



Homeless Services Update

City of Tacoma | Neighborhood and Community Services

City Council Study Session
August 31, 2021



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OVERVIEW



- Inclement Weather Response
- City 5-Year Homelessness Strategy
- NCS Homeless Program Staffing
- Shelter Progress

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INCLEMENT WEATHER RESPONSE

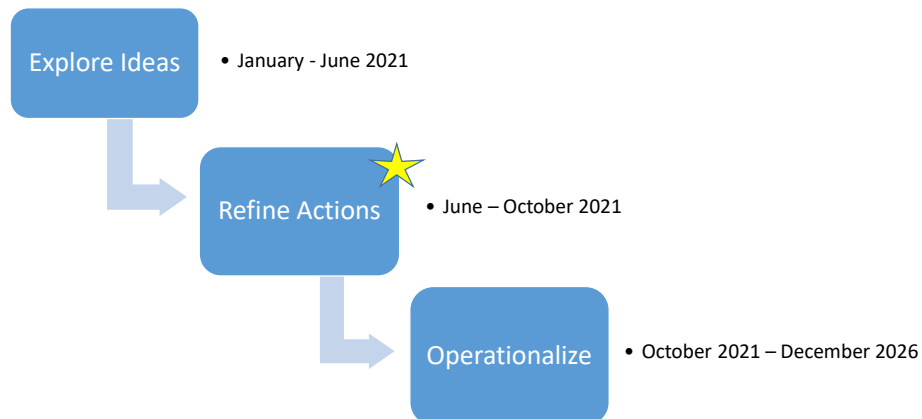
- Cooling center at Lighthouse Activity Center
 - Operated by Korean Women's Association
- Water distribution at Lighthouse and the Stability Site
 - Partnerships with Tacoma Pierce County Coalition to End Homelessness, Niagra Water, TPU, Catholic Community Services and Pierce County
- Planning for 2022
 - NCS/TFD

Services adapted to meet weather response needs exacerbated by COVID-19

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5-YEAR HOMELESSNESS STRATEGY



Effective actions to attain outcomes in alignment with County Comprehensive Planning effort

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NCS HOMELESS PROGRAM STAFFING

- Homeless Strategy Systems and Services Manager
 - Systems Analyst(s)
- Homeless Engagement Alternatives Liaisons
 - Outreach staff

Adjustments to staffing model align with programmatic need

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COMFORT INN ACQUISITION

- Coordinated property acquisition efforts
 - Partnership with Pierce County and City of Lakewood
 - Low Income Housing Institute (LIHI) as operator will lead engagement
- 85 units/120 beds



Provide enhanced shelter through 2023 , transition to housing in 2024

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SHILOH BAPTIST CHURCH TEMPORARY SHELTER

- Funded by Pierce County ARPA grant to operate through March 2022
 - Tentative Opening Date: September 7th
 - Capacity: 40 individuals
 - Population: Single Men
 - Referral and Intake: Homeless Outreach Team, Catholic Community Services, and The Rescue Mission

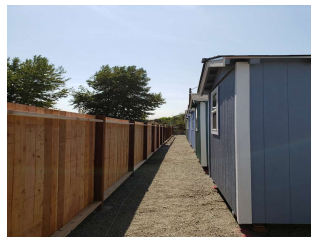
Faith community partnership to shelter single men

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S 69TH & PROCTOR TEMS SITE

- 66 units/Increase of 20 units
- Hygiene facilities, kitchen and community spaces
- Case management and housing referrals
- 24/7 site management and security
- Community Advisory Committee (CAC)



Processing as scheduled to open in September

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LOCATING TEMPORARY MITIGATION/STABILIZATION SITES

Site Type	24/7 Access to Site	Reserved Spaces	Case Management Participation Required	Background Check Required	Clean and Sober Expectation	Allows Pets	Minors Served (under 18)	Storage Space
Stability Site	Yes	Yes	Yes	No (Screen for shelter ban)	Yes	Yes	No	Yes
Temporary Emergency Micro-Shelters	No	Yes	Yes	Yes	Yes	Yes	Varies	Yes
Hygiene Stations	Yes	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Faith Based Org Hosted Temporary Shelters	Varies	Yes	Varies	Varies	Varies	Varies	Varies	Yes
Mitigation Site	Yes	Varies	No	No	No	Yes	No	Yes
Safe Parking	Varies	Varies	No	Varies	Varies	Yes	Varies	Yes

Mitigation Sites offer a new model of service delivery in our community that support our unhoused neighbors who are not able to be served within existing programs

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TEMPORARY MITIGATION/STABILIZATION SITE

- Public Utilities Board Approval for Memorandum of Agreement (MOU) for use of 82nd and Pacific
 - Capacity up to 25 individuals
 - Working to identify provider
 - Outreach underway
- Supporting innovative shelter options
 - New providers

Managed sites to offer new safe sheltering or camping opportunities

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YOUNG ADULT SHELTER TRANSITION

- Young adult shelter services continue at Beacon Center
 - Working to identify a permanent operator and supportive services
 - Listening to client voice and community perspectives
- Beacon Center Facility Remodel
 - Collecting client feedback
 - Design process underway
 - Construction is not expected to impede services

Commitment to continuity and diversification of services for youth and young adults

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WRAP UP

- The City is adapting to plan for and respond to weather events
- The 5-Year Homeless Strategy development process is progressing
- Hotel acquisition will provide additional shelter this fall (80 units/120 beds)
- 69th and Proctor TEMS site will add 20 units to TEMS capacity by October
- Shiloh Baptist Church temporary shelter will serve up to 40 men by October
- TPU property at 82nd and Pacific can serve up to 25 individuals
- Young adult shelter continues at Beacon Center, service providers are engaged, and facility improvements will not displace services

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