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**SUBJECT:** 2018 Results253 and Open Data Annual Report  
**DATE:** March 5, 2019

**PRESENTATION TYPE:**  
Informational Briefing

**SUMMARY:**

At this briefing, staff will present the progress on the City's open data initiative and performance management program.

**BACKGROUND:**

**OPEN DATA:** The goals of the Open Data initiative are to increase transparency and engagement, improve accountability and effective service delivery. The intent is to focus on releasing high value data sets for the public in a usable way, while excluding sensitive or protected information. The City Council's Open Data resolution stated that staff would report annually to the Council and public on the initiative.

**PERFORMANCE MANAGEMENT:** The City of Tacoma provides valuable City services 24 hours a day, seven days a week. Performance management is a tool used to measure the efficiency and effectiveness of those services as well as alignment with Tacoma 2025. The City hopes that by providing this information, the citizens will better understand how tax revenues are being spent on City programs and how the City is progressing towards its goals. Departmental goals and performance are reported on a quarterly basis on the Results 253 dashboard at [data.cityoftacoma.org](http://data.cityoftacoma.org).

**ISSUE:**

The briefing will share the progress made on the Results253 website by reviewing updates made to the website, highlight the City's 24/7 Report Dashboard with some specific examples, the open data annual report, and next steps.

**ALTERNATIVES:**

This is an informational briefing. There are no alternatives presented.

**FISCAL IMPACT:**

This is an informational briefing only. There is no fiscal impact.

**RECOMMENDATION:**

This is an informational briefing only. There is no recommendation.