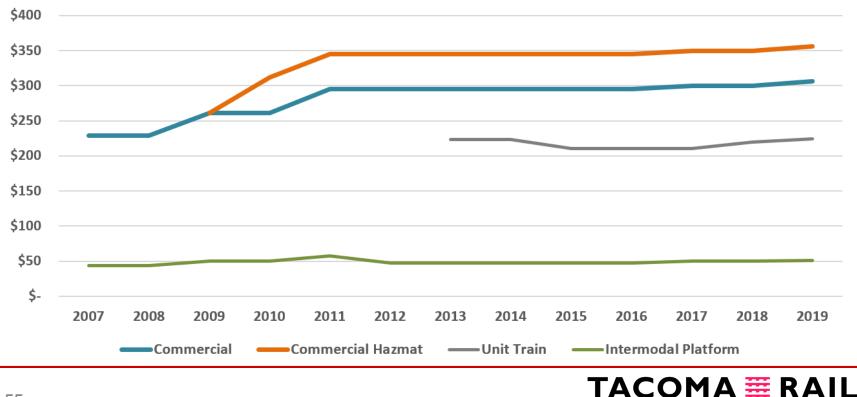
- Commercial
 - Labor intensive
 - Lower volume
 - Less track utilization
 - Lower track wear
 - Daily service
 - More destinations
 - Subject to demurrage

EXPECTED RATE IMPACT

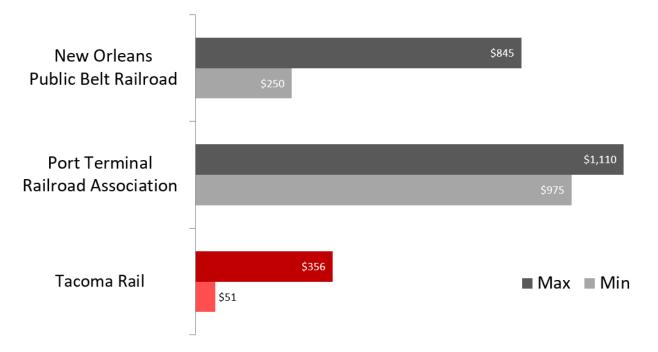
- Line haul rates
 - Last changed in 2017
 - Intermodal
 - +\$1 per platform to \$51
 - Commercial
 - +\$6 per railcar to \$306
 - Unit train single spot
 - +\$4 per railcar to \$224
 - Unit train multiple spot
 - +\$5 per railcar to \$300
- Rate evaluation in 2019 for 2020 rate adjustments

TACOMA 🗰 RAIL	FT TMBL 8807-I
TACOMA PUBLIC UTILITIES	
TACOMA MUNICIPA	L BELT LINE RAILWAY
	HFF TMBL 8807-I ff TMBL 8807-H)
SWITCHING AND OTH	MING ER TERMINAL CHARGES SECTION 1 HEREIN
TACOMA MUNICIPA	. LOCATIONS ON THE L BELT LINE RAILWAY MA RAIL)
	te traffic, except where expressly provided ction with particular items.
ISSUED: December 10, 2018	EFFECTIVE: January 1, 2019
2601 SR 509 N	g, Superintendent ords Fromage Road , WA 99421

HISTORICAL TARIFF RATES



SHORTLINE TARIFF RATES



BUDGET & RATE SUMMARY

- Line haul volumes flat from actuals
- Regulations have an impact
 - Positive Train Control
 - WA Ecology Spill Response Plan
- Rates below benchmark short lines
 - Major rate payers:
 BNSF, Union Pacific & US Oil







FINANCIAL POLICY UPDATES



FINANCIAL POLICY UPDATES

Policy Changes

Water/Power Alignment

1. Low-Income and Senior/Disabled Assistance Programs (Water, Power)

Addresses programs available through utility assistance programs. "The needs of low-income, senior, and disabled water (electric) customers will be considered when establishing rate levels, providing bill assistance, and offering financial education."

