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# **ORDINANCE NO. 28766**

AN ORDINANCE relating to equity in contracting; amending Chapter 1.07 of the Tacoma Municipal Code, entitled "Equity in Contracting," to clarify language and the waiver process and replace outdated language.

WHEREAS, in 1998, the City created the Small Business Enterprise ("SBE")

Program as a response to Washington State's Initiative-200 policy, and

WHEREAS the SBE Program was a race- and gender-neutral attempt to increase the volume of subcontracts for all small businesses, and

WHEREAS, in 2018, the City's consultant, Griffin & Strong, completed a Disparity Study of contracts let by the City from 2012–2016 and found statistically significant disparities between the available and utilized quantity of Minority and Women Owned Businesses, and

WHEREAS, in response to these findings, the City created a task force comprised of community members, contractors, and organized labor, which recommended implementing suggestions from the Disparity Study, including a new program that specifically addressed Minority and Women Owned Businesses, and

WHEREAS, on November 5, 2019, pursuant to Ordinance No. 28625, the City enacted the Equity in Contracting ("EIC") Program as Chapter 1.07 of the Tacoma Municipal Code ("TMC"), replacing the SBE Program, and

WHEREAS the EIC Program began implementing new requirements on construction contracts in early 2020, and

WHEREAS, at the time of passage of the EIC Program, staff advised of the likelihood of the need for future changes based on experience with program



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implementation, and is now recommending amendments to TMC Chapter 1.07, to include the following:

- Language Simplification Replacing the terms Minority Business Enterprises ("MBEs"), Women Business Enterprises ("WBEs"), Minority and Women's Business Enterprises ("MWBEs"), Small Business Enterprises ("SBEs"), and Disadvantaged Business Enterprises ("DBEs") with the term "Certified Business," to refer to an entity that has been certified as a DBE, SBE, MBE, WBE, or MWBE by the Washington State Office of Minority and Women's Business Enterprise and approved by the EIC Program;
- Waiver Process Clarification Differentiates between an "Exception" to the imposition of EIC Program requirements to a contract in certain circumstances, such as sole source or emergency contracts or if the EIC Program manager documents an insufficient number of qualified contractors, and a "Waiver" of the program requirements after the bids have been received, but prior to a contract award; and transferring the approval of waivers from the existing process of review by the Board of Contracts and Awards, with an opportunity for appeal to the City Manager or Director of Utilities, to the exclusive determination of the City Manager or Director of Utilities; and
- General amendments to replace outdated language from the former SBE Program, and

WHEREAS the proposed TMC amendments will increase access to contracting opportunities for MBEs, WBEs, SBEs, and DBEs; Now, Therefore,

## BE IT ORDAINED BY THE CITY OF TACOMA:

Section 1. That Chapter 1.07 of the Tacoma Municipal Code, entitled "Equity in Contracting," be amended as set forth in the attached Exhibit "A."

Section 2. That the City Clerk, in consultation with the City Attorney, is authorized to make necessary corrections to this ordinance, including, but not

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1	limited to, the correction of scrivener's/clerical errors, references, ordinance	
2	numbering, section/subsection number	s, and any references thereto.
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6		Mayor
7	A11 1	Mayor
8	Attest:	
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10	City Clerk	
11	Approved as to form:	
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13	Deputy City Attorney	
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	EXHIBIT "A"		
1			
2	CHAPTER 1.07		
	EQUITY IN CONTRACTING		
3	Sections:		
4	1.07.010 Policy and purpose. 1.07.020 Definitions.		
5	1.07.030 Discrimination prohibited. 1.07.040 Program administration.		
6	1.07.050 Certification Approval as a Certified Business.		
7	1.07.060 Program requirements. 1.07.070 Evaluation of submittals.		
8	1.07.080 Contract compliance. 1.07.090 Program monitoring.		
9	1.07.100       Enforcement.         1.07.110       Remedies.		
10	1.07.120 Unlawful acts. 1.07.130 Severability.		
11	1.07.140 Review of program.		
12	* * *		
	1.07.020 Definitions.		
13	Terms used in this chapter shall have the following meanings unless defined elsewhere in the Tacoma Municipal Code ("TMC"), or unless the context in which they are used clearly indicates a different meaning.		
14	1.07.020.B		
15 16	A"Bid" means an offer submitted by a Respondent to furnish Supplies, Services, and/or Public Works in conformity with the Specifications and any other written terms and conditions included in a City request for such offer.		
17	B. "Bidder" means an entity or individual who submits a Bid, Proposal or Quote. See also "Respondent."		
18	1.07.020.C		
19	"Certified Business" means an entity that has been certified as a Disadvantaged Business Enterprise ("DBE"), Small Business Enterprise ("SBE"), Minority Business Enterprise ("MBE"), Women Business Enterprise ("WBE"), or Minority and Women's Business Enterprise ("MWBE") by the Washington State		
20	Office of Minority and Women's Business Enterprise and meets the criteria set forth in Section 1.07.050 (2) of this chapter and has been approved as meeting that criteria by the Community and Economic Development		
21	Department Program Manager.		
22	"City" means all Departments, Divisions and agencies of the City of Tacoma.  D. "Contract" means any type of legally binding agreement regardless of form or title that governs the terms		
23	and conditions for procurement of Public Works and Improvements and/or Non-Public Works and Improvements Supplies and Services. Contracts include the terms and conditions found in Specifications,		
24	Bidder or Respondent Submittals, and purchase orders issued by the City. A "Contract" as used in this chapter shall include an agreement between the City and a non-profit entity to perform construction-related services		
25	for Public Works. A "Contract" does not include: (1) awards made by the City with federal/state grant or City general funds monies to a non-profit entity where the City offers assistance, guidance, or supervision on a		
26	project or program, and the recipient of the grant awards uses the grant moneys to provide services to the community; (2) sales transactions where the City sells its personal or real property; (3) a loan transaction		



