



Code Compliance and Neighborhood Enhancement Efforts

City of Tacoma | Neighborhood and Community Services

Study Session
April 2, 2019



OVERVIEW



- Demonstrate new Code Compliance nuisance map
- Review new approaches to educate the community and improve program performance

BACKGROUND



• Comprehensive Approach to Compliance:

- Triage concerns from TacomaFirst 311 and reported by the community to create cases and initiate action
- Inspect properties and work with property owners to resolve violations, with voluntary compliance as the preferred outcome
- Implement strategies to educate the community on code compliance and resources available to property owners



3

BACKGROUND



2018 Innovations

- Code Compliance Public Service Announcements on Click! And TV Tacoma
- Creation of new community education materials (including translation)
- Community Cleanup proactive outreach to property owners at risk of violation
- YARD Pilot Program implementation (with Pierce County Juvenile Detention)
- Neighborhood notification of newly derelict and unfit cases
- Easily accessible information about encampments and code compliance



WHY IS MY NEIGHBOR'S HOUSE BOARDED UP?

Buildings boarded up are often in areas of the city that are at risk of becoming blighted.

HOW CAN I HELP?

Consider the following if you are a property owner or neighbor of a boarded-up property:

- Contact the City of Tacoma Code Compliance Department for more information.
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Code Compliance staff work with the property owner to address the compliance issues. If needed, the City of Tacoma will demolish the property owner. The City may then decide to purchase a vacant lot to develop a new building or purchase a building to develop as a building.

Yard Assistance and Resource for the Disabled and Elderly (YARD) Program

The YARD program provides overgrown vegetation removal to property owners who:

- Have nuisance violations on their property,
- Are elderly or disabled and low-income.

The program provides:

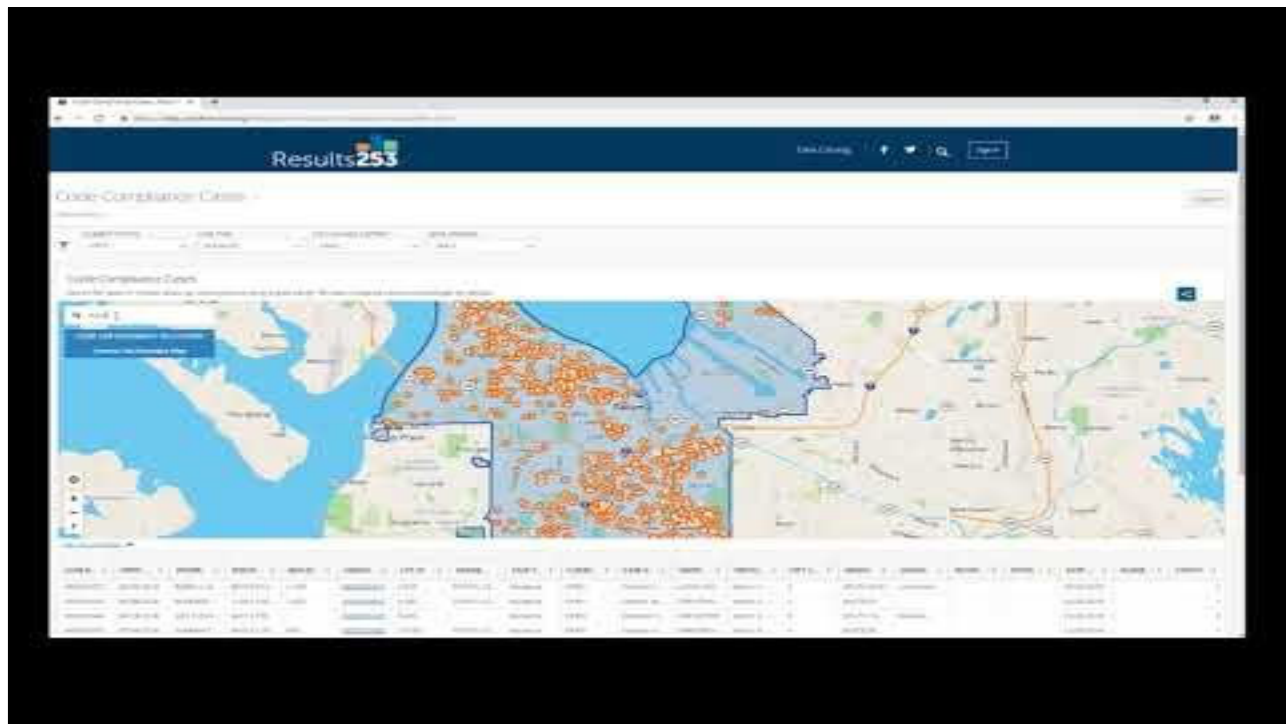
- Removal of overgrown vegetation at no cost
- Increased property health and safety
- Connections to energy assistance and vegetation maintenance programs

Do properties in your neighborhood meet Tacoma Municipal code standards?

To report a code violation contact 311. To learn more about City of Tacoma's Code Compliance visit cityoftacoma.org/code.



4



2019 INNOVATIONS



- Early identification of code issues and resource response
 - Non-standard property owner education
 - Improved communications for property owners needing assistance navigating resources
- Community awareness about code process
 - User friendly community outreach materials (new videos, handouts)
 - Govdelivery listserv
 - Socrata



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