2. Debt Service Coverage (Water)

Reduce All-In Debt Service Coverage from 1.25x to 1.00x during periods of spending down cash reserves to formalize commitment to carefully monitor debt service coverage and to demonstrate that gross revenues will be sufficient to cover all expenses. "Senior Debt Service Coverage will be maintained above 1.50, exceeding Tacoma Water's bond covenant requirement of net revenue at least 1.25 times annual senior debt service. All-In Debt Service Coverage will be maintained above 1.25 except when cash reserves are budgeted to meet the annual revenue requirement, when it will be maintained above 1.00."



FINANCIAL POLICY UPDATES

Policy Changes - continued

Water/Power Alignment

3. Rate Stability (Power)

Sets an objective that seeks to stabilize rates and better align with Water's rate and financial policies. "To the extent possible, rate adjustments should be as level across years and not exceed general inflationary trends."

4. Class Rate Increase Cap (Power)

Addresses caps for class rate increases and enables better alignment with Water's rate and financial policies. "Rate adjustments may be phased-in over a limited time period and may be used if a disproportionate change in rate levels is expected for certain classes. Inter-class revenue requirements adjustments significantly in excess of the system average may be allocated proportionally to the remaining customer classes. A gradual approach may be used for the subsidized class to set subsequent rate increases until cost-of-service rates are reestablished."



QUESTIONS



APPENDIX



REVENUE

(\$ millions)	17/18 Budget	19/20 Budget	Budget to	Budget
Operating Revenue Retail Sales Anticipated Rate Increase Total Retail Sales Wholesale Sales Telecommunications Other	\$648.9 43.2 \$692.1 83.4 61.3 35.5	\$729.9 16.5 \$746.4 95.8 54.7 39.8	\$ 81.0 (26.7) \$54.3 12.4 (6.6) 4.3	12.5% -61.7% 7.9% 14.9% -10.7% 12.0%
Total Operating Revenue	\$872.3	\$936.7	\$64.4	7.4%
Non-operating Revenue	12.9	12.9	-	-
Total Revenue	\$885.2	\$949.6	\$64.4	7.3%
Current Fund Appropriation	38.2	9.2	(29.0)	-75.9%
Total Revenue & Available Funds	\$923.4	\$958.8	\$35.4	3.8%

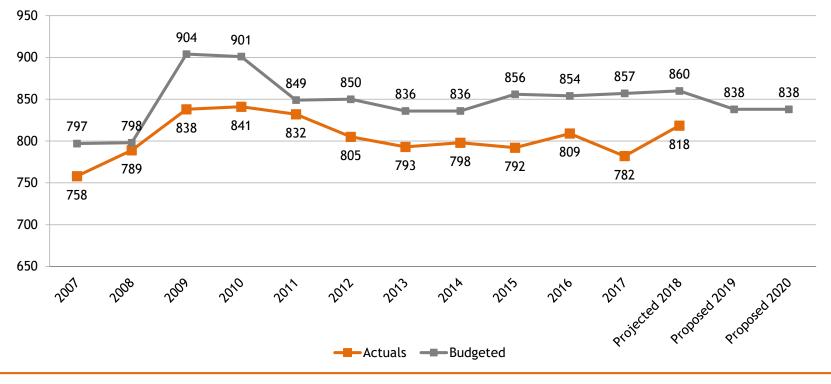
EXPENDITURES

(\$ millions)	17/18 Budget	19/20 Budget	Budget t	o Budget
Expenditures Personnel Costs Purchased Power Other O&M Capital Outlay Debt Service Taxes	\$200.5 307.1 159.8 81.8 67.0 107.2	\$185.4 331.3 178.9 89.7 59.1 114.4	(\$15.1) 24.2 19.1 7.9 (7.9) 7.2	-7.5% 7.9% 12.0% 9.7% -11.8% 6.7%
Total Expenditures	\$923.4	\$958.8	\$35.4	3.8%
Capital Outlay Revenue Funded Debt Funded	\$81.8 108.6	\$89.7 60.0	\$7.9 (48.6)	9.6% -44.7%
Total Capital Outlay	\$190.4	\$149.7	(\$40.7)	-21.4%