where the City is acting as a debtor or a creditor; (4) lease, franchise; (5) agreements to use City real property (such as Licenses, Permits and Easements) and, (6) banking and other financial or investment services.

E. "Contractor" means any Person that presents a Submittal to the City, enters into a Contract with the City, and/or performs all or any part of a Contract awarded by the City, for the provision of Public Works, or Non-Public Works and Improvements, Supplies or Services.

### 1.07.020.G

F. "Goals" means the annual level of participation by <a href="https://www.mwbEs.and-SBEs\_Certified Businesses">https://www.mwbEs.and-SBEs\_Certified Businesses</a> in City Contracts as established in this chapter, the Program Regulations, or as necessary to comply with applicable federal and state nondiscrimination laws and regulations. Goals for individual Contracts may be adjusted as provided for in this chapter and shall not be construed as a minimum for any particular Contract or for any particular geographical area.

G. "Certified business" (or "MWBEs") means abusiness that meets the criteria set forth in Section 1.07.050 of this chapter and has been certified as meeting that criteria by the Community and Economic Development Department Program Manager.

H. "SBE Certified Business" (or "SBEs") means a business that meets the criteria set forth in Section 1.07.050 of this chapter and has been certified as meeting that criteria by the Community and Economic Development Department SBE Program Manager.

### 1.07.020.N

"Non-Public Works and Improvements" means all competitively solicited procurement of Supplies and/or Services by the City not solicited as Public Works.

### 1.07.020.P

I. "SBE Program Manager" means the individual appointed, from time to time, by the City's Community and Economic Development Director to administer the Program Regulations.

J. "Program Regulations" shall mean the written regulations and procedures adopted pursuant to this chapter for procurement of Supplies, Services and Public Works.

K. "Non Public Works and Improvements" means all competitively solicited procurement of Supplies and/or Services by the City not solicited as Public Works.

E-"Person" means individuals, companies, corporations, partnerships, associations, cooperatives, any other legally recognized business entity, legal representative, trustee, or receivers.

"Program Manager" means the individual appointed, from time to time, by the City's Community and Economic Development Director to administer the Program Regulations.

"Program Regulations" means the written regulations and procedures adopted pursuant to this chapter for procurement of Supplies, Services and Public Works.

M. "Proposal" means a written offer to furnish Supplies or Services in response to a Request for Proposals. This term may be further defined in the Purchasing Policy Manual and/or in competitive solicitations issued by the City.

N.-"Public Works (or "Public Works and Improvements)" means all work, construction, alteration, repair, or improvement other than ordinary maintenance, executed at the cost of the City, or that is by law a lien or charge on any property therein. This term includes all Supplies, materials, tools, and equipment to be furnished in accordance with the Contract for such work, construction, alteration, repair, or improvement.

## 1.07.020.Q

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—"Quote" means a competitively solicited written offer to furnish Supplies or Services by a method of procurement that is less formalized than a Bid or a Proposal. This term may be further defined in the Purchasing Policy Manual.



