



2020 Year in Review

City of Tacoma | Neighborhood & Community
Services

Community Vitality and Safety
February 11, 2021



OVERVIEW



- Department scope
- Addressing COVID-19
- Outlook for 2021: Operationalize Resolution 40622

Department Scope



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Addressing COVID-19



- **Compliance:**
 - Adjusted administrative processes to allow for more efficient notification
 - Stopped issuance of citations, repeat offender fees and collections on all but most severe cases

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Addressing COVID-19



• **Resource Allocation and Management:**

- Assessed provider needs and issued \$500k in funds to support provider digital equity needs
- Provided virtual monitoring for all contracted programs
- Provided stable funding for 21-22 for service providers while also identifying opportunities for new providers

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Addressing COVID-19



Community and Human Services:

- Added 257 shelter beds
 - TEMs 2 and 3
 - Warming Centers
- Increased funding to food banks by \$900k
 - Served 140,000 additional visits
 - Provided 10 million additional pounds of food

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Addressing COVID-19



Community and Human Services:

- Adjusted senior center operations:
 - Allowed programming for 24/7 sheltering for young adults
 - Accommodated senior food distribution
- Provided \$500k to Metro Parks to provide access to distance learning for students experiencing homelessness
- COVID Rental Assistance program
 - Served 638 households
 - \$902k in assistance

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Outlook for 2021: Operationalize Resolution 40622



- Implementation of equity recommendations in compliance processes
- New provider funding
- Revised contract monitoring to enhance communication and build provider capacity
- Partnering with Environmental Services to add a third homeless outreach staff person and expand Purple Bag program
- Expansion of Youth and Young Adult violence programming
- Secure new provider for Youth and Young adult shelter operations

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