CAPITAL BUDGET

(\$ millions)	17/18 Budget	19/20 Budget	Budget to	Budget
Capital Projects				
AMI	\$3.5	\$24.3	\$20.8	586.2%
Aging Infrastructure & Reliability	30.8	20.1	(10.7)	-34.8%
Technology Projects	33.0	16.7	(16.2)	-49.2%
Regulatory	28.3	14.7	(13.6)	-48.1%
Additions & Replacements	46.5	54.0	7.4	16.0%
Remaining Capital Projects	48.3	19.9	(28.4)	-58.8%
Total Capital Projects	\$190.4	\$149.7	\$(40.7)	-21.4%
Capital Funding Sources				
Revenue Funded	\$81.8	\$89.7	\$7.9	9.6%
Debt Funded Bonds	108.6	60.0	(48.6)	-44.7%
Total Sources of Funds	\$190.4	\$149.7	\$(40.7)	-21.4%

TACOMA POWER EMPLOYEES





REVENUE

(\$ in millions)	17/18 Budget	19/20 Budget	Budget	to Budget
Operating Revenue				
Residential Water Sales*	\$94.3	\$111.6	\$17.3	18.3%
Pulp Mill Water Sales	12.6	13.3	0.7	5.6%
Wholesale Water Sales	4.2	5.6	1.4	33.3%
Other Water Sales	34.4	37.8	3.4	9.9%
Other Operating Revenue*	14.2	8.0	-6.2	-43.7%
Anticipated Rate Increase	7.9	6.4	-1.5	-19.0%
Operating Reserve Appropriation	9.8	16.9	7.1	72.4%
Total Operating Revenue	\$177.4	\$199.6	\$22.2	12.5%
Non-Operating Revenue				
Interest and Other	0.7	1.1	0.4	57.1%
Transfers In From Capital Reserve Fund	8.0	22.0	14.0	175.0%
BABs Subsidy	5.5	5.5	0.0	0.0%
Total Non-Operating Revenue	\$14.2	\$28.6	\$14.4	101.4%
Total Revenue & Available Funds	\$191.6	\$228.2	\$36.6	19.1%

*Public Fire Protection budgeted in Residential Water Sales in 19/20 (\$7.5 million), budgeted in Other Operating Revenue in 17/18 (\$6.4 million)

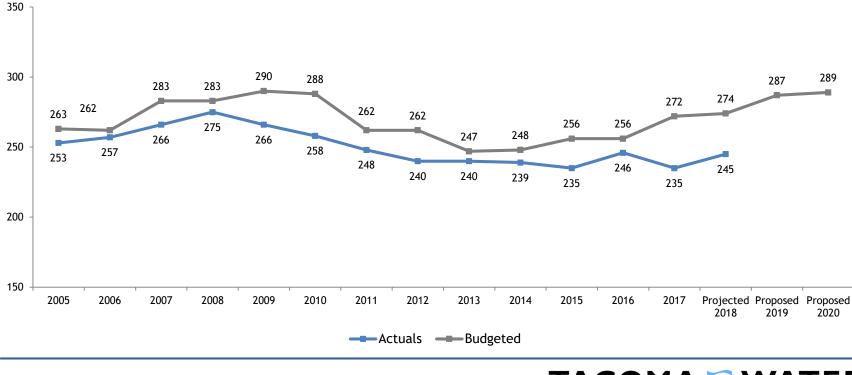
EXPENDITURES

(\$ millions)	17/18 Budget	19/20 Budget	Budget to Budget	
Expenditures				
Personnel Expenses	\$54.5	\$58.0	3.5	6.4%
Supplies/Other	53.4	57.0	3.6	6.7%
Capital Outlay	8.0	35.1	27.1	338.8%
Debt Service	53.0	53.2	0.2	0.4%
Taxes	22.7	24.9	2.2	9.7%
Total Expenditures	\$191.6	\$228.2	36.6	19.1%
Capital Funding				
Capital Reserve Fund	\$8.0	\$22.0	\$14.0	175.0%
Operating Reserve Fund	0.0	13.1	13.1	100.0%
Existing Bond Funds	40.0	27.3	-13.8	-34.5%
Total Capital Outlay	\$48.0	\$62.4	\$14.4	30.0%