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1.07.020.R

P. "Respondent" means any entity or Person, other than a City employee, that provides a Submittal in response to a request for Bids, Request for Proposals, Request for Qualifications, request for quotes or other request for information, as such terms are defined in Section 1.06.251 TMC. This term includes any such entity or Person whether designated as a supplier, seller, vendor, proposer, Bidder, Contractor, consultant, merchant, or service provider that; (1) assumes a contractual responsibility to the City for provision of Supplies, Services, and/or Public Works; (2) is recognized by its industry as a provider of such Supplies, Services, and/or Public works; (3) has facilities similar to those commonly used by Persons engaged in the same or similar business; and/or (4) distributes, delivers, sells, or services a product or performs a Commercially Useful Function.

### 1.07.020.S

- "Services" means non-Public Works and Improvements services and includes professional services, personal services, and purchased services, as such terms are defined in Section 1.06.251 TMC and/or the City's Purchasing Policy Manual.
- R-"Submittal" means Bids, Proposals, Quotes, qualifications or other information submitted in response to requests for Bids, Requests for Proposals, Requests for Qualifications, requests for Quotations, or other City requests for information, as such terms are defined in Section 1.06.251 TMC.
- S. "Supplies" means materials, Supplies, and other products that are procured by the City through a competitive process for either Public Works procurement or Non-Public Works and Improvements procurement unless an approved waiver has been granted by the appropriate authority.

T... "Tacoma Public Utilities Service Area" means any ZIP code in which Tacoma Public Utilities maintains infrastructure or provides retail services.

1.07.020.W

"Waiver" means a discretionary decision by the City that the one or more requirements of this chapter will not be applied to a Contract or Contracts.

1.07.040 Program administration.

- A. The Community and Economic Development Director, or their designated Program Manager, shall be responsible for administering this chapter and obtaining compliance with respect to contracts entered into by the City and/or its contractors. It shall be the duty of the Director to pursue the objectives of this chapter by conference, conciliation, persuasion, investigation, or enforcement action, as may be necessary under the circumstances. The Director is authorized to implement an administrative and compliance program to meet these responsibilities and objectives.
- B. The Director is hereby authorized to adopt and to amend administrative rules and regulations known as the Program Regulations, to properly implement and administer the provisions of this chapter. The Program Regulations shall be in conformance with City of Tacoma policies and state and federal laws and be designed to encourage achievement of the MWBE and SBE-Ggoals set forth herein. The Program Regulations shall become effective following public notice and an opportunity to comment by the public.
- The Program Regulations adopted pursuant to this section are for the administrative and procedural guidance of the officers and employees of the City and are further expressions of the public policy of the City. The Program Regulations, when adopted, shall not confer an independent cause of action or claim for relief cognizable in the courts of the state of Washington or the United States of America to any third parties, and such provisions shall not be used as the basis for a lawsuit in any court of competent jurisdiction challenging the award of any contract by the City.



# 1.07.050 Certification Approval as a Certified Business.

- A. The Program Manager shall approve a<u>n entity</u> <u>business</u> as a Certified Business if all of the following criteria are satisfied:
- 1. The <u>businessentity</u> is certified as a <u>DBE</u>, SBE, MBE, WBE, or MWBE through the state of Washington's Office of Minority & Women Business Enterprises; and
- 2. The entityeompany can demonstrate that it also meets at least one of the following additional requirements:
- a. The personal residence of the owner is located within the City of Tacoma or Tacoma Public Utilities Service Area, or
- b. The <u>entityeompany</u>'s business offices are located in any county of the Tacoma Public Utilities Service Area or any county adjacent to Pierce County, or
- c. When the work is performed outside of Pierce County, the <u>company'sentity's</u> business offices may be located in an adjacent county in which the work is performed, or
- d. Such additional information as the Program Manager or designee may require.
- 3. When another governmental entity has an equivalent business classification process, the City may enter into an interlocal cooperative agreement for mutual recognition of certifications.
- B. Appeals. The applicant may appeal any <u>certificationapproval</u> determination by the Program Manager under this chapter to the Director. The appeal must be made in writing and must set forth the specific reasons for the appeal. The Director shall make a decision on the appeal request within a reasonable time, which decision shall be final unless further appeal is made to the Hearing Examiner. In that event, the Hearing Examiner Rules of Procedure for Hearings, Chapter 1.23 TMC, shall be applicable to that appeal proceeding.

