



TO: Elizabeth Pauli, City Manager
FROM: Linda Stewart, Director, Neighborhood and Community Services
COPY: Community, Vitality and Safety Committee
PRESENTER: Allyson Griffith, Assistant Director, Neighborhood and Community Services
SUBJECT: Neighborhood and Community Services 2020 Year in Review
DATE: February 11, 2021

PRESENTATION TYPE:
Informational Briefing

SUMMARY:

Neighborhood and Community Services (NCS) administers code compliance, human and social service programs and contract administration to support those programs. This update will provide the Committee an understanding of how NCS adjusted program delivery in 2020 to respond to the COVID-19 pandemic and provide Council an understanding of what the department is planning to undertake in 2021.

ISSUE:

NCS had to pivot service delivery in 2020 to address a number of critical community needs. When ‘Stay Home, Stay Healthy’ orders went into effect, service providers had to shift their delivery models to accommodate virtual environments. The needs of our most vulnerable residents also became more acute with the onset of the pandemic. This required adjustments in the City’s approach to shelter, the provision of senior services and required shifts in the way we address household stability needs such as food and rent assistance. This presentation will review each of NCS’ service areas and the adaptations in those areas to respond to COVID-19.

The department has several initiatives planned for 2021 that align with the City’s commitment to being an anti-racist organization and the transformational efforts described in Resolution 40622. The presentation will also provide a brief introduction to those items and what the Committee can expect in the coming year.

ALTERNATIVES:

This is an information briefing only. There are no alternatives presented.

FISCAL IMPACT:

This is an information briefing only. There is no fiscal impact.

RECOMMENDATION:

This is an information briefing only. There is no recommendation.