



APPROVED 9/24/25

MINUTES
City of Tacoma
Public Utility Board Study Session
August 27, 2025
4:00 p.m.

Chair O'Loughlin called the Public Utility Board study session to order at 4:00 p.m. in the third-floor conference room (LT1) of the Public Utilities Administration Building.

Present: John O'Loughlin, Elly Claus-McGahan, Anita Gallagher; William Bridges

Excused: Devin Hampton

Tacoma Water: Satellite Management Agency, Acquisitions, and Wholesale Services

Dana Larsen, Customer and Financial Services Manager; Ryan Cox, Asst. Water Division Mgr; and Marc Powell, Sr. Business Services Analyst, presented the information in this presentation on Water's suite of services and regional opportunities. There are opportunities for growth and regional collaboration; the activities related to this are guided by policies and those documents were summarized. Regional challenges and opportunities include growth/development, emerging contaminants, failing infrastructure, increased regulations, climate change, resiliency/emergency planning, inflation, and hard-to-serve parcels. Types of services include wholesale, emergency wholesale, satellite systems acquisition/retail, and regional water supply system partners. Past system acquisitions, the current state of wholesale, contract demand versus sales, wholesale opportunities, and market strategy were reviewed. Next steps would be to survey Water's wholesale customers, update the Board with those results, and bring any new agreements before the Board and City Council for consideration.

TPU Strategy

KayLyne Newell, Strategy Manager, reviewed the TPU strategy development timeline. Final strategic objective language was shared. Draft strategic initiative language for employee experience; customer experience; and operational excellence were presented.

Board/Director Comments/Updates

Board Members made positive remarks about events in which they attended and participated in the last two weeks: Cascade Water Alliance agreement, GPFC, NAACP annual meeting and University of Washington Tacoma Academic Engineering Fellowship Naming Ceremony.

Executive Session

At 5:25 p.m., Chair O'Loughlin move to convene an executive session to discuss pending/potential litigation [RCW 42.30.110(1)(i)(iii)] for up to 60 minutes; seconded by Ms. Claus-McGahan. Voice vote was taken and carried. Chair O'Loughlin shared that after the conclusion of the executive session, the Board would take no further action and moved that at the conclusion of the executive session, the Clerk of the Board is authorized to adjourn the meeting; seconded by Board Member Claus-McGahan. Voice vote was taken and carried. Chief Deputy City Attorney Engel Lee was present. The executive session was adjourned at 5:56 p.m.

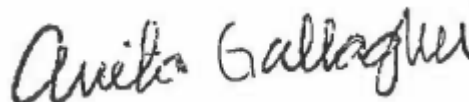
Adjournment

The study session was adjourned at 5:56 p.m.

Approved:

A handwritten signature in blue ink, appearing to read "John O'Loughlin".

John O'Loughlin, Chair

A handwritten signature in blue ink, appearing to read "Anita Gallagher".

Anita Gallagher, Secretary