### 1.07.060 Program requirements.

- A. The program shall meet the following requirements:
- 1. Establishment of Annual Goals. The Program Regulations adopted pursuant to this chapter shall state reasonably achievable cumulative annual goals for utilization of <a href="https://www.ncbi.nlm.ncb
- 2. Application of Annual Goals to Contracts. The Program Manager shall consult with City departments/divisions to establish department/division specific goals for competitively solicited contracts in accordance with this chapter and the Program Regulations.
- B. <u>Waivers Exceptions:</u> City departments/divisions or the Program Manager may request to <u>waive an exception to</u> one or more of the requirements of this chapter as they apply to a particular <u>Ceontract</u> or <u>Ceontracts</u>. <u>Waivers Exceptions</u> may be granted in any one or more of the following circumstances:
- 1. Emergency: The supplies, services and/or public works must be provided with such immediacy that neither the City nor the contractor can comply with the requirements herein. Such emergency and waiver must exception will be deemed documented whenever a waiver of competitive solicitation for emergency situations is authorized under Tacoma Municipal Code Chapter 1.06.257 or as may be hereinafter amended by the department/division awarding the contract.
- 2. Not Practicable: The Contract involves special facilities or market conditions or specially tailored or performance criteria-based products, such that cCompliance with the requirements of this chapter would cause financial loss to the City or an interruption of vital services to the public would impose an unwarranted economic burden or risk to the City after consideration of existing budgetary approvals. Such circumstances



must be documented by the department/division awarding the Contract and approved by the senior financial manager or, for Contracts where the estimated cost is over \$500,000 (excluding sales tax), approved by the Board of Contracts and Awards ("C&A Board").

- 3. Sole source: The supplies, services, and/or public works are available from only one <u>feasible</u> source, and subcontracting possibilities do not reasonably exist as <u>documented by the department/division awarding the Contract and approved by the senior financial manager or, for Contracts where the estimated cost is over \$500,000 (excluding sales tax), approved by the C&A Boarddetermined by the finance purchasing manager.</u>
- 4. Government purchasing. The <u>Contract or Contracts are the result City is a party to or included in a federal,</u> state or inter-local government purchasing agreement <u>and the use of such agreement in lieu of a bid solicitation conducted by the City is as-approved by the finance purchasing senior financial manager.</u>
- 5. Lack of certified contractors: An insufficient number of qualified contractors exist to create <u>any</u> utilization opportunities <u>as documented by the Program Manager</u>.
- 6C. Waiver: Best interests of the City: If, after receipt of Submittals but prior to Contract award, it is determined that due to unforeseen circumstances, wWaiver of goals is in the best interests of the City, due to unforeseen circumstances, provided that said circumstances are set forth in writing by the requestor, the Director or Superintendent of the department/division awarding the Contract may request in writing that the City Manager or designee, on behalf of General Government, or the Director of Utilities or designee, on behalf of the Department of Public Utilities, approve such waiver.
- C. Review of Waivers. A waiver determination by the finance purchasing manager may be reviewed by the Board of Contracts and Awards (C&A Board). The C&A Board may also review a request to reduce or waive the utilization requirements based on Not Practicable or Best Interests of the City circumstances. Waivers may be granted only after The C&A Board shall determination by the City Manager or Director of Utilities e whetherthat compliance with such the requirements of this chapter would impose unwarranted economic burden on, or risk to, the City of Tacoma as compared with the degree to which the purposes and policies of this chapter would be furthered by requiring compliance. If the determination of the C&A Board does not resolve the matter, a final determination shall be made by the City Council or Public Utility Board, as the case may be.

### 1.07.070 Evaluation of submittals.

- A. All submittals for a supplies, services, or public works and improvements contracts shall be evaluated for attainment of the <a href="https://www.memory.org/mwses">https://www.memory.org/mwsess/m
- B. The determination of <u>MWBE and SBE</u><u>Certified Business</u> usage and the calculation of <u>MWBE or SBE</u>Certified Business requirements per this section shall include the following considerations:
- 1. General. The dollar value of the contract awarded by the City to a <a href="https://mww.ee.en...beta.en...but.en...bu
- 2. Supplies. A public works and improvements contractor may receive credit toward attainment of the MWBE and/or SBE Certified Business requirement(s) for expenditures for supplies obtained from an MWBE or SBEa Certified Business; provided such MWBE or SBECertified Business assumes the actual and contractual responsibility for delivering the supplies with its resources. The contractor may also receive credit toward attainment of the MWBE or SBECertified Business goal for the amount of the commission paid to a MWBE or SBECertified Business resulting from a supplies contract with the City; provided the MWBE or SBECertified Business performs a commercially useful function in the process.
- 3. Services and Public Works subcontracts. Any bid by a Ceertified MWBE and/or SBEBusiness or a bidder that utilizes a Ceertified MWBE and/or SBEBusiness shall receive credit toward requirement attainment based on the percentage of MWBE and/or SBECertified Business usage demonstrated in the bid. A contractor that utilizes an MWBE and/or SBEa Certified Business as a subcontractor to provide services or public works shall receive a credit toward the contractor's attainment of the respective requirement based on the value of the subcontract with that firm.



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4. Brokers, Fronts, or Similar Pass-Through Arrangements. <u>MWBEs and/or SBEsCertified Businesses</u> acting as brokers, fronts, or similar pass-through arrangements (as such terms are defined in the Program Regulations) shall not count toward the requirement attainment unless the activity reflects normal industry practices and the broker performs a commercially useful function.

C. Evaluation of competitively solicited submittals for public works and improvements and for services when a requirement has been established for the contract to be awarded shall be as follows:

- 1. When contract award is based on price. The lowest priced bid submitted by a responsive and responsible bidder will be reviewed to determine if it meets the requirement. An MWBE and/or SBE firmCertified Businesses may self-count utilization on such bids if they will perform the work for the scope the requirement is based upon.
- a. If the low bidder meets the requirements, the bid shall be presumed the lowest and best responsible bid for contract award.
- b. <u>Aany</u> bidder that does not meet the <u>stated MWBE and/or SBECertified Business</u> requirements shall be considered a non-responsible bidder unless the <u>bidder receives</u> a waiver of one or more of the requirements of this chapter is granted, in the City's sole discretion, pursuant to the criteria and processes in Tacoma Municipal Code 1.07.060.C from the Program Manager or C&A Board.
- 2. When contract award is based on qualifications or other performance criteria in addition to price Solicitations shall utilize a scoring system that promotes participation by certified contractors. The Program Regulations may establish further requirements and procedures for final selection and contract award, including:
- a. Evaluation of solicitations for Architectural and Engineering (A&E) services;
- b. Evaluation and selection of submittals in response to requests for proposals; and
- 13 | c. Selection of contractors from pre-qualified roster(s).

### 1.07.080 Contract compliance.

- A. The contractor awarded a contract based on <u>MWBE or SBECertified Business</u> participation shall, during the term of the contract, comply with the requirements established in said contract. To ensure compliance with this requirement following contract award, the following provisions apply:
- 1. Any substitutions for or failure to utilize <a href="MWBE">MWBE</a> or SBEs</a> Certified Businesses</a> projected to be used must be approved in advance by the Program Manager. Substitution of one <a href="MWBE">MWBE</a> or SBECertified Business</a> with another shall be allowed where there has been a refusal to execute necessary agreements by the original <a href="MWBE">MWBE</a> or SBECertified Business, a default on agreements previously made or other reasonable excuse; provided that the substitution does not increase the dollar amount of the bid.
- 2. Where it is shown that no other <u>MWBE or SBECertified Business</u> is available as a substitute and that failure to secure participation by the <u>MWBE or SBECertified Business</u> identified in the solicitation is not the fault of the respondent, substitution with a non-<u>MWBE or non SBECertified Business</u> shall be allowed; provided, that, the substitution does not increase the dollar amount of the bid.
- 3. If the Program Manager determines that the contractor has not reasonably and actively pursued the use of replacement <a href="MWBEs or SBEsCertified Businesses">MWBEs or SBEsCertified Businesses</a>, such contractor shall be deemed to be in non-compliance.
- B. Record Keeping. All contracts shall require contractors to maintain relevant records and information necessary to document compliance with this chapter and the contractor's utilization of <a href="https://www.mwebs.com/www.es.ac/">MWBEs or SBEs/Certified Businesses</a>, and shall include the right of the City to inspect such records.

# 1.07.090 Program monitoring.

A. An Advisory Committee shall monitor compliance with all provisions of this chapter and the related Regulations. The Program Manager shall establish procedures to collect data and monitor the effect of the provisions of this chapter to assure, insofar as is practical, that the remedies set forth herein do not



disproportionately favor one or more racial, gender, ethnic, or other protected groups, and that the remedies do not remain in effect beyond the point that they are required to eliminate the effects of underutilization in City contracting, unless such provisions are supported by a Disparity Study. The Program Manager shall have the authority to obtain from City departments/divisions, respondents, and contractors such relevant records, documents, and other information as is reasonably necessary to determine compliance.

B. The Program Manager shall submit an annual report to the Community and Economic Development Director, Director of Utilities, and the City Manager detailing performance of the program. The report shall document MWBE and SBECertified Business utilization levels, waivers, proposed modifications to the program, and such other matters as may be specified in the Program Regulations.

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