CAPITAL BUDGET

(\$ in millions)	17/18 Budget	19/20 Budget	Budget to Budget	
Capital Projects				
General Plant	\$5.1	\$16.8	\$11.7	229.4%
Water Distribution Section	27.9	32.0	4.1	14.7%
Water Quality Section	5.3	4.2	-1.1	-20.8%
Water Supply Section	9.7	8.3	-1.4	-14.4%
Total Capital Projects	\$48.0	\$61.3	\$13.3	27.7%
Capital Funding Sources				
Reserve Funded	\$8.0	\$35.1	\$27.1	338.8%
Existing Bonds	40.0	26.2	-13.8	-34.5%
Total Sources of Funds	\$48.0	\$61.3	\$13.3	27.7%

TACOMA WATER EMPLOYEES



TACOMA S WATER

REVENUE

(\$ in millions)	17/18 Budget	19/20 Budget	Budget t	o Budget
Operating Revenue Line Hauls and Local Demurrage Locomotive Servicing Miscellaneous Anticipated Rate Adjustment	\$56.3 2.3 3.7 0.5 1.4	\$56.0 2.3 4.8 0.7 1.2	\$-0.3 0.0 1.1 0.2 -0.2	-0.5% 0.0% 29.7% 40.0% -12.7
Total Operating Revenue	\$64.2	\$65.0	\$0.8	1.1%
Non-operating Revenue Rent Income Interest Income	\$2.2 0.2	\$2.2 0.2	\$0.0 0.0	4.8% 0.0%
Total Non-Operating Revenue	\$2.4	\$2.4	\$0.0	4.3%
Current Fund Appropriation	0.0	0.2	0.2	100%
Total Revenue & Available Funds	\$66.6	\$67.6	\$1.0	1.5%

EXPENDITURES

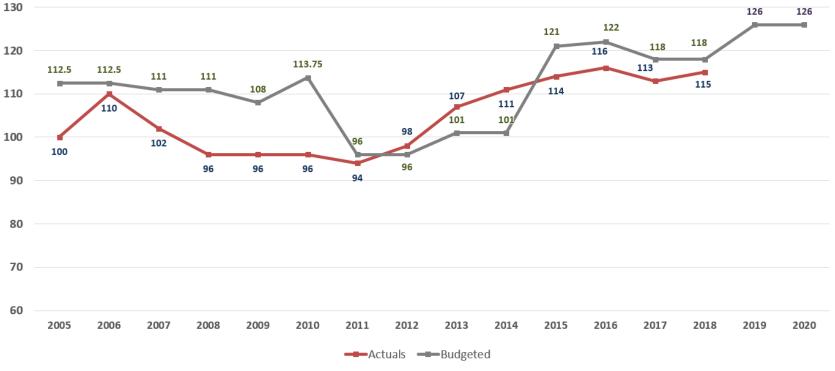
(\$ in millions)	17/18 Budget	19/20 Budget	Budget to	o Budget
Expenditures Personnel Costs Supplies/Other Capital Outlay Debt Service Taxes Assessments	\$31.5 19.3 4.3 1.8 6.3 3.4	\$34.0 17.1 4.5 1.6 6.4 4.0	\$2.5 -2.2 0.2 -0.2 0.1 0.6	7.9% -9.5% 3.9% -8.9% 1.4% 28.4%
Total Expenditures	\$66.6	\$67.6	\$1.0	1.5%



CAPITAL BUDGET

(\$ in millions)	17/18 Budget	19/20 Budget	Budget to Budget	
Capital Projects				
General Plant	\$0.0	\$0.0	\$0.0	100.0%
Communications	0.3	0.2	0.1	-36.2%
Facility Upgrades	1.0	2.3	1.3	124.4%
Rail Equipment/Vehicles	1.0	1.2	0.2	17.5%
Track Improvement Projects	3.4	2.2	-1.2	-33.8%
Total Capital Projects	\$5.7	\$5.9	\$0.2	4.5%
Capital Funding Sources				
Revenue Funded	\$4.3	\$4.5	\$0.2	3.9%
New Debt/Grants	1.4	1.4	0.0	6.5%
Total Sources of Funds	\$5.7	\$5.9	\$0.2	3.9%

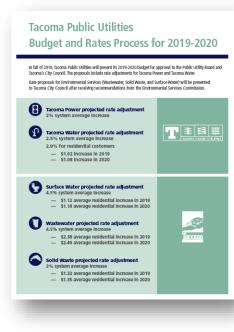
TACOMA RAIL EMPLOYEES



RATES TRANSLATION PROJECT

Spanish

English



Servicios públicos de Tacoma Proceso de presupuesto y tarifas para 2019-2020 En otoño de 2018, los servicios públicos de Tacoma se Incluirán en el presupuecto 2018-2020 para su aprobación po parte del Consejo de Berviolos Públicos del ayuntamiento de Tacoma. Las propuestas incluyen los ajustes de tarifas para el Servício de energía y aqua de Tacoma Las propuestas tarifarias para el Serviolo medioambiental (aguas residuales, residuos sólidos y agua superficial) se precentará en el avuntamiento de Tacoma decoués de reolbir las recomendaciones de la Comisión de Servicios Ajuste de tarifa proyectado para el Servicio 8 de energía de Tacoma 2 % del incremento promedio del sistema 0.9 % del incremento residencial promedio - \$0.84 Incremento mensual promedio en 2019 ____ ≇ 😫 🏛 \$0.85 Incremento mensual promedio en 2020 Ajuste de tarifa proyectado para el Servicio £ de agua de Tacoma 2.5 % del incremento promedio del sistema 2.9 % del incremento residencial promedio - \$1.02 Incremento mensual promedio en 2019 \$1.08 incremento mensual promedio en 2020 Ajuste de tarifa proyectado para el Servicio de agua superficial 3.5 % del incremento promedio del sistema 3.8 % del incremento residencial promedio - \$0.92 Incremento mensual promedio en 2019 \$0.95 Incremento mensual promedio en 2020 Ajuste de tarifa proyectado para aguas residuales 4 % del incremento promedio del sistema 4 % del incremento residencial promedio Q, - \$2.05 Incremento mensual promedio en 2019 - \$2.24 Incremento mensual promedio en 2020 Ajuste de tarifa proyectado para residuos sólidos 3 % del incremento promedio del sistema 3.9 % del incremento residencial promedio - \$1.73 incremento mensual promedio en 2019 - \$1.80 Incremento mensual promedio en 2020 Estas tarifas son preliminares y están suletas a cambio

Vietnamese





RATES TRANSLATION PROJECT

Khmer



Russian

Процесс подготовки бюджета и тарифов на

Коммунальная служба Такомы

2019-2020 гг.



Korean





LOW-INCOME ASSISTANCE

Customer Solutions staff increasing community outreach/engagement

- Two different utility bill payment programs are available for eligible households. Both programs are based on household income up to 150% of federal poverty guidelines:
 - **Discount Rate Program** 30% discount on all utility services for customers 62 years of age or older <u>OR</u> receiving qualifying disability income.
 - **Bill Credit Assistance Plan** Eligible households can achieve monthly or bimonthly bill credits up to \$564 per year with on-time utility payments.
- Financial Education Available:
 - Customers enrolled in the Discount Rate Program or the Bill Credit Assistance Plan are eligible to attend a financial education program through an authorized community partner. Successful completion will achieve an additional one-time utility bill credit up to \$160.

