



## Lift Assist Education and Outreach Update

City of Tacoma | Fire Department  
Government Performance & Finance Committee  
January 15, 2019  
Amended Ordinance No. 28550



### OVERVIEW



- Amended Ordinance No. 28550 established a fine effective February 1, 2019, for facilities who request non-emergent lift assistance.
- This presentation summarizes TFD's outreach strategy with external stakeholders and management and staff of local licensed care facilities regarding the Ordinance.

## BACKGROUND



- Amended Ordinance No. 28550, passed by City Council November 2018, added section 6B.050.070 - Penalty for non-emergent lift assistance at licensed care facilities.
- The progressive penalty charge for a non-emergent lift assist in 2019 is \$350 (1<sup>st</sup> incident), \$500 (2<sup>nd</sup> incident), and \$850 (3<sup>rd</sup> incident and thereafter).
- Effective January 1, 2020, the penalty is \$850 for all lift assists.

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## BACKGROUND



- Licensed care facilities include:
  - Skilled Nursing Facilities
  - Assisted Living Facilities
- Registered adult family homes or private residences are exempt from this ordinance and are not subject to the penalty charge for non-emergent lift assistance.

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## HISTORICAL OUTREACH



- Non-emergent lift assistance, case review and education about the proper use of 9-1-1 has been conducted by TFD field supervisors since 2006.
- TFD has participated in the monthly meetings of local licensed care industry, currently called the Pierce County Care Transitions Consortium, since 2013.
- TFD has recently presented this information to the Health Care Providers of Pierce County.

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## HISTORICAL OUTREACH



- Information on the proper use of 9-1-1 has been developed by TFD nurses from TFD CARES including:
  - Video based education shared via social media and at industry meetings.
  - Delivered at visits conducted at listed adult family homes.



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## HISTORICAL OUTREACH



- Skilled Nursing Facilities
  - Alaska Gardens
  - ManorCare
  - Orchard Park
  - Park Rose
  - Tacoma Nursing and Rehabilitation
  - Avamere Pacific Ridge
  - Heartwood Extended Care
- Assisted Living Facilities
  - Peoples Retirement
  - Narrows Glen
  - Weatherly Inn
  - Cascade Park Vista
  - The Village
  - Charlton Place
  - Merrill Gardens
  - Avamere Pacific Ridge
  - Spring Ridge
  - Puget Sound Assisted Living

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## CURRENT OUTREACH



- Meeting: December 12, 2018 and January 18, 2019.
- Stakeholders include:
  - Leading Age Washington
  - Washington Health Care Association
  - State Long-Term Care Ombudsman
  - Washington State DSHS-Residential Care Services

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## CURRENT OUTREACH



- Outreach since ordinance for case review and proper use of 9-1-1: (completed or scheduled)

### Skilled Nursing Facilities

- Alaska Gardens
- Franke Tobey Jones
- ManorCare
- Tacoma Nursing and Rehabilitation

### Assisted Living Facilities

- Weatherly Inn
- Peoples Retirement
- Franke Tobey Jones
- Narrows Glen
- The Village

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## CONTINUED OUTREACH



- TFD will schedule and conduct quarterly case reviews.
  - Captain paramedics are assigned to a specific facility for consistency.
- TFD will continue to participate in industry monthly meetings.



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## NEXT STEPS



- Continued outreach and case review with stakeholders.
- Continued internal education with TFD crews.

