## Req. #20-0845



## **ORDINANCE NO. 28726**

1 AN ORDINANCE relating to the Department of Public Utilities; amending Title 12 of the Tacoma Municipal Code by amending Chapter 12.01, "Utility 2 Charges," and Chapter 12.06, "Electric Energy - Regulations and Rates," to support implementation of the Advanced Metering Infrastructure Project, to 3 become effective January 1, 2020. 4 WHEREAS, the City of Tacoma, Department of Public Utilities ("TPU") has 5 reviewed existing policies, procedures, and practices for essential changes 6 7 required to implement advanced metering, and to make other updates, as needed, 8 and 9 WHEREAS TPU is requesting a proposed fee and other changes to 10 Tacoma Municipal Code ("TMC") Chapter 12.01, "Utility Charges," and 11 Chapter 12.06 "Electric Energy – Regulations and Rates," which are necessary to 12 13 support the Advanced Metering Infrastructure ("AMI") Project and to clarify billing 14 practices related to the PrePay program, and 15 WHEREAS the proposed amendments to TMC 12.01.010 will add an AMI 16 Opt-Out fee; language allowing the low-income senior and/or disabled Discount 17 Rate Program percentage fee discount to apply to the Opt-Out fee; and language 18 19 specifying there will not be a disconnection, connection, or reconnection fee 20 charged to customers if the action may normally be performed remotely, and 21 WHEREAS the proposed amendments to TMC 12.06.110 will add language 22 clarifying that PrePay customers will receive a billing statement that itemizes 23 service activity during the previous period, and 24 25 26 -1-



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	WHEREAS, by adoption of Public Utility Board Resolution No. U-11221		
1	on November 18, 2020, the proposed TMC amendments were approved,		
2	pending confirmation from the City Council; Now, Therefore,		
3	BE IT ORDAINED BY THE CITY OF TACOMA:		
4 5	Section 1. That Chapter 12.01 of the Tacoma Municipal Code ("TMC")		
6	relating to Utility charges, is hereby amended as set forth in the attached		
7	Exhibit "A," to become effective January 1, 2021.		
8	Section 2. That Chapter 12.06 of the TMC, relating to Electric Energy -		
9	Regulations and Rates, is hereby amended as set forth in the attached Exhibit "B,"		
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11	to become effective on January 1, 2021.		
12	Section 3. That the City Clerk, in consultation with the City Attorney, is		
13	authorized to make necessary corrections to this ordinance, including, but not		
14 15	limited to, the correction of scrivener's/clerical errors, references, ordinance		
16	numbering, section/subsection numbers, and any references thereto.		
17	Passed		
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20	Mayor Attest:		
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22 23	City Clerk		
23 24	Approved as to form:		
25			
26	Deputy City Attorney		
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## EXHIBIT "A"

## CHAPTER 12.01 UTILITY CHARGES

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	12.01.010 Utility services establishment.
5	A utility service establishment charge shall be imposed for each customer's service order for all utilities provided by the City of Tacoma as set forth below:
6 7	A. A utility service establishment charge shall be paid by each utility customer at the time of the service request. The charge includes turn-on and turn-off services if required. The establishment charge shall be as
1	indicated in the table below for each service:
8	Power (metered) \$10.50
0	Water (metered) \$6.10
9	Solid Waste \$3.00
10	Wastewater \$1.00
	Surface Water \$1.00
11	Such utility service establishment charge will be allocated to, and recorded as revenue for City tax purposes by each utility providing service.
12	Such utility service establishment charge will be allocated to, and recorded as revenue for City tax purposes by each utility providing service.
13	B. Adjustments/Fees. A service charge shall be paid by each utility customer if a field call is required to
14	adjust service to a new or different type of service or rate, or for turn-off or turn-on of service. For purposes of this chapter, normal City business hours means 8:00 a.m. to 5:00 p.m., Monday through Friday, except
15	City recognized holidays. The service charge shall be the sum of the following applicable fees:
10	1. \$10.00 for collection or disconnection for nonpayment.
16 17	2. \$12.00 for service connection during normal City business hours.
	3. \$60.00 for turn-on or turn-off during all other hours.
	4. Plus an additional \$35.00 if a pole or vault cut-in or termination is necessary.
18	5. \$6.00 for failure to appear for utility turn-on.
19 20	6. \$20.00 for self cut-in.
	7. \$5.00 for verification of meter reading at the customer's request after second reading within 12 consecutive months.
	8. \$5.00 for lock-out during a reasonable attempt to read a meter.
21	9. \$5.00 for service provided to prepare information for collection on accounts closed over 30 days.
21	10. \$10.00 for service provided to prepare information for bankruptcy administration.
22	Effective January 1, 2021, a \$15.00 recurring billing cycle fee shall be charged for service provided for
22	Opt-Out of Advanced Metering Infrastructure. The low-income senior and/or disabled discount rate
23	percentage, as specified in subsection 12.06.165.C, shall be applied to the Opt-Out fee for qualified eligible
24	customers as determined by subsection 12.06.165.
25	<u>There will not be a disconnection or connection fee charged if the action may ordinarily be performed</u> <u>remotely</u> . Such adjustment charges will be allocated to and recorded as revenue for City tax purposes by each utility providing service.
26	C. Reconnection fees resulting from delinquency cut-offs shall be as follows:
	1. \$12.00 during normal City business hours and \$60.00 during all other hours.



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2. \$40.00 for a pole reconnection during normal City business hours and \$65.00 for a pole reconnection during all other hours.

- 3. \$75.00 for a URD reconnection during normal City business hours.
- 4. No URD reconnection after normal City business hours.
- 2 4. No ORD reconnection after normal City business nours.
  3 There will not be a reconnection fee charged if the action may ordinarily be performed remotely. Such reconnection fees will be allocated to and recorded as revenue for City tax purposes by each utility providing service.

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