

### 2020 Year in Review

City of Tacoma | Neighborhood & Community Services

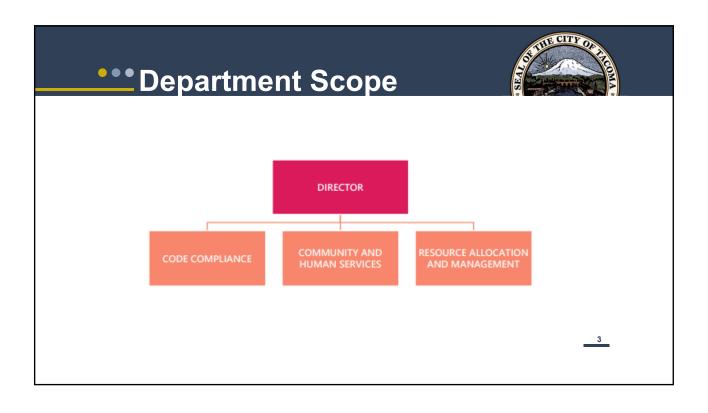
Community Vitality and Safety February 11, 2021

# \*\*\*OVERVIEW



- Department scope
- Addressing COVID-19
- Outlook for 2021: Operationalize Resolution 40622

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# Addressing COVID-19 Compliance: Adjusted administrative processes to allow for more efficient notification Stopped issuance of citations, repeat offender fees and collections on all but most severe cases

# \*\*\* Addressing COVID-19



#### Resource Allocation and Management:

- Assessed provider needs and issued \$500k in funds to support provider digital equity needs
- Provided virtual monitoring for all contracted programs
- Provided stable funding for 21-22 for service providers
   while also identifying opportunities for new providers

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# \*\*\* Addressing COVID-19



#### **Community and Human Services:**

- Added 257 shelter beds
  - TEMs 2 and 3
  - Warming Centers
- Increased funding to food banks by \$900k
  - Served 140,000 additional visits
  - Provided 10 million additional pounds of food

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# Addressing COVID-19



#### **Community and Human Services:**

- · Adjusted senior center operations:
  - · Allowed programming for 24/7 sheltering for young adults
  - · Accommodated senior food distribution
- Provided \$500k to Metro Parks to provide access to distance learning for students experiencing homelessness
- COVID Rental Assistance program
  - · Served 638 households
  - \$902k in assistance



# Outlook for 2021: Operation lize Resolution 40622

- Implementation of equity recommendations in compliance processes
- New provider funding
- Revised contract monitoring to enhance communication and build provider capacity
- Partnering with Environmental Services to add a third homeless outreach staff person and expand Purple Bag program
- Expansion of Youth and Young Adult violence programming
- Secure new provider for Youth and Young adult shelter